



聯成汽車維修

**SUCCESS UNITED PTE LTD**

2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg

Co. / GST Reg: 200402570G

Your Ref: SNG8583D

**29 May 2023**

M/s. **Allianz Insurance (S) Pte Ltd**  
3 Temasek Ave  
#09-01 Centennial Towers  
Singapore 039190

Attn: Motor Claims

Dear Sir

**Re: Acc Invlg SMD6346M & SNG8583D on 18.02.2023**

We refer to the above accident which was caused due to the negligence of your insured driver of Veh No. SNG8583D

We are claiming for the following costs and losses incurred:

1)	Cost of Repairs (Inc. 8% GST)	\$ 1,782.00
2)	GIA Search Fee	\$ 2.00
3)	Car Rental	\$ 240.00
<b>Total:</b>		<b>\$ 2,024.00</b>

Enclosed herein the following documents for your perusal.

- 1) Tax Invoice No. : S2305039
- 2) GIA Search Fee
- 3) Car Rental Invoice
- 4) Letter of Authorization

We appreciate your prompt attention and response.

Yours faithfully

Email: [eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)

# LETTER OF AUTHORISATION

To: **Success United Pte Ltd**  
**Singapore**

RE: **ACCIDENT INVOLVING VEHICLE NOS: SMD6346M & SNG8583D**  
**ALONG ROUNDABOUT AT STADIUM BOULEVARD ON 18.02.2023**

I, **NG ENG SENG ALVIN** NRIC No: **S7511404D**  
of **BLK 12 AMBER ROAD #03-02 S 439858**

the owner of vehicle no. **SMD6346M** hereby authorise you to commence repair to the said vehicle forthwith. In consideration of you repairing my/our vehicle at my/our request:

- a) I/We hereby irrevocably authorise you to demand claim settle receive whatever amount settled/payable by the insurance and/or third party for the costs of repair and loss of use, etc in respect of the accident claim and all and any amount claimed, received and/or settled shall belong absolutely to you. I/We undertake to co-operate fully with you to see the claim to a successful conclusion.
- b) If the third party claim is unsuccessful or in your discretion inappropriate for any reason, I/we hereby instruct and authorise you to claim direct from my/our insurance company on my/our behalf for all monies due to you. I undertake to pay you for the Excess applicable under my policy and to reimburse you all costs, fees and expenses incurred by you in pursuing the claim on my behalf.
- c) If the own insurers' claim is not applicable and/or the third party claim fails and/or either of the aforesaid is inadequate, I/we undertake to pay you for your expenses, costs and fees immediately.

I/We also irrevocably authorise you to sign all discharge vouchers/indemnity forms and all necessary papers in connection with the above claim in my/our absence.

I/We undertake to inform you in the event the third party's insurance company communicate with me/us directly, orally or in writing and I/we further undertake not to accept any monies or offer of settlement from the third party's insurers without first communicating with you and obtaining your consent.

Upon settlement of the third party claim and in case the settlement monies was sent to me/us by the third party's insurers, I/we undertake to pay you the cost of repairs settled and related expenses and disbursement incurred.

My insurer is **Singapore Life Ltd**  
Policy No. **11078738**

Date : **20.02.2023**

Expiry Date : **28.08.2023**

Excess : **N/A**

Owner's Signature/Co's stamp

**NG ENG SENG ALVIN**  
NRIC No : **S7511404D**

Witness Signature/Name



聯成汽車維修

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2 Kaki Bukit Ave 2, #01-33 / #02-29 Kaki Bukit AutoHub Singapore 417921

Tel: 6746 1515 / 6747 1787 Fax: 6748 5015

www.successunited.com.sg Co. / GST Reg: 200402570G

Allianz Insurance (S) Pte Ltd  
3 Temasek Ave #09-01 Centennial Towers  
Singapore 039190

Attention : Motor Claim Department  
Contact : 62972529

## Tax Invoice : S2305039

Date : 29/05/2023  
Vehicle Num. : SMD6346M  
Make/Model : Toyota Sienta-2018  
Chassis/Eng# : MHFZ28H3200055584/2NRX346575  
Accident Date : 18/02/2023  
Claim No. :  
Reference :  
Policy No. : 11078738 (28/08/2023)

Amount S\$

To provide materials, labour and respray  
painting.

