

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 23 February 2023 7:27 AM
To: Ong Germaine (VGS - SG/Singapore); Meng Yan (LKK Auto); assignments; SUR
Cc: Cheong Pearlyn (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Anthonidas Christopher (VGS - SG/Singapore); Oh Huiwen (VGS - SG/Singapore)
Subject: RE: [EXT] RE: OD CLAIM S1808CD DOA 18/02/2023

Dear Germaine,

As instructed by our client , please proceed to repair the **insured vehicle S 1808CD. (Excess \$600/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Wednesday, 22 February 2023 6:18 PM
To: Meng Yan (LKK Auto) <mengyan@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>; Lim, Sharon (Allianz Insurance Singapore) <sharon.lim@allianz.sg>; Koh, Janice (Allianz Insurance Singapore) <janice.koh@allianz.sg>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: RE: [EXT] RE: OD CLAIM S1808CD DOA 18/02/2023

Dear @Meng Yan (LKK Auto)

Had the claim authorise ?

Car had survey on 21/02/2023

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588
Germaine.ong@vw.com.sg
<http://www.vw.com.sg>



Internal

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Tuesday, 21 February 2023 9:50 am
To: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: [EXT] RE: OD CLAIM S1808CD DOA 18/02/2023

Dear Germaine,

Noted with thanks.

We will arrange accordingly.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Tuesday, 21 February 2023 8:15 AM
To: Claims (AGCS) <claims@allianz.com.sg>; SUR <sur@lkkauto.com>; CS A Team <cs-a@lkkauto.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>
Subject: OD CLAIM S1808CD DOA 18/02/2023

Dear LKK

Pls see attached GIA report and estimate

Pls arrange survey

Vehicle at workshp

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

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Internal