

247 Alexandra Road S(159934)



LETTER OF DEMAND

Your Ref: SLT4197S
Our Ref: SMQ7055C
To: LONPAC

Dear Sirs,

ACCIDENT INVOLVING SMQ7055C & SLT4197S ON 18/02/2023

We are claiming on behalf of our client LIN ZHONGHE

owner of vehicle number SMQ7055C involved in accident on 18/02/2023

with vehicle SLT4197S along/at SLE TOWARDS WOODLAND AT
7.5 km MARK

Description of claims:

Cost of Repairs	\$ <u>63,847.93</u>	(incl <u>8</u> % GST)
Loss of Use/Rental	\$ <u>60</u> X <u>29</u> Days = \$ <u>1740</u>	(incl <u>8</u> % GST)
Search Fee	\$ <u>2</u>	(incl <u>8</u> % GST)
Miscellaneous Fee	\$ <u>60</u>	(incl <u>8</u> % GST)
TOTAL	\$ <u>65,649.93</u>	(incl <u>8</u> % GST)

We are claiming in full and final settlement of \$ 65,649.93 payable to
Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to huiwen.oh@vw.com.sg.

Dated this 1st June 2023 Hui Wen

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



SKODA

Commercial Vehicles

Tax invoice

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Document no. 12033305822
Document date 31-03-2023
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2023005791/ 1
Job order date 01-03-2023
Service Advisor Hui Wen Oh

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
LIN
ZHONGHE
545 WOODLANDS DRIVE 16
#11-221
Singapore 730545

License plate	Model code	First registration	VIN	Model	Mileage
SMQ7055C	3V33PDA1	29-11-2019	TMBBL7NP0K7069764	Superb Ambition 1.8 TSI 132kW w/o WC	104,405

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
9801B002	B&P LEAKED CHECK, VACUUM & REGAS				#6	420.00	453.60
9801B002	A/C GAS				#6	60.00	64.80
9801B001	TO ALIGN LED HEADLIGHT				#6	100.00	108.00
9801B003	B&P WHEEL ALIGNMENT				#6	360.00	388.80
9801B001	R&R ROOFLINING TO R&R BOOT LID HINGE				#6	1,260.00	1,360.80
3V0823031B	Hood	1	pcs.	2,999.52	#6	2,999.52	3,239.48
	FRT BONNET						
3V0853621A FOD	Skoda Embl	1	pcs.	70.22	#6	70.22	75.84
3V0823707	Seal For B	1	pcs.	29.43	#6	29.43	31.78
	BONNET SEAL LH (SCK) AO 1/3/2023						
3V0823301	Flap Hinge	1	pcs.	131.29	#6	131.29	141.79
	LH (SCK) AO 1/3/2023						
3V0823302	Flap Hinge	1	pcs.	131.29	#6	131.29	141.79
	RH (SCK) AO 1/3/2023						
3V0823509B	Hood Latch	1	pcs.	150.03	#6	150.03	162.03
	BONNET LOCK LH (SCK) AO 1/3/2023						
3V0823509B	Hood Latch	1	pcs.	150.03	#6	150.03	162.03
	BONNET LOCK RH (SCK) AO 1/3/2023						
3V0823531A	Cable - Ho	1	pcs.	99.73	#6	99.73	107.71
	LOCK CABLE (SCK) AO 1/3/2023						
3V0823661C	Operating	1	pcs.	15.88	#6	15.88	17.15
	FRT BONNET OPEN LEVER (SCK) AO 1/3/2023						
3V0823529F	Locking Ho	1	pcs.	62.83	#6	62.83	67.86
	(SCK) AO 1/3/2023						
3V0807218B	Cover For	1	pcs.	2,428.58	#6	2,428.58	2,622.87
	FRT BUMPER						
3V0807183	Guide Piec	1	pcs.	59.92	#6	59.92	64.71
	BUMPER SIDE BRACKET LH (SCK) AO 1/3/2023						
3V0919485A	Sensor Bra	1	pcs.	47.92	#6	47.92	51.75
3V0919486A	Sensor Bra	1	pcs.	47.92	#6	47.92	51.75
3V0919485	Sensor Bra	1	pcs.	47.92	#6	47.92	51.75
3V0919486	Sensor Bra	1	pcs.	47.92	#6	47.92	51.75
5Q0919133 9B9	Seal Ring Satin Black	2	pcs.	1.53	#6	3.06	3.30
3V0853343 9B9	Connecting	1	pcs.	245.07	#6	245.07	264.68
	RADIATOR TOP COVER (SCK) AO 1/3/2023						
701010043B	Sticker 'Oil Comply With	1	pcs.	27.15	#6	27.15	29.32
5Q0010008D	Sticker 'Ac ' *Refrigeran	1	pcs.	19.50	#6	19.50	21.06
701010002AA	Sticker *Overfilled Engin	1	pcs.	17.06	#6	17.06	18.42

