

Our Ref : SMW6341B / TP#1958  
Your Ref : SHD2663H / CC4/III23002008/KF

**WITHOUT PREJUDICE**

Date : 21st March 2023

**INDIA INTERNATIONAL INSURANCE PTE LTD**

64 Cecil Street  
#04/05/06 IOB Building  
Singapore 049711

Attention: Motor Claims Department

**ACCIDENT INVOLVING SMW6341B & SHD2663H ON 20/02/2023  
ALONG PIE NEAR TOH GUAN FLYOVER**

We refer to the above captioned.

We are claiming the below followings:

- Cost of Repair (incl. of GST)	S\$	1,836.00	
- Loss of use	S\$	600.00	(\$100.00 X 06 Days)
- LTA / GIA Search Fee	S\$	26.75	
<b>Grand Total</b>	<b>S\$</b>	<b><u>2,462.75</u></b>	

If you have any enquiries, please contact our representative, Mr Joseph at 6481-1522 or email [joseph@ow.sg](mailto:joseph@ow.sg)

All payment is to be issued direct to **Optima Werkz Pte Ltd.**

Your prompt attention is most grateful and look forward to your speedy settlement.

Yours faithfully

OPTIMA WERKZ PTE LTD

Encl.

*This is a computer generated printout and no signature is required.*

TO WHOM IT MAY CONCERN

**AUTHORIZATION TO ACT**

I/We(owner) Lumens Pte Ltd ('the third-party claimant') of  
(Address) Blk 22 Sin Ming Lane, #01-75 Midview City S(573969) registered owner of  
(Vehicle Number) SMW6341B hereby authorize ('the vehicle repairer workshop')  
**OPTIMA WERKZ PTE LTD** to act for me/us with respect of my/our claim for repair costs and /or  
rental and/or loss of use for my/our vehicle number SMW6341B that was  
damaged pursuant to the accident which occurred on 20/02/2023 along PTE,  
(Near Toh Guan Flyover), Singapore involving vehicle number SHD2663H.

I/We further authorize the workshop to settle my/our above-mentioned claim in a manner that they  
deem fit and the workshop is further authorized to receive full payment in the settlement of my/our  
claim with full cheque(s) payment being made in the favor of the workshop.

Dated this 21 day of 02 year 2023.



A handwritten signature in blue ink, consisting of a stylized 'B' followed by a long horizontal stroke.

Signature of Vehicle Registered Owner  
Company's stamp (if applicable)

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER III- Direct Settlement (PODS)

India Ref: MFL2023D0002427

Claimant Ref: SMW6341B

We/I, Optima Werkz Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 1,836.00 (repair cost), S\$ 400.00 (loss of use/rental), S\$ 26.75 (search fee), vehicle no. SMW6341B that was damaged pursuant to the accident which occurred on 20/02/2023 (date) at PIE NEAR TOH GUAN FLYOVER (location) involving vehicle no. SHD2663H (insured vehicle). This is pursuant to the inspection conducted on 22/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner LUMENS PTE LTD ("the third party claimant") of vehicle no. SMW6341B to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SMW6341B (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 2,262.75 to Optima Werkz Pte Ltd

Dated this 13 day of June 2023

CLAIMANT:

Signature:




Signed by "the workshop" (with chop)

Name:

Joseph Low

NRIC:

Sxxx 7906

Address:

BLK 10 Amk Ind Park 2F  
#01-05 S(56047)

Nationality:

Singaporean

Occupation:

Admin.

WITNESS:

Signature:




Signed by appointed Surveyor

Name:

LKK Auto Consultants Pte Ltd

NRIC:

199607198R

Address:

51 Ubi Avenue 1  
#01-25 Paya Ubi Ind. Park S(408933)

Nationality:

Occupation:



# Optima Werkz Pte Ltd

10 Ang Mo Kio Industrial Park 2A #01-05, Singapore 568047

Tel: (+65) 6481 1522 Fax: (+65) 6481 1011

Co Reg & GST No: 201212455W

## TAX INVOICE

To: INDIA INTERNATIONAL INSURANCE PTE LTD

64 CECIL STREET  
#04-00/06-00 IOB BUILDING  
SINGAPORE 049711

Tel: 63476100  
Fax: 62257743

INV NO. : 322202061  
INVOICE DATE : 21/03/2023  
REF : TP#1958  
VEH NO. : SMW6341B  
MAKE : TOYOTA  
CAR MODEL : PRIUS 5DR HATCHBACK  
CURRENT MILEAGE:  
ADVISOR : VICTOR SENG  
TERMS : COD  
MECHANIC :

DESCRIPTION	QTY	UOM	Tax Code	U/P SGD	AMT SGD
LUMP SUM REPAIRS AS RECOMMENDED BY SURVEYOR	1	AMT	SR	1,700.00	1,700.00

Remarks: DOA: 20/02/2023@14:15HRS  
CLAIMANT: LUMENS PTE LTD / ADEL TOH SHIO WEN  
TP VEHICLE: SHD2663H

Singapore Dollars: One Thousand Eight Hundred Thirty-Six Only

SUB TOTAL SGD 1,700.00  
GST 8.00% SGD 136.00  
TOTAL SGD 1,836.00  
OUTSTANDING SGD 1,836.00

### Tax Legend:

SR - Standard Rated ZR - Zero Rated OS - Out of Scope

Tax	SR
Amount	1,700.00

I/We confirm that I/We incurred the repair costs herein and will observe my/our agreement with the repairs. I/We declare the repairs for above vehicle have been completed to my/our satisfaction.

