

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 4 April 2023 10:38 AM  
**To:** geraldpoh@lonpac.com  
**Cc:** MT\_Claim\_SG; Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMQ7055C & SLT4197S ON SLE TOWARDS WOODLANDS AT 7.5KM MARK ALONG 18/02/2023 \*\*\* LKK REF: CC4/LPC23001937/Tpa3  
**Attachments:** Preliminary Advice.pdf; TP ESTIMATE \_ MARKED.pdf

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Sent:** Wednesday, February 22, 2023 5:41 PM  
**To:** geraldpoh@lonpac.com  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMQ7055C & SLT4197S ON SLE TOWARDS WOODLANDS AT 7.5KM MARK ALONG 18/02/2023 \*\*\* LKK REF: CC4/LPC23001937/Tpa3

Dear Gerald,

Please see attached TP video and accident scene photos.

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, February 21, 2023 4:53 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMQ7055C & SLT4197S ON SLE TOWARDS WOODLANDS AT 7.5KM MARK ALONG 18/02/2023

Dear Gerald,

Thank you for the assignment.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 21 February 2023 4:20 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMQ7055C & SLT4197S ON SLE TOWARDS WOODLANDS AT 7.5KM MARK ALONG 18/02/2023

## Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

attached copy of insured report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** GERALD POH WEE BIN  
**Sent:** Tuesday, February 21, 2023 12:13 PM  
**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMQ7055C & SLT4197S ON SLE TOWARDS WOODLANDS AT 7.5KM MARK ALONG 18/02/2023

## Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Ong Germaine (VGS - SG/Singapore) <[Germaine.ong@vw.com.sg](mailto:Germaine.ong@vw.com.sg)>

**Sent:** Tuesday, February 21, 2023 11:24 AM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Cheong Pearlyn (VGS - SG/Singapore) <[Pearlyn.cheong@vw.com.sg](mailto:Pearlyn.cheong@vw.com.sg)>; Wong Meiy (VGS - SG/Singapore) <[meiy.wong@vw.com.sg](mailto:meiy.wong@vw.com.sg)>; Tang Shushi (VGS - SG/Singapore) <[shushi.tang@vw.com.sg](mailto:shushi.tang@vw.com.sg)>; Anthonidas Christopher (VGS - SG/Singapore) <[christopher.anthonidas@vw.com.sg](mailto:christopher.anthonidas@vw.com.sg)>; Oh Huiwen (VGS - SG/Singapore) <[huiwen.oh@vw.com.sg](mailto:huiwen.oh@vw.com.sg)>

**Subject:** REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SMQ7055C & SLT4197S ON SLE TOWARDS WOODLANDS AT 7.5KM MARK ALONG 18/02/2023

Dear Claim

Pls see attached GIA report and estimate

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Please let us know if we can proceed on direct settlement

Best Regards,

Germaine Ong  
Body & Paint Supervisor  
Volkswagen Group Singapore Pte Ltd  
17 Tuas ave 9  
Singapore 639197

Hp: +6592361588  
[Germaine.ong@vw.com.sg](mailto:Germaine.ong@vw.com.sg)  
<http://www.vw.com.sg>



Internal