

VISHNU BATHAM Shekhar

From: Winnie HO <winnie.ho@hsbc.com.sg>
Sent: Monday, 20 February 2023 12:14 PM
To: mt.surv@mail.life.hsbc.com.sg; Mas Zainal
Cc: Rocket Rentals; Rosa Chia
Subject: [EXTERNAL] NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

Categories: Shekhar

Dear Teams,
Please assist on TP email. Thank you

Aside to Zainal,
For future survey matter, pls email to correct PIC or email address.

Best Regards

Winnie Ho
Motor Claims Department
HSBC Life (Singapore) Pte Ltd

Mailing address: Robinson Road P.O. Box 1094 Singapore 902144
Customer Centre : 38 Beach Road, #03-11, South Beach Tower, Singapore 189767
Email: winnie.ho@hsbc.com.sg – From 01 Feb 2023 onwards, please email to winnie.ho@hsbc.com.sg instead

Customer Care No. 6880 4888 / Fax: (65) 6880 4838

Please consider the environment before printing this message

This message is confidential. Any unauthorized disclosure, use or dissemination, either whole or partial, is prohibited. If you are not the intended recipient of the message, please notify the sender immediately

From: Mas Zainal <zainal@hoh.com.sg>
Sent: Monday, February 20, 2023 12:07 PM
To: Winnie HO <winnie.ho@hsbc.com.sg>; Rocket Rentals <rocketrentalssg@gmail.com>; Rosa Chia <rosa@hoh.com.sg>
Subject: EXTERNAL: NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PARAGRAPH 6.2 OF PRE-ACTION PROTOCOL FOR NIMA CASES

This Message Is From an External Sender

Dear Ms Winnie,

1. Please be informed that we have on 15 February 2023 given 2 days' Notice via email [e-surance@hsbc.com.sg](mailto:insurance@hsbc.com.sg) but our client did not receive any update.
2. Kindly let us the correct email for future correspondence.

ACCIDENT ON 25/01/2023 @ 22:10 PM ALONG PAN ISLAND EXPRESSWAY INVOLVING FBT 9879 T (CLIENT) AND SHB 9951 R

1. We refer to the above matter.
2. We act for **Mr Muhammad Muzamil Bin Murat**, (our Client), who is the vehicle's owner and had appointed the undermentioned workshop to repair his motor vehicle no. **FBT 9879 T**.
3. Please be informed that the said vehicle can be inspected at:

M/s Rocket Rental

5 Soon Lee Street

#01-44

Singapore 627607

Contact person: Mr Faris's handphone no. 9669 4017

4. If you fail to conduct the pre-repair inspection within the next (2) working days, excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference

Thanks & Best regards

MAS ZAINAL ABIDIN

Manager

Tel: 6244 5753

Fax: 6384 2819

EMAIL: zainal@hoh.com.sg

60 PAYA LEBAR ROAD, #04-42

PAYA LEBAR SQUARE, SINGAPORE 409051



Information in this message is confidential and may be legally privileged. It is intended solely for the person to whom it is addressed. Any review, dissemination or other use of, or commencement of any action in reliance upon this information by persons other than the intended recipient is prohibited. If you are not the intended recipient, please notify the sender and delete the message and any other record of it from your system immediately.

Important Note to Clients:

There has been a recent spate of email scams in financial transactions. Please call us for confirmation if you have received any request purportedly from our lawyers or staff to transfer funds or payment by any electronic means (eg. via telegraphic transfer or internet bank transfer etc). Thank you.

This message originated from the Internet. Its originator may or may not be who they claim to be and the information contained in the message and any attachments may or may not be accurate.

RESTRICTED