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SMQ7055C	3V33PDA1	29-11-2019	TMBBL7NP0K7069764	Superb Ambition 1.8 I TSI 132kW w/o WC	104,405

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
N 10700901	Rivet	2	pcs.	2.15	#6	4.30	4.64
3V0807545	Plug	2	pcs.	1.17	#6	2.34	2.53
	(SCK) AO 1/3/2023						
N 91183501	Hexagon Socket Head Bolt	8	pcs.	2.20	#6	17.60	19.01
	(SCK) AO 1/3/2023						
3V0853653A FOD	Grille	1	pcs.	776.00	#6	776.00	838.08
	RADIATOR GRILLE						
3V0853761 2ZZ	Cover Stri	1	pcs.	462.29	#6	462.29	499.27
	RADIATOR GRILLE CHROM						
3V0853665 9B9	Trim	1	pcs.	53.34	#6	53.34	57.61
	LHS FOG LAMP GRILLE (SCK) AO 1/3/2023						
3V2941017A	Halogen Tw	1	pcs.	3,771.59	#6	3,771.59	4,073.32
	LHS H/LAMP (SCK) AO 1/3/2023						
3V0805588D	Front Pane	1	pcs.	1,045.58	#6	1,045.58	1,129.23
	LOCK CARRIER						
3V0806929	Coupling P	1	pcs.	53.28	#6	53.28	57.54
	H/LAMP TOP PANEL LH						
3V0807109Q	Reinforcem	1	pcs.	997.24	#6	997.24	1,077.02
	(SCK) AO 1/3/2023						
3V0807248	Buffer	1	pcs.	59.92	#6	59.92	64.71
	REINFORCEMENT FOAM (SCK) AO 1/3/2023						
3V0121285A	Air Duct	1	pcs.	55.92	#6	55.92	60.39
	AIR GUIDE UPPER (SCK) AO 1/3/2023						
3V0805307	Coupling P	1	pcs.	38.05	#6	38.05	41.09
	LOCK CARRIER SIDE BRACKET LH						
3V0805308	Coupling P	1	pcs.	38.05	#6	38.05	41.09
	LOCK CARRIER SIDE BRACKET RH						
5Q0816411AR	Refrigerant Condenser Wit	1	pcs.	469.43	#6	469.43	506.98
3D0260749C	Seal Ring	1	pcs.	7.75	#6	7.75	8.37
4D0260749B	Seal Ring	1	pcs.	8.23	#6	8.23	8.89
G 055535M2	Oil For Refrigerant Compr	0.1	pcs.	394.77	#6	39.48	42.64
	A/C OIL						
5Q0145803T	Charge Air Cooler	1	pcs.	652.37	#6	652.37	704.56
	(SCK) AO 1/3/2023						
5WA121251H	Radiator	1	pcs.	769.37	#6	769.37	830.92
G 12E050A2	Coolant 1B	2	pcs.	25.14	#6	50.28	54.30
1K0122291BE	Quick Coupling Piece	1	pcs.	30.55	#6	30.55	32.99
	RADIATOR TOP HOSE ADAPTOR						
N 90686701	Spring Clip	1	pcs.	2.90	#6	2.90	3.13
5Q0129254J	Unbekannt	1	pcs.	59.98	#6	59.98	64.78
	AIR INTAKE TOP HOUSING						
3C0951223E	Horn	1	pcs.	140.43	#6	140.43	151.66
	LH (SCK) AO 1/3/2023						
5Q0955453R	Wash Water Reservoir	1	pcs.	146.31	#6	146.31	158.01
	WIPER TANK (SCK) AO 1/3/2023						

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Vehicles

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SMQ7055C	3V33PDA1	29-11-2019	TMBBL7NP0K7069764	Superb Ambition 1.8 I TSI 132kW w/o WC	104,405

