

## EzLyna (LKKAUTO)

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**From:** Elise Law <eliselaw@successunited.com.sg>  
**Sent:** Tuesday, 13 June 2023 5:44 PM  
**To:** EzLyna (LKKAUTO)  
**Cc:** Admin A; WEI NI TAN  
**Subject:** Re: E-VOUCHER / OFFER / LETTER OF DEMAND / YR VEH NO:SMD6346M / DOA:18.02.2023

Hi EzLyna,

Our bank account detail is as follows:

UOB Account: 3563009681

Success United Pte Ltd

**Thank you.**

**Best Regards,**

**Elise Law**  
**Claim Executive**

**SUCCESS UNITED PTE LTD**  
**2 Kaki Bukit Ave 2**  
**#01-33 Kaki Bukit AutoHub**  
**Singapore 417921**  
**Tel: 6746 1515 Fax: 6748 5015**

On Tue, 13 Jun 2023 at 16:09, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**'WITHOUT PREJUDICE'**

**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$1,984.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **18-February-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

\*Kindly provide **BANK DETAILS** to effect payment.

Thank you.

Warmest Regards,

Ezlyna

LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you.

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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>

**Sent:** Tuesday, June 13, 2023 10:53 AM

**To:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>

**Subject:** Re: OFFER / LETTER OF DEMAND / YR VEH NO:SMD6346M / DOA:18.02.2023

Hi EzLyna,

We accepted the total COR as \$1,984.00.

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Tue, 13 Jun 2023 at 09:27, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Elise,

We refer to the above matter.

We have our principal instruction to offer as follows:-

1. Cost of Repair (w/GST)	\$ 1,782.00
2. Loss of Rental (2 days x \$100)	\$ 200.00

3. LTA/GIA Search Fee	\$ 2.00
<b>Total</b>	<b>\$ 1,984.00</b>

Pls confirm acceptance & E-Voucher will follow shortly. Thank you.

With warmest regards,

Ezlyna

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**From:** Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)>  
**Sent:** Monday, June 12, 2023 11:12 AM  
**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; WEI NI TAN <[wynni@successunited.com.sg](mailto:wynni@successunited.com.sg)>  
**Subject:** Re: LETTER OF DEMAND / YR VEH NO:SMD6346M / DOA:18.02.2023

Hi EzLyna,

Any update regarding the offer?

Thank you.

Best Regards,

Elise Law

Claim Executive

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Mon, 29 May 2023 at 12:09, Elise Law <[eliselaw@successunited.com.sg](mailto:eliselaw@successunited.com.sg)> wrote:

Hi EzLyna,

Enclosed our LoD for your action.

Appreciate your prompt attention.

**Thank you.**

**Best Regards,**

**Elise Law**

**Claim Executive**

**SUCCESS UNITED PTE LTD**

**2 Kaki Bukit Ave 2**

**#01-33 Kaki Bukit AutoHub**

**Singapore 417921**

**Tel: 6746 1515    Fax: 6748 5015**

On Mon, 29 May 2023 at 08:11, EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

Dear Elise,

We refer to the above matter.

Kindly forward a copy of Letter of Demand for our necessary action. Thank you.

\*I am working from home till 09.06.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)