

Meng Yan (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, 20 February 2023 2:34 PM
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'; jlperfectautowork@gmail.com
Subject: ERGO REF. CDMCG23000391 - YJ9433B (Pre-Inspection) / Your Vehicle : XE5686C | DOA - 16/02/2023
Attachments: YJ9433B GIA Report.pdf

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.



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From: JL Perfect Autowork <jlperfectautowork@gmail.com>
Sent: Saturday, 18 February 2023 12:52 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: Re: YJ9433B (Pre-Inspection) / Your Vehicle : XE5686C | DOA - 16/02/2023

Dear Pauline,

We enclosed the GIA Report of vehicle YJ9433B for your kind attention.

Please arrange **LKK (Adrian Ling)** to come and conduct the survey for vehicle YJ9433B.

Meanwhile, kindly **advise liability** and we are looking forward to hearing from you soon.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

On Fri, Feb 17, 2023 at 4:38 PM ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Irene,

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

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From: JL Perfect Autowork <jlperfectautowork@gmail.com>

Sent: Friday, 17 February 2023 4:20 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: YJ9433B (Pre-Inspection) / Your Vehicle : XE5686C | DOA - 16/02/2023

Dear Sir / Madam,

We are instructed by **Guan Lee Vegetables & Fruits Pte Ltd** to notify you of a road traffic accident on **16/02/2023** at about **17:00** hours at/along **Tampines Avenue 10 towards Bartley Road East (Before Bedok North Rd Exit)** involving our client's/customer's vehicle registration number **YJ9433B** and vehicle registration number **XE5686C** (your insured) at the material time.

As a result of the accident, our client's/customer's vehicle has been damaged. Before our client/we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client/we shall proceed to repair the vehicle without further reference to you.

Kindly note the vehicle **YJ9433B is not at the workshop yet**, hence please register the case first and we will inform you in advance once the vehicle is ready for the pre-inspection.

Hope we can do Direct Settlement and please provide the surveyor firm or surveyor name list to conduct the joint pre-repair survey as a single joint expert.

Thank You.

Regards,

Irene

Mobile: 8297 9787

JL Perfect Autowork Pte. Ltd.

8 Kaki Bukit Avenue 4 #08-09

Premier @ Kaki Bukit

Singapore 415875

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