

## Rajes (LKK Auto)

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**From:** Adeline Chng <adeline.chng@sg.cntaiping.com>  
**Sent:** Thursday, 23 February 2023 10:37 AM  
**To:** claims claims; assignments  
**Subject:** RE: OUR REF: SNM23D201268/C02/SMH7796U/CHNGPW & YOUR REF: SJQ8152J,  
D.O.A ON 16/02/23 TO CONDUCT PRS & REVERT ON LIABILITY

### Without Prejudice, Save as to Costs

Dear Sirs

Based on the available information, we agree on direct settlement.

Subject to policy terms & conditions, damages consistency and quantum, please let us have your quantification of claim including your client's Letter of Authority once repair cost and days are finalised with our surveyor for our further consideration.

Please note that the claim for loss of use and/or rental per day, if any, will be strictly based on the Non-Injury Motor Accident (NIMA) benchmark and surveyor's recommendation.

Please note that this proposal shall not be deemed or construed to be (a) an admission of the truth or falsity of any actual or potential claims or (b) an acknowledgment or admission by China Taiping Insurance Pte Ltd of any fault or liability whatsoever to the insured or to any third party.

China Taiping Insurance Pte Ltd reserves any and all rights under the policy to investigate the claim and to make a determination on coverage, including the rights to reject the claim.

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Aside to LKK

Please refer to below email and liaise with third party workshop.

**Thank you.**

**Adeline Chng**  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6224 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** claims claims <claims@tohahswee.com.sg>

**Sent:** Thursday, February 23, 2023 10:23 AM

**To:** Adeline Chng <adeline.chng@sg.cntaiping.com>

**Subject:** Re: OUR REF: SNM23D201268/C02/SMH7796U/CHNGPW & YOUR REF: SJQ8152J, D.O.A ON 16/02/23 TO CONDUCT PRS & REVERT ON LIABILITY

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Adeline,

We are fine with any surveyor from LKK.

Please kindly revert on Liability if your insured has reported.

Thank you and wishing you have a good day ahead.

Thanks & Best Regards,

Wei Si

Toh Ah Swee Spray Painting Co.

Tel: 6366 0286

Fax: 63685943

*P/S: Please be informed that our company will be relocate to 60 Jalan Lam Huat #07-33/34 Carros Centre S737869 with effective from 22/04/2019.*

On Wed, Feb 22, 2023 at 2:34 PM Adeline Chng <[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)> wrote:

Without Prejudice, Save as to Costs

Our reference: SNM23D201268 C02/SMH7796U /Chngpw

Your reference: SJQ8152J

Dear Sirs

**ACCIDENT INVOLVING SMH7796U & SJQ8152J ON 16/02/2023**

We refer to your email of 21/02/2023

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**Thank you.**

**Adeline Chng**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, February 22, 2023 2:14 PM

**To:** 'claims claims' <[claims@tohahswee.com.sg](mailto:claims@tohahswee.com.sg)>; Adeline Chng  
<[adeline.chng@sg.cntaiping.com](mailto:adeline.chng@sg.cntaiping.com)>

**Subject:** OUR REF: SNM23D201268/C02/SMH7796U/CHNGPW & YOUR REF: SJQ8152J, D.O.A ON  
16/02/23 TO CONDUCT PRS & REVERT ON LIABILITY

**WITHOUT PREJUDICE**

**via EMAIL ONLY**

Dear [Adeline](#),

Please refer to the above subject.

Kindly **conduct PRS SJQ8152J & revert on Liability** soonest possible.

Please contact our claims department **Adeline Chng 6389 6155** the officer in charge or **6389 6116** should you require our assistance or clarification.

**\*Kindly quote our claim reference number when replying.\***

**Thank you**

Angie Foo

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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