

## EzLyna (LKKAuto)

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**From:** EzLyna (LKKAuto)  
**Sent:** Wednesday, 1 March 2023 9:40 AM  
**To:** xingchenxingchen@hotmail.com  
**Cc:** muhammad-faiz.bin-rosli@allianz.sg; Admin A  
**Subject:** ACCIDENT INVOLVING SMV7653A (ALLIANZ)) AND SMT676R AT/ALONG UPPER CROSS ST TO EU TONG SEN ST ON 28/01/2023

Dear Shen Xingchen,

Our Ref: CC4/AIS23001935/ya3

### **ACCIDENT INVOLVING SMV7653A (ALLIANZ)) AND SMT676R AT/ALONG UPPER CROSS ST TO EU TONG SEN ST ON 28/01/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from **SMT676R** against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. by 11<sup>th</sup> March 2023, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

\*We refer to our previous tele conversation, kindly provide documents: (1) Long Term visit pass of Ms Tiong Wan Yee, (2) Driving License & International Driving License of Ms Tiong Wan Yee and (3) video footage of the accident.

Your kind reply & co-operation is much appreciated.

Thank you.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

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cc: Allianz Insurance Singapore Pte Ltd