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
431955465A	Gasket	1	pcs.	5.92	#6	5.92	6.39
443955465	Gasket	1	pcs.	2.36	#6	2.36	2.55
G 052184A2	Windshield Cleaner Concen	1	pcs.	22.22	#6	22.22	24.00
3V0821105	Fender	1	pcs.	1,114.90	#6	1,114.90	1,204.09
	LHS FENDER						
3V0821141	Fender - B	1	pcs.	58.53	#6	58.53	63.21
	LHS FENDER BRACKET (SCK) AO						
	1/3/2023						
3V5827023D	Rear Trunk	1	pcs.	5,233.77	#6	5,233.77	5,652.47
	REAR BOOT LID (SCK) AO 1/3/2023						
3V5845049R NVB	Rear Windo	1	pcs.	1,127.24	#6	1,127.24	1,217.42
	REAR W/SCREEN (OS) CD 1/3/2023						
D 169300M2	1k Window Adhesive	2	pcs.	50.73	#6	101.46	109.58
D 00940104	All Purpose Cleaner	1	pcs.	84.67	#6	84.67	91.44
D 00920002	Primer	1	pcs.	24.91	#6	24.91	26.90
D 181802M1	Activator	1	pcs.	21.62	#6	21.62	23.35
D 00950025	Applicator	2	pcs.	9.19	#6	18.38	19.85
3V5860523 9B9	Strip	1	pcs.	31.55	#6	31.55	34.07
	3RD BRAKELIGHT STRIP (SCK) AO						
	1/3/2023						
3V5827705C	Decklid We	1	pcs.	162.34	#6	162.34	175.33
	BOOT WETHERSTRIP (SCK) AO 1/3/2023						
3V0853621 FOD	Skoda Embl	1	pcs.	65.47	#6	65.47	70.71
	(SCK) AO 1/3/2023						
3V0853687 2ZZ	Inscriptio	1	pcs.	102.67	#6	102.67	110.88
	NAME PLATE- SKODA (SCK) AO 1/3/2023						
3V0853687A 2ZZ	Inscriptio	1	pcs.	115.66	#6	115.66	124.91
	NAME PLATE - SUPERB (SCK) AO						
	1/3/2023						
3V5945207	Taillight	1	pcs.	1,004.71	#6	1,004.71	1,085.09
	LHS TAILLIGHT INNER (SCK) AO 1/3/2023						
3V5807421	Cover For	1	pcs.	2,395.78	#6	2,395.78	2,587.44
	REAR BUMPER						
3V5807521 9B9	Spoiler	1	pcs.	369.65	#6	369.65	399.22
3V5919485A	Sensor Bracket	1	pcs.	47.92	#6	47.92	51.75
3V5919485	Sensor Bracket	1	pcs.	47.92	#6	47.92	51.75
3V5919486	Sensor Bracket	1	pcs.	47.92	#6	47.92	51.75
3V5919486A	Sensor Bracket	1	pcs.	74.64	#6	74.64	80.61
5Q0919133 9B9	Seal Ring Satin Black	1	pcs.	1.53	#6	1.53	1.65
3V5807393A	Guide Piec	1	pcs.	59.92	#6	59.92	64.71
	LHR BUMPER BRACKET (UPPER)						
3V5807393	Guide Piec	1	pcs.	59.92	#6	59.92	64.71
	LHR BUMPER BRACKET (SIDE)						
3V5945105	Reflector	1	pcs.	54.28	#6	54.28	58.62
	LH						
N 91017602	Weld Stud	6	pcs.	1.27	#6	7.62	8.23

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Commercial Vehicles

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License plate	Model code	First registration	VIN	Model	Mileage
SMQ7055C	3V33PDA1	29-11-2019	TMBBL7NP0K7069764	Superb Ambition 1.8 I TSI 132kW w/o WC	104,405

