

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 20 February 2023 3:00 PM
To: Admin A; admin-d; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000388 - OUR REF: L23.0178.cj // YR REF: GBD 9394J // ACCIDENT INVOLVING FBL 2584G AND GBD 9394J ON 14.02.2023
Attachments: SM13232I0002_18-02-2023_103217.pdf

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ERGO Insurance Pte. Ltd. (Claims Department)
Sent: Monday, 20 February 2023 2:59 pm
To: Kuru & Co <kurulegal@yahoo.com.sg>; admin-a@lkkauto.com; admin-d@lkkauto.com; Mei Kwan (LKKAuto (Meikwan@lkkauto.com) <Meikwan@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: ERGO REF. CDMCG23000388 - OUR REF: L23.0178.cj // YR REF: GBD 9394J // ACCIDENT INVOLVING FBL 2584G AND GBD 9394J ON 14.02.2023

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,

Pauline Soh
Executive

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From: Kuru & Co <kurulegal@yahoo.com.sg>

Sent: Friday, 17 February 2023 5:18 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: AS OUR REF: L23.0178.cj // YR REF: GBD 9394J // ACCIDENT INVOLVING FBL 2584G AND GBD 9394J ON 14.02.2023

Dear Sirs

We refer to your email of 17.02.2023.

Our client is agreeable to the following surveyor(s) as the SJE: LKK / Byran

Please arrange for your surveyor to survey our client's vehicle at the following address:

STAXX PTE LTD
1 Kaki Bukit Rd 1 #03-31 Enterprise One
Singapore 415934

Mr Chong / 98391819

Please instruct your surveyor to conduct the pre-repair survey **immediately** and complete the pre-repair survey within 2 working days of his appointment.

Kindly let us have the pre-repair and/or post repair survey report upon completion of the survey(s).

As solicitors on record, our client shall look to you for payment of our legal costs plus disbursements should you reach a direct settlement with our client's repairer.

Regards
Irene
Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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On Friday, 17 February 2023 at 04:36:42 pm SGT, ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg> wrote:

Dear Irene

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	
Surveyor Name	
Genesis	
Roy	
Perfect Automobile	
Gary Chuah	
LKK	
Byran / Andrew Ling	
Precise Appraiser	
Anthony Lim	

Warmest Regards,

Pauline Soh

Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

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From: Kuru & Co <kurulegal@yahoo.com.sg>
Sent: Friday, 17 February 2023 4:12 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Ivy Yong <ivy.yong@ergo.com.sg>
Subject: PRE-REPAIR SURVEY // OUR REF: L23.0178.cj // YR REF: GBD 9394J // ACCIDENT INVOLVING FBL 2584G AND GBD 9394J ON 14.02.2023

Dear Sirs,

ACCIDENT INVOLVING FBL 2584G AND GBD 9394J ON 14.02.2023

AT/ALONG 821 UPPER THOMSON ROAD

NOTIFICATION OF ACCIDENT AND PRE-REPAIR SURVEY

We act for Harneis Hadir, whose vehicle registration number **FBL 2584G** was damaged in the above accident.

A copy of our client's Police report is enclosed.

Before our client proceeds with repairs, please let us know within **2 working days** of your receipt of this notice whether you would like to conduct a pre-repair survey.

If we do not receive any reply from you within the stipulated timeline, our client shall proceed with repairs without further reference to you.

Regards

Irene

Kuru & Co
150 South Bridge Road
#04-06 Fook Hai Building
Singapore 058727
Tel: 6532 2009

Fax: 6532 2007

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