- 1) New parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of one (1) year or mileage up to 30,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 2) Recon Parts purchased and installed by Optima Werkz Pte Ltd, will be entitled to warranty period of six (6) months or mileage up to 10,000km, whichever comes first, from the date of invoice, with the exception to wear & tear items.
- 3) Goods sold are not refundable/returnable.
- 4) Original Invoice is only valid when the payment is acknowledge receipt by Optima Werkz Pte Ltd. Interest of 2% per month will be charged on any outstanding amount



Opt for a more convenient and quicker way to pay via  
Bank Transfer or PayNow:  
Beneficiary Name: Optima Werkz Pte Ltd  
Beneficiary Bank Name: DBS Bank Ltd  
Bank Account No.:0039441282  
Swift Code: DBSSSGSG  
OR  
PayNow UEN: 201212455WDB1  
Note: Please include your invoice number under the reference section

### Customer Acknowledgement

For Optima Werkz Pte Ltd

Customer Name and Signature

Authorised Signature

Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 21 Feb 2023 / 15:41:59

Receipt Date/Time : 21 Feb 2023 / 15:41:43

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-230221-002611

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SHD2663H As at 20 Feb 2023/14:15:00 Insurance Co: INDIA INT'L INS PTE LTD				
1	Insurance Enquiry - SHD2663H			
	Enquiry Fee	24.77	1.98	26.75
	20230221154126811611			
	<b>Sub-Total</b>	24.77	1.98	26.75
	<b>Total Before Rounding</b>	24.77	1.98	26.75
	<b>Rounding Difference</b>			0.00
	<b>Total Amount Payable</b>			26.75
Paid By				
	pkn3y89		Credit Card	26.75
	<b>Total</b>			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	23 Feb 2023 01:32	<b>Clim Dtl Modified</b>	Insured Name: -> PRIME CAR RENTAL & TAXI SERVICES PTE LTD. Insured ID: -> 199606293 Z. Claimant's Name: -> LUMENS PTE LTD. Claimant's ID: -> 201426961K.	[A] HOW MEI KWAN
2	23 Feb 2023 01:32	<b>Clim Veh Model Changed</b>	(206252) TOYOTA PRIUS 1.8 5DR HATCHBACK (A).	[A] HOW MEI KWAN
3	23 Feb 2023 01:32	<b>Clim Created</b>	Reg No: SMW6341B. Acct Date: 2023/02/20. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: India International Insurance Pte Ltd (HQ). Workshop: Optima Werkz Pte Ltd (HQ)	[A] HOW MEI KWAN
4	23 Feb 2023 01:32	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	23 Feb 2023 01:32	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/03/06	[A] HOW MEI KWAN
6	23 Feb 2023 01:32	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	23 Feb 2023 01:32	<b>Label Added</b>	(30653):Direct Settlement.	[A] HOW MEI KWAN
8	23 Feb 2023 01:32	<b>Adj Adjuster Assigned</b>	[None] -> KENNETH KONG	[A] HOW MEI KWAN
9	27 Feb 2023 10:33	<b>Adj Mandate Request</b>	Cur Req:0.00:PODS LIABILITY: 100% INSURED DRIVER REAR-ENDED THIRD PARTY.	[A] CHEW HSIAO TONG
10	27 Feb 2023 13:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2023/03/06. Mandate Remarks: Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan
11	27 Feb 2023 13:27	<b>Adj Mandate Set</b>	Approved:0.00:Agreed to do direct settlement. Revert with your quantum advice	[I] Sundari Nagarajan
12	09 May 2023 10:48	<b>Adj Rpt Initiated</b>		[A] Elaine Kuan Hwa Meen
13	09 May 2023 10:48	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] Elaine Kuan Hwa Meen
14	09 May 2023 10:48	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2020/11/30.	[A] Elaine Kuan Hwa Meen
15	09 May 2023 10:48	<b>Clim Details Notified</b>		[A] Elaine Kuan Hwa Meen
16	15 May 2023 17:22	<b>Adj Mandate Request</b>	Cur Req:2462.75:Liability: 100% *Quantum: \$2,462.75 (all-in). Pls refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	17 May 2023 15:46	<b>Adj Mandate Set</b>	Approved:2462.75.	[I] Sundari Nagarajan

Date From    Date To    Audit Type  

### ACTIVITY

No record

### Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2920267	23 Feb 2023 10:40:59	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SMW6341B	SHD2663H	11.00
2960799	09 May 2023 10:48:29	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMW6341B	SHD2663H	11.00