

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Friday, 3 March 2023 8:11 AM  
**To:** 'tlmautomobile@tlmotor.com.sg'  
**Cc:** Admin A; tlmclaims@tlmotor.com.sg  
**Subject:** RE: Arrange Survey for TP Claim - Accident involving SMK5825S (TLM) and SLE6336Z (AIG) on 18/02/2023 \*\*\* LKK REF: CC6/AIG23001939/pa3

WITHOUT PREJUDICE

Dear Sirs,

We refer to the above matter.

We regret to inform you that we are unable to look into your client's claim as we are of the view that BOLA 28(d) is applicable.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** tlmautomobile@tlmotor.com.sg <tlmautomobile@tlmotor.com.sg>  
**Sent:** Wednesday, February 22, 2023 11:16 AM  
**To:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>; tlmclaims@tlmotor.com.sg  
**Subject:** RE: Arrange Survey for TP Claim - Accident involving SMK5825S (TLM) and SLE6336Z (AIG) on 18/02/2023 \*\*\* LKK REF: CC6/AIG23001939/pa3

Without Prejudice

Dear Hsiao Tong

Your insured had admitted that he is making a lane change & if your insured **had successfully switched to lane 1** as alleged, there is no way our client can squeeze between your insured's vehicle & highway's centre divider, as our client is not riding a motorbike.

In addition, if the scenario were as allege by your insured, our client's vehicle would have crashed into the divider too.

In view of the above, unless your insured have video footage to proof that he **had successfully switched to lane 1** as illustrated in your insured's sketch plan, please let us have your confirmation on liability at 100% as soon as possible.

Thank you.

Best Regards,

Sharon Ten

**TLM Automobile Pte Ltd**

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, February 21, 2023 11:42 PM

**To:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

**Cc:** Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Arrange Survey for TP Claim - Accident involving SMK5825S (TLM) and SLE6336Z (AIG) on 18/02/2023

\*\*\* LKK REF: CC6/AIG23001939/pa3

Dear Sir / Madam,

We refer to the above matter.

Please be informed that OI has reported. Please refer to the below OI's sketch plan and statement.

Please provide us the following.

- evidence i.e. video and scene photo (if any)
- PIR result (if any)

Please note that for liability, claim negotiation and settlement, please contact **Hsiao Tong**.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg) <[tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)>

**Sent:** Tuesday, February 21, 2023 3:44 PM

**To:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Arrange Survey for TP Claim - Accident involving SMK5825S (TLM) and SLE6336Z (AIG) on 18/02/2023

Without Prejudice

Dear Yan,

Please advise who is the claim handler and advise on the liability as possible.

Thank you

Best Regards,

Sharon Ten

**TLM Automobile Pte Ltd**

Phone: 6858 5151 Ext: 802

Fax: 6858 0877

1 Defu Lane 6 Singapore 539365

Email: [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Tuesday, February 21, 2023 1:42 PM

**To:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg); Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Arrange Survey for TP Claim - Accident involving SMK5825S (TLM) and SLE6336Z (AIG) on 18/02/2023

Dear Sharon,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** [tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg) <[tlmautomobile@tlmotor.com.sg](mailto:tlmautomobile@tlmotor.com.sg)>

**Sent:** Tuesday, 21 February 2023 11:30 AM

**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Arrange Survey for TP Claim - Accident involving SMK5825S (TLM) and SLE6336Z (AIG) on 18/02/2023

Your Ref: SLE56336Z

Our Ref: SMK5825S

Without Prejudice

Dear All,

We refer to the above matter.

We enclose the following documents for your attention:-

a. Copy of our client's SAS report – password SMK5825S9871G

In addition, please confirm in writing whether you are agreeable to direct settle with us at 100% liability for this case.

**Please arrange survey as soon as possible.**

Thank you.

Best Regards,

Sharon Ten

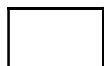
**TLM Automobile Pte Ltd**

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