

## Mei Kwan (LKKAUTO)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Friday, February 24, 2023 8:04 AM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident Involving GBD3417S & SJE298M on 21 Feb 2023 \*\*\* LKK REF: CC4/LPC23002057/Uya3  
**Attachments:** GBD3417S.pdf

## Lonpac External - General

Our Ref: 22/23/23/VC05/027017

Dear Mei Kwan,

Attached copy of insured report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Friday, February 24, 2023 7:57 AM  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; EzLyna (LKKAUTO) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: Accident Involving GBD3417S & SJE298M on 21 Feb 2023 \*\*\* LKK REF: CC4/LPC23002057/Uya3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is **Lyna**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Thursday, February 23, 2023 10:45 AM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident Involving GBD3417S & SJE298M on 21 Feb 2023

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 22 February 2023 4:06 PM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Hanis <[hanis@juzzperformance.com.sg](mailto:hanis@juzzperformance.com.sg)>

**Subject:** FW: Accident Involving GBD3417S & SJE298M on 21 Feb 2023

## Lonpac External - General

Our Ref: TBA

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Hanis <[hanis@juzzperformance.com.sg](mailto:hanis@juzzperformance.com.sg)>

**Sent:** Wednesday, February 22, 2023 4:00 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; admin <[admin@juzzperformance.com.sg](mailto:admin@juzzperformance.com.sg)>; Anwar <[anwar@juzzperformance.com.sg](mailto:anwar@juzzperformance.com.sg)>  
**Subject:** Re: Accident Involving GBD3417S & SJE298M on 21 Feb 2023

Hi Gerald,

Can we request for Marcus Chua from LKK as our surveyor for tomorrow's inspection?

Thank you & kind regards,  
Hanis

**JUZZ PERFORMANCE PTE. LTD.**  
8 Kaki Bukit Ave 4  
#03-51/52, Premier @ Kaki Bukit  
Singapore 415875  
Tel: 63850303  
Website: <https://juzzperformance.com.sg/>

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Date:** Wednesday, 22 February 2023 at 3:00 PM  
**To:** Hanis <[hanis@juzzperformance.com.sg](mailto:hanis@juzzperformance.com.sg)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: Accident Involving GBD3417S & SJE298M on 21 Feb 2023

## Lonpac External - General

WITHOUT PREJUDICE

Our Ref: TBA

Dear Hanis,

We intend to conduct a pre-repair survey of your client's vehicle and append below our list of Motor surveyors for your attention:-

|     |                         |
|-----|-------------------------|
| 1   | Jackson Quek -Appraisal |
| 2   | Nicholas Tey -Appraisal |
| 3   | Simon Ho - LKK          |
| 4   | Bryan Tammi Ang - LKK   |
| 5   | Marcus Chua - LKK       |
| 6   | Kenneth Kong- LKK       |
| 7   | Mohd Akid - LKK         |
| 8   | Mohd Taufik - LKK       |
| 9   | Adrian Ling-LKK         |
| 210 | Mohd Rasul - LKK        |

Please let us hear from you within the next 2 working days.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Hanis <[hanis@juzzperformance.com.sg](mailto:hanis@juzzperformance.com.sg)>  
**Sent:** Wednesday, February 22, 2023 2:52 PM  
**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** admin <[admin@juzzperformance.com.sg](mailto:admin@juzzperformance.com.sg)>; Anwar <[anwar@juzzperformance.com.sg](mailto:anwar@juzzperformance.com.sg)>  
**Subject:** Re: Accident Involving GBD3417S & SJE298M on 21 Feb 2023

Dear Officer-in-Charge,

We are the repairer for vehicle SJE298M. Attached is the GIA report. The password is: “ **SJE298M8639J** ”. We would like to request for an in-house surveyor to come tomorrow from 12pm onwards as the vehicle is already in our workshop.

We are located at :-

Address : Juzz Performance  
8 Kaki Bukit Ave 4 #03-51/52,  
Premier @ Kaki Bukit  
Singapore 415875  
Contact No : 96408974 – Anwar

Thank you & kind regards,  
Hanis

**JUZZ PERFORMANCE PTE. LTD.**  
8 Kaki Bukit Ave 4  
#03-51/52, Premier @ Kaki Bukit  
Singapore 415875  
Tel: 63850303  
Website: <https://juzzperformance.com.sg/>

Thank you & kind regards,  
Hanis

**JUZZ PERFORMANCE PTE. LTD.**  
8 Kaki Bukit Ave 4  
#03-51/52, Premier @ Kaki Bukit

Singapore 415875  
Tel: 63850303  
Website: <https://juzzperformance.com.sg/>

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**From:** Hanis <[hanis@juzzperformance.com.sg](mailto:hanis@juzzperformance.com.sg)>  
**Date:** Wednesday, 22 February 2023 at 2:50 PM  
**To:** [mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com) <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Cc:** admin <[admin@juzzperformance.com.sg](mailto:admin@juzzperformance.com.sg)>, Anwar <[anwar@juzzperformance.com.sg](mailto:anwar@juzzperformance.com.sg)>  
**Subject:** Accident Involving GBD3417S & SJE298M on 21 Feb 2023

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Premier @ Kaki Bukit  
Singapore 415875  
Contact No : 96408974 – Anwar

Thank you & kind regards,  
Hanis

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Singapore 415875  
Tel: 63850303  
Website: <https://juzzperformance.com.sg/>