Lump Sum

1,650.00

Total S\$ : 1,650.00  
GST @ 8% S\$ : 132.00  
Amount Due S\$ : 1,782.00  
=====

  
\_\_\_\_\_  
SUCCESS UNITED PTE LTD

## Invoice

NG ENG SENG ALVIN

Invoice No : WPLIN0007082

Invoice Date : 8/3/2023

Due Date : 8/3/2023

VHA No : 7651

Referral ID : S014

Description :	Amount
Rental for 2 Day/s @ \$120 per Day \$	240.00

Vehicle No : SLM6788K

Vehicle Description : Mitsubishi Lancer 1.6 A

Rental Period : 06/03/2023 to 08/03/2023

Total Amount Payable : \$ 240.00



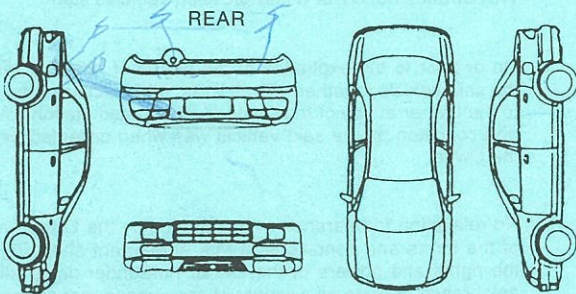

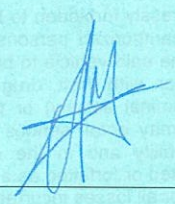
# WIN WIN RENT-A-CAR PTE LTD

8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875  
Tel: 6315 8479 H/P: 9833 0807

VHA No: **7651**  
Invoice No: **WPLIN 7082**  
Hirer's Vehicle No:

UEN: 201505115E

## VEHICLE RENTAL AGREEMENT


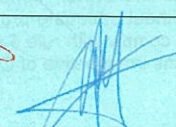
HIRER'S PARTICULARS		Vehicle No: <u>SLM 6788K</u> Replace Veh No:	
Name: (as in I/C) <u>Ng Eng Seng Alvin</u>		Mileage Out: <u>86753</u>	Mileage Out:
NRIC / FIN No: <u>S7511404D</u>		Make & Model: <u>MIT LANCER</u>	Auto / Manual <input checked="" type="radio"/>
Address (Res): <u>Blk 12 Amber Road #03-02</u>		Out : Date <u>6/3/23</u>	Time: <u>14.00</u>
<u>S 439858</u>		HIRE / PERIOD EXPIRY	Time:
Name & Address of Employer:		NON-WAIVER EXCESS=\$ <u>2000</u>	
Occupation:	Driving Exp:	<b>CHARGES</b>	
Singapore Driving Licence No: <u>S7511404D</u>		Daily <u>2</u> @\$ <u>120</u> per day	<u>\$240 -</u>
Issue Date:	Date of Birth: <u>13/4/1975</u>	Weekly @\$ per week	
Tel: (O) - (R) - HP: <u>9022 2629</u>		Monthly @\$ per month	
<b>ADDITIONAL DRIVER'S PARTICULARS</b>		Hours @\$ per hour	
Name: (as in I/C)		Extension @\$	
NRIC / FIN No:		Delivery/Collection Service	
Address (Res):		<b>SUB-TOTAL \$</b>	
Occupation:	Driving Exp:	<b>PETROL LEVEL</b>	
Singapore Driving Licence No:		Out E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Issue Date:	Date of Birth:	In E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	
Tel: (O) (R): H/P:		Fuel	
<b>VEHICLE CHECK LIST</b>		Traffic / Parking Fines	
INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS		<b>TOTAL CHARGES \$</b>	
		Hirer's Signature  	
<b>MISSING / FAULTY ACCESSORIES / PARTS</b>		Additional Driver's Signature	
REMARKS:			

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given WIN WIN RENT-A-CAR PTE LTD in connection with this agreement is true.

### \*IMPORTANT

1. VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
2. ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
3. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
4. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY. INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
6. VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY WIN WIN RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO WIN WIN RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	SIGNATURE OF HIRER/DRIVER
<u>8/3/2023</u>	<u>5.00pm</u>	<u>86836</u>			 



**TAX INVOICE FOR FEBRUARY 2023**  
*Payment will be made via GIRO collection*

Success United Pte Ltd  
2 KAKI BUKIT AVE 2, #01-33 KAKI  
BUKIT AutoHub  
417921