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3V5813319	Insert Pla	1	pcs.	164.97	#6	164.97	178.17
	LHS TAILLIGHT PANEL (OS) CD 1/3/2023						
3V5809601D	Sectional	1	pcs.	1,910.80	#6	1,910.80	2,063.66
	LHS REAR FENDER (SCK) AO 1/3/2023						
N 10621301	Expanding Nut	8	pcs.	2.06	#6	16.48	17.80
D 506KD1A4	2k-Insert Foam	1	pcs.	176.68	#6	176.68	190.81
D 476KD1M2	Sealant Can Be Sprayed	1	pcs.	73.44	#6	73.44	79.32
D 007500A2	Zinc Spray	1	pcs.	75.80	#6	75.80	81.86
D 180003M2	2k-Body Adhesive	1	pcs.	509.24	#6	509.24	549.98
VWLM6114	UNDERSEAL	1	pcs.	15.50	#6	15.50	16.74
3V5810969A	Wheelhouse	1	pcs.	253.56	#6	253.56	273.84
	LHS FENDER LINER (SCK) AO 1/3/2023						
3V0807905B	FOIL	1	pcs.	76.24	#6	76.24	82.34
	LHR FENDER FOIL						
3Q0825711	Heat Shield For Exhaust M	1	pcs.	152.08	#6	152.08	164.25
	(SCK) AO 1/3/2023						
3G0253609BC	Exhaust Silencer Rear	1	pcs.	2,058.32	#6	2,058.32	2,222.99
	REAR SILENCER (REAR) (OS) CD						
	1/3/2023						
1K0253141T	Dual Clamp	1	pcs.	69.93	#6	69.93	75.52
	(SCK) AO 1/3/2023						
3Q0253461E	Bracket For Exhaust Syste	1	pcs.	37.65	#6	37.65	40.66
	REAR SILENCER BRACKET (FRT) (OS)						
	CD 1/3/2023						
5Q0253144N	Bracket For Exhaust Syste	1	pcs.	53.62	#6	53.62	57.91
	REAR SILENCER BRACKET (REAR)						
	(SCK) AO 1/3/2023						
3Q0253409H	Middle Exhaust Muffler	1	pcs.	756.57	#6	756.57	817.10
	REAR SILENCER (CTR) (OS) CD						
	1/3/2023						
1K0253141T	Dual Clamp	1	pcs.	69.93	#6	69.93	75.52
	(SCK) AO 1/3/2023						
N 10618501	Riveted Cap Nut	4	pcs.	2.81	#6	11.24	12.14
4M0827506D	Hood Latch	1	pcs.	236.07	#6	236.07	254.96
	BOOT LID LOCK						
	DESCRIPTION: FWD AUTH W/S VS						
	LONPAC DIRECT						
	DOA: 18/02/2023						
	TP VEH NO:SLT4197S						
	SURVEY BY:						
	ACCIDENT ON FRT AND REAR						
	LABOUR FRT	5	pcs.	840.00	#6	4,200.00	4,536.00
	SPRAY PAINT FRT	6	pcs.	800.00	#6	4,800.00	5,184.00
	LABOUR REAR	6	pcs.	840.00	#6	5,040.00	5,443.20
	SPRAY PAINT REAR	4	pcs.	800.00	#6	3,200.00	3,456.00
	R&R REAR W/SCREEN	1	pcs.	840.00	#6	840.00	907.20
	TRANSFER REAR BOOT LID MECHANISM0.5		pcs.	840.00	#6	420.00	453.60

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Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	R&R REAR SEAT	0.5	pcs.	840.00	#6	420.00	453.60
	R&R REAR LUGGAGE TRIM	0.5	pcs.	840.00	#6	420.00	453.60
	R&R REAR EXHAUST PIPE	0.5	pcs.	840.00	#6	420.00	453.60
	REAR WATER LEAK TEST	1	pcs.	150.00	#6	150.00	162.00
	REAR W/SCREEN SOLAR FILM	1	pcs.	400.00	#6	400.00	432.00
	FRT NUMBER PLATE	1	pcs.	80.00	#6	80.00	86.40

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#6	2,960.00	56,158.45	8%	4,729.48	59,118.45	63,847.93
Total	2,960.00	56,158.45		4,729.48	59,118.45	63,847.93



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

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All invoices are denominated in SGD, unless otherwise stated.

INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLT4197S

Date of Accident

18/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **10/03/2022 - 13/04/2023**

Requested By **Huiwen Oh (Volkswagen Grou...**

Requested Date **20/02/2023 12:40**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

哆摩豐協

HIAP HONG MOTOR REPAIR

2 Kaki Bukit Avenue 2 #02-13 Auto Hub Singapore 417921

Tel: 6745 9633 Fax: 6747 8602

Reg. No. 420517/00-J

Invoice: 22803

Messrs:

Caerh

90010851

車號

車號 Vehicio No. SMQ7055C

SKODA DATE: 01-4-2023

[illegible]

Term: Cash/Credit Card

IN CASE OF ERROR OR OMISSION, PLEASE NOTIFY
US WITHIN SEVEN DAYS FROM THE ABOVE DATE.

共計銀
TOTAL \$

60-20



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMQ7055C and SLTA197S on 18/02/2023
along SLE TOWARDS WOODLANDS AT 7.5km Mark
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, LIN ZHONG HE
of 530C Name of Policy Holder & IC / Passport number
owner of Vehicle Registration

Number SMQ7055C Own vehicle's number hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number PNPV2002-00004543 taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 31 of the month

03 Year 2023

Signed & Delivered By:

[Signature]
Policy Holder

Witness By:

[Signature] Hui Wen



DISCHARGE VOUCHER

I / We LIN ZHONGHE (Passport No. 530C) the
owner of vehicle number SMQ7055C hereby accept from
LONPAC (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SMQ7055C & SLT4197S along SLE TOWARDS WOODLANDS AT
on 18/02/2023 7.5 KM MARK.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 31/03/2023 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name : LIN ZHONGHE

NRIC No. : 530C

Date : 31/03/2023