

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Monday, 27 February 2023 11:56 AM
To: Yap Mee Key; SUR
Subject: RE: ERGO REF. CDMPG23000412 - Arrange Survey SMT5280R DOA 19.02.2023

Dear Mee Key,

As instructed by our client , please proceed to repair the **insured vehicle SMT 5280R. (Excess \$800/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Thursday, 23 February 2023 11:08 AM
To: Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Cc: yap.mee.key@sime-darby.com.sg; 'Admin' <support@insurlogic.net>
Subject: ERGO REF. CDMPG23000412 - Arrange Survey SMT5280R DOA 19.02.2023

Hi LKK,

Kindly input our **Claims ref no.** in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Wednesday, 22 February 2023 11:48 am
To: yap.mee.key@simedarby.com.sg
Subject: FW: Arrange Survey SMT5280R DOA 19.02.2023

Hi Mee Key

Accident report shows claiming TP (See below).

Kindly get Insured to do an addendum if he/she wanted to claim OD.

Hence, we shall ignore this email request.

VEHICLE PARTICULARS

Manufacturer	BMW
Model	118i
Variant	-
Exact purpose for which vehicle was being used at time of accident	Private use
Are you claiming under your own insurance policy for repair to your vehicle?	No - Claiming third party
Vehicle Category	Private car
Transmission	Auto
CC	1499

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988



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From: Yap Mee Key <yap.mee.key@simedarby.com.sg>
Sent: Tuesday, 21 February 2023 4:47 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>; Cresendo Llurca Lagman <cresendo.lagman@simedarby.com.sg>
Subject: Arrange Survey SMT5280R DOA 19.02.2023

Dear Officer,

Kindly schedule a survey to conduct 22.02 @ 10am at 303 Alexandra Rd.
Attention : Mee Key 9116 5199
Vehicle grounded since 20.02.

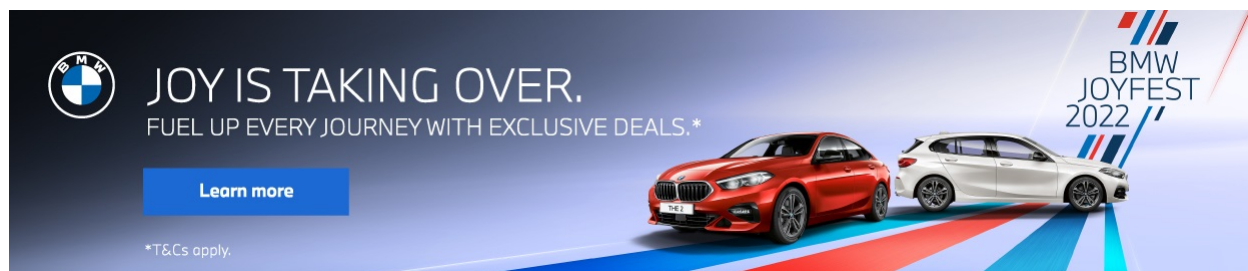
Report to update to Own policy and Uninsured Losses.
Thank you.

Best Regards,

Yap Mee Key
Motor Claims Advisor
Body and Paint

BMW
Performance Motors Ltd
Performance Munich Autos

TEL: +65 1800 2255 269
FAX: +65 6479 4601
Mobile: +65 9116 5199
Address : 303 Alexandra Road, Singapore 159941
Email: yap.mee.key@simedarby.com.sg



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