**Invoice Number**  
GI-2023-000585

**Invoice Issue Date**  
28 Feb 2023

**Invoice Due Date**  
15 Mar 2023

**Total Amount (\$\$)** 11.10  
**Total GST 8.00% (\$\$)** 0.90  
**Total Amount Incl. of GST (\$\$)** 12.00

Bill Type	Reference	Amount (\$\$)	GST 8.00% (\$\$)	Amount Incl. of GST (\$\$)
TP Insurer Enquiry	06/02/2023, 19:54,YN1598R,eliselaw@successunited.com.sg	1.85	0.15	2.00
TP Insurer Enquiry	09/02/2023, 14:59,smy424a,eliselaw@successunited.com.sg	1.85	0.15	2.00
TP Insurer Enquiry	11/02/2023, 15:04,SMZ9636R,eliselaw@successunited.com.sg	1.85	0.15	2.00
TP Insurer Enquiry	20/02/2023, 10:35,SNG8583D,wynni@successunited.com.sg	1.85	0.15	2.00
TP Insurer Enquiry	23/02/2023, 09:57,SMG158M,wynni@successunited.com.sg	1.85	0.15	2.00
TP Insurer Enquiry	28/02/2023, 15:49,GBH8490A,wynni@successunited.com.sg	1.85	0.15	2.00
Total Amount (\$\$)				11.10
Total GST 8.00% (\$\$)				0.90
<b>Total Amount Incl. of GST (\$\$)</b>				<b>12.00</b>
Payments made (\$\$)				0.00
<b>Amount Due (\$\$)</b>				<b>12.00</b>

*This is a computer generated document.  
No signature is required.*

## EzLyna (LKKAUTO)

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**From:** EzLyna (LKKAUTO)  
**Sent:** Thursday, 23 February 2023 10:27 AM  
**To:** thana@jackcars.com.sg; vijaybella14@gmail.com  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SNG8583D (ALLIANZ) AND SMD6346M AT/ALONG  
ROUNABOUT AT STADIUM BLVD ON 18/02/2023

### M/S JACK CARS LEASING & RENTAL PTE LTD

Dear Sir/Madam,

**You Ref: SNG8583D**

**Our Ref: CC4/AIS23002000/ya3**

**ACCIDENT INVOLVING SNG8583D (ALLIANZ) AND SMD6346M AT/ALONG ROUNABOUT AT STADIUM BLVD ON  
18/02/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from **SMD6346M** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact me.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



## EzLyna (LKKAUTO)

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**From:** Elise Law <eliselaw@successunited.com.sg>  
**Sent:** Tuesday, 13 June 2023 5:44 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A; WEI NI TAN  
**Subject:** Re: E-VOUCHER / OFFER / LETTER OF DEMAND / YR VEH NO:SMD6346M / DOA:18.02.2023

Hi EzLyna,

Our bank account detail is as follows:

UOB Account: 3563009681

Success United Pte Ltd

**Thank you.**

**Best Regards,**

**Elise Law**  
**Claim Executive**

**SUCCESS UNITED PTE LTD**  
**2 Kaki Bukit Ave 2**  
**#01-33 Kaki Bukit AutoHub**  
**Singapore 417921**  
**Tel: 6746 1515 Fax: 6748 5015**

On Tue, 13 Jun 2023 at 16:09, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,984.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **18-February-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

\*Kindly provide **BANK DETAILS** to effect payment.

Thank you.

Warmest Regards,

Ezlyna

LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>

**Sent:** Tuesday, June 13, 2023 10:53 AM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>

**Subject:** Re: OFFER / LETTER OF DEMAND / YR VEH NO:SMD6346M / DOA:18.02.2023

Hi EzLyna,

We accepted the total COR as \$1,984.00.

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Tue, 13 Jun 2023 at 09:27, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Elise,

We refer to the above matter.

We have our principal instruction to offer as follows:-

1. Cost of Repair (w/GST)	\$ 1,782.00
2. Loss of Rental (2 days x \$100)	\$ 200.00



3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 1,984.00</b>

Pls confirm acceptance & E-Voucher will follow shortly. Thank you.

With warmest regards,

Ezlyna

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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>  
**Sent:** Monday, June 12, 2023 11:12 AM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>  
**Subject:** Re: LETTER OF DEMAND / YR VEH NO:SMD6346M / DOA:18.02.2023

Hi EzLyna,

Any update regarding the offer?

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Mon, 29 May 2023 at 12:09, Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)> wrote:

Hi EzLyna,

Enclosed our LoD for your action.

Appreciate your prompt attention.

**Thank you.**

**Best Regards,**

**Elise Law**

**Claim Executive**

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Mon, 29 May 2023 at 08:11, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

Dear Elise,

We refer to the above matter.

Kindly forward a copy of Letter of Demand for our necessary action. Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)