

## Meng Yan (LKK Auto)

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**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Wednesday, 22 February 2023 12:02 PM  
**To:** ERGO Insurance Pte. Ltd. (Claims Department); Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** Re: Survey for SMZ5812A / DOA: 18/02/2023  
**Attachments:** SKM\_C3320i23022209210.pdf  
  
**Importance:** High

Hi Pauline,

Please refer to the attached Accident report.

Warm regards,  
Bel  
Tel: 64515752

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, February 22, 2023 11:35 AM  
**To:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>; admin-a@lkkauto.com <admin-a@lkkauto.com>; admin-d@lkkauto.com <admin-d@lkkauto.com>; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>  
**Cc:** 'Admin' <support@insurlogic.net>  
**Subject:** RE: Survey for SMZ5812A / DOA: 18/02/2023

Dear Bel,

Please provide us TP accident report **ASAP** once you have it, thank you.

Hi LKK,

\*\*\* Insured has not report.

We will provide our Claims ref no. later.

Please conduct this survey request.

**(Note: Survey vehicle only, LOD will be handled by Ergo)**

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

[pauline.soh@ergo.com.sg](mailto:pauline.soh@ergo.com.sg) | [www.ergo.com.sg](http://www.ergo.com.sg)

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**From:** Hui Yang Motor <hui\_yang\_motor@hotmail.com>  
**Sent:** Tuesday, 21 February 2023 3:00 pm  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Subject:** Re: Survey for SMZ5812A / DOA: 18/02/2023

Hi Pauline,

Our choice of surveyor is LKK.

Will pass you the Accident report soonest possible.

Warm regards,  
Bel  
Tel: 64515752

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>  
**Sent:** Tuesday, February 21, 2023 2:15 PM  
**To:** [hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com) <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>  
**Subject:** FW: Survey for SMZ5812A / DOA: 18/02/2023

Dear Bel,

\*\*\* Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988  
DID.: +65 6829 9194

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**From:** Hui Yang Motor <[hui\\_yang\\_motor@hotmail.com](mailto:hui_yang_motor@hotmail.com)>

**Sent:** Tuesday, 21 February 2023 11:14 am

**To:** ERGO Insurance Pte. Ltd. (Claims Department) <[claims@ergo.com.sg](mailto:claims@ergo.com.sg)>

**Subject:** Survey for SMZ5812A / DOA: 18/02/2023

**Importance:** High

Dear Sir/Mdm,

Please refer to the attached Estimate then let us know when can we arrange for survey.

Will pass surveyor a copy of the GIA report during the survey.

Date of Accident: 18/02/2023

Our client's vehicle: SMZ5812A

Your Insured vehicle: GBJ8433E

Warm regards,  
Bel  
Blk 176 Sin Ming Drive  
#04-09 Sin Ming Autocare  
Singapore 575721  
[Tel:64515752](tel:64515752)

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