## **Shiau Chan (LKKAuto)**

From: Shiau Chan (LKKAuto)

Sent: Friday, 3 March 2023 2:52 PM

To: Richmond Ho

**Cc:** SUR

Subject: RE: EV 9922E DESKTOP SURVEY-DOA: 17/02/2023

**Attachments:** EV9922E SUPP.pdf

Dear Richmond,

Please proceed the supplementary as attached with our surveyor marking.

Best Regards,

Shiau Chan (Ms) | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Richmond Ho <richmond.ho@wearnes.com>

Sent: Friday, March 3, 2023 9:05 AM

To: Huey Yon (LKKAuto) <hueyyon@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Subject: RE: EV 9922E DESKTOP SURVEY-DOA: 17/02/2023

Hi

Please see attached, thanks

## Richmond Ho

Senior Service Consultant Body & Paint – Insurance Claim



Wearnes Automotive Pte Ltd 249 Alexandra Road Singapore 159935 D (65) 6430 4890 M (65) 9176 8543

www.wearnesauto.com richmond.ho@wearnes.com

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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you.

From: Richmond Ho

Sent: Thursday, 2 March 2023 1:49 pm

To: Huey Yon (LKKAuto) < <a href="mailto:hueyyon@lkkauto.com">hueyyon@lkkauto.com</a>>

Cc: SUR < sur@lkkauto.com >

Subject: Re: EV 9922E DESKTOP SURVEY-DOA: 17/02/2023

Hi Huey Yan

There are additional parts damaged which I had forwarded the photos to your surveyor Edward. Kindly let us know if re-survey is required or can we proceed repair.

Vehicle is at 2 Jalan Pesawat.

Richmond Ho Senior Service Consultant

Wearnes Automotive Pte. Ltd. 249 Alexandra Road Singapore 159935

Mobile. (65) 9176 8543 Direct. (65) 6430 4890

 $website.\ \underline{www.wearnesauto.com}$ 

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On 23 Feb 2023, at 15:24, Huey Yon (LKKAuto) < hueyyon@lkkauto.com > wrote:

Dear Richmond,

Re-send

As instructed by our client, please proceed to repair the insured vehicle EV 9922E (Excess \$600.00/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

**Huey Yon** | case handler **LKK Auto Consultants Pte.Ltd.** 

Phone: 6256-3561 Fax: 62564315 email: <a href="mailto:hueyyon@lkkauto.com">hueyyon@lkkauto.com</a> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

From: Huey Yon (LKKAuto)

Sent: Thursday, February 23, 2023 3:22 PM

**To:** richmond.ho@wearnes.com **Cc:** SUR <<u>sur@lkkauto.com</u>>

Subject: RE: EV 9922E DESKTOP SURVEY-DOA: 17/02/2023

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle EV 9922E (Excess \$600.00/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Huey Yon** | case handler **LKK Auto Consultants Pte.Ltd.** Phone: 6256-3561 Fax: 62564315 email: <a href="mailto:hueyyon@lkkauto.com">hueyyon@lkkauto.com</a> Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, Singapore 408933

<Mark estimate.pdf>