

Meng Yan (LKK Auto)

From: JOANNE YONG <joannejong@uoi.com.sg>
Sent: Wednesday, 22 February 2023 3:40 PM
To: Suraidah B Saidi PTCBC; SUR; assignments
Cc: Ashlyn Chng; claimstatusenquiry; LEE KATIE
Subject: RE: Direct Settlement (MY) - Accident Involving SLQ6315X & WC5617A - DOA 21/02/2023 (vehicle GROUNDED)

Dear LKK Auto Consultants Pte Ltd,

Please proceed to conduct PRI of vehicle SLQ6315X and acknowledge receipt.

Thank You

Regards,

Joanne Yong

Senior Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 Fax • (65) 6327 3872 | Email • joannejong@uoi.com.sg

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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>
Sent: Wednesday, February 22, 2023 2:19 PM
To: JOANNE YONG <joannejong@uoi.com.sg>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Direct Settlement (MY) - Accident Involving SLQ6315X & WC5617A - DOA 21/02/2023 (vehicle GROUNDED)

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Hi Joanne,

We have no objection with your appointment with LKK.

Thank you & Regards,

Suraidah

TPR Team, Claims Dept

E: suraidahb.saidi@inchcape.com.sg

From: JOANNE YONG <joanneyong@uoi.com.sg>

Sent: Tuesday, 21 February 2023 5:23 pm

To: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>; LEE KATIE <katielee@uoi.com.sg>

Subject: RE: Direct Settlement (MY) - Accident Involving SLQ6315X & WC5617A - DOA 21/02/2023 (vehicle GROUNDED)

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WITHOUT PREJUDICE

Dear Sirs,

Refer to the above matter.

We propose to appoint LKK Auto Consultants as SJE.

Please kindly note that our insured not yet report accident. We are unable to advise liability.

Kindly revert to the undersigned within two working days whether you have any objections to the appointment of any of our Surveyors, failing which we shall proceed to carry out the survey of your client's vehicle by our appointed Surveyors.

Thank You

Regards,

Joanne Yong

Senior Executive

Claims

United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909

Main • (65) 6222 7733 | DID • (65) 6490 9329 Fax • (65) 6327 3872 | Email • joanneyong@uoi.com.sg

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From: Suraidah B Saidi PTCBC <SuraidahB.Saidi@inchcape.com.sg>

Sent: Tuesday, February 21, 2023 4:50 PM

To: LEE KATIE <katielee@uoi.com.sg>; JOANNE YONG <joanneyong@uoi.com.sg>

Cc: Ashlyn Chng <Ashlyn.Chng@inchcape.com.sg>; claimstatusenquiry <claimstatusenquiry@borneomotors.com.sg>

Subject: Direct Settlement (MY) - Accident Involving SLQ6315X & WC5617A - DOA 21/02/2023 (vehicle GROUNDED)

CAUTION: This email originated from outside of the organization. **Do not click links or open** attachments unless you recognize the sender and know the content is safe.

Hi,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Accident Report, Damaged Photos & Estimate Invoice for your kind perusal.

As our client is claiming against your insured **WC5617A** thus would appreciate if you could revert to us on the liability urgently or we could settle the case under Direct Settlement with **Car Rental of @ \$XXX per day x no. of days** as recommended by your appointed surveyor.

Kindly have your surveyor to contact our Motor Claim Assessor, **Mei Yen @ 6631 1507**, located at **2 Pandan Crescent / Level 4** for an appointment to inspect our client's vehicle (currently vehicle **IN** workshop).

As for liability clearance, kindly revert to this email.

Your kind attention into the above is greatly appreciated.

Thank you & Regards,

Suraidah

TPR Team, Claims Dept

E: suraidahb.saidi@inchcape.com.sg