

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 7 July 2023 2:46 PM
To: Alfred Toh
Cc: Admin A; claimsdept@sg.cntaiping.com
Subject: [SEEK MANDATE] - OUR REF: SNM23D201256/C02/PA6750J/TOHHS & YOUR REF. CC6/CTI23001961/Apa3, CB7855H, DOA ON 16/02/2023, TPP DIRECT SETTLEMENT

Attachments: LETTER TO OI.pdf; LKK SURVEY REPORT & PHOTOS.pdf; CB7855H LOD.pdf

Your ref: **SNM23D201256/C02/PA6750J/TOHHS**
LKK ref : CC6/CTI23001961/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING PA6750J(CHINA TAIPING) / CB7855H (TP) / OTHERS ON 16/02/2023

We refer to the above matter.

PA6750J (OI) -> CB7855H (TP) -> SBS6035J

This is a 3 vehicles chain collision whereby our insured was the last vehicle. In accordance with the MCF guideline for chain collision, we have to settle the front vehicle's claim at 100%.

We seek your approval to offer repairer "YSK AUTO WORKSHOP" at **\$19,400.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 35,686.42	\$ 16,000.00
2. Loss of Rental (17days x \$260.00)	\$ 4,420.00	\$ 3,400.00 (17DAYS X \$200.00)
3. LOSS OF USE (2DAYS X \$260.00)	\$ 520.00	\$ -
4. TOWING FEE	\$ 80.00	\$ -
Total	\$ 40,706.42	<u>\$ 19,400.00</u>

Surveyor recommended 15days for repair + 1SUNDAY + 1PRS = 17DAYS .

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 04/07/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Wednesday, March 1, 2023 5:33 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D201256/C02/PA6750J/TOHHS & YOUR REF. CC6/CTI23001961/Apa3, CB7855H, DOA ON 16/02/2023, TPP DIRECT SETTLEMENT

LKK REF: CC6/CTI23001961/Apa3

CTI REF: SNM23D201256/C02/PA6750J/TOHHS

Dear Hsiao Tong

We refer to our email of 23 February 2023.

Attach herewith the amended SAS report (chain collision) received from Insured for your attention and further assistance.

Best Regards

Alfred Toh

Assistant Manager

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Thursday, February 23, 2023 3:37 PM

To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jess Kong <jess@oddsneven.com.sg>; Janice Yeoh <janice@oddsneven.com.sg>; Hsiao Tong <chewht@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D201256/C02/PA6750J/TOHHS & YOUR REF. CC6/CTI23001961/Apa3, CB7855H, DOA ON 16/02/2023, TPP DIRECT SETTLEMENT

LKK REF: CC6/CTI23001961/Apa3

Dear Hsiao Tong

We refer to the above matter.

Attach herewith SAS report of PA6750L for your attention and necessary action.

Please let us have a copy of the Preliminary Advice.

Aside to Jess/Janice, please assist to notify mutual client, M/S POO SEE YEOW BUS SERVICES PTE LTD that their report filed at National Assessment Centre Services, is **INCORRECT/INCOMPLETE**.

Kindly assist to **notify mutual client to file amendment of Accident AND POLICE REPORT** (there are injuries arising out of accident) **IMMEDIATELY** to enable our appointed agent, M/S LKK Auto Consultants Pte Ltd to handle the incoming property damage claim against their motor insurance policy on their behalf. (**you may forward the THIRD PARTY ACCIDENT REPORTS to them**)

Best Regards

Alfred Toh
Assistant Manager
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, February 23, 2023 1:42 PM
To: 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: OUR REF: SNM23D201256/C02/PA6750J/TOHHS & YOUR REF. CC6/CTI23001961/Apa3, CB7855H, DOA ON 16/02/2023, TPP DIRECT SETTLEMENT

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Alfred,

Please refer to the above subject.

Kindly **assist LKK Auto on DS CB7855H** soonest possible.

Please contact our claims department **Alfred Toh** the officer in charge or **6389 6116** should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Angie Foo
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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