

## Veron Chen (LKKAuto)

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**From:** Veron Chen (LKKAuto)  
**Sent:** Tuesday, 28 February 2023 10:06 AM  
**To:** Claims; SUR; assignments  
**Subject:** RE: OWN DAMAGE CLAIM FOR SJV 40 A DATED 20/2/2023

Dear George,

As instructed by our client , please proceed to repair the **insured vehicle SJV 40A. (Excess \$1200/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

**Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency.**

**Before paint photos for all NEW Panels and Parts required after repair.**

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Claims <claims@premiumauto.com.sg>  
**Sent:** Monday, 20 February 2023 9:26 AM  
**To:** SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>  
**Cc:** 'Claims' <claims@premiumauto.com.sg>  
**Subject:** OWN DAMAGE CLAIM FOR SJV 40 A DATED 20/2/2023

Dear Claims Team ,

Please register own policy claim for the above mentioned vehicle.

Attached is the GIA report for your reference.

Kindly arrange for car survey on next Friday 24 of Feb @ 1015am at 55 Ubi road 1, owner waiting.

Thank you.

Best regards,  
George Wong  
Claims advisor

❖ PREMIUM AUTOMOBILES

(Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323 d. 66900293

e. [Claims@premiumauto.com.sg](mailto:Claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

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