

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Friday, June 9, 2023 3:24 PM
To: Teo, Grace; Chua, Gek Tiang Ruth
Cc: SUR
Subject: RE: LKK/KK \ CMTD2300710/RUC | REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1sur212E / SNF394R DOA 16.02.2023
Attachments: SNF 394R PARF_COE Rebate Enquiry.pdf; SNF 394R Survey Photographs.pdf; SNF 394R Estimate.pdf; SNF 394R Preliminary Advice.pdf

Dear Ruth,

Enclosed herewith the Preliminary Advice of SNF394R. Thank you.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Monday, February 20, 2023 2:53 PM
To: Teo, Grace <grace.teo@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: LKK/KK \ CMTD2300710/RUC | REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1212E / SNF394R DOA 16.02.2023

Dear Grace,

Thank you for the assignment.

Repairer arrange on 23.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 20 February 2023 11:20 AM
To: fajaliza@mycar.com.sg; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; admin-d <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: LKK/KK \ CMTD2300710/RUC | REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1212E / SNF394R DOA 16.02.2023

Without Prejudice

Dear Faja,

We refer to your email reply and agreed to appoint **Mr. Kenneth Kong** of **LKK Auto** to conduct the survey.

The survey is conducted on a without Prejudice basis and without any admission of liability.

Hi **LKK Auto**,

Please arrange **Mr. Kenneth** to survey **SNF394R** on a without prejudice and any admission of liability basis.

Please revert your report upon completion of survey to my colleague, **Ms. Ruth**

Thank you.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: fajaliza@mycar.com.sg <fajaliza@mycar.com.sg>

Sent: Monday, February 20, 2023 10:42 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: PRI \ CMTD2300710/RUC | REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1212E / SNF394R
DOA 16.02.2023

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Dear Ms. Ruth Chua,

We have decided LKK Auto Consultants, Mr Kenneth Kong (North).

Thank you
Faja Jasni
Mycar Partners Pte Ltd
Hp:97898985

From: Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Sent: Monday, 20 February 2023 8:38 AM
To: fajaliza@mycar.com.sg; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>
Subject: PRI \ CMTD2300710/RUC | REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1212E / SNF394R
DOA 16.02.2023

Our Reference: CMTD2300710/RUC
Your Reference: SNF394R

Without Prejudice
EMAIL

Date: 20/02/2023

ONLY

OUR Email: motorsurvey@sompo.com.sg

Attention:
M/S MYCAR PARTNER PTE LTD

Dear Faja,

ACCIDENT INVOLVING EP1212E & SNF394R ON 16.02.23

We refer to your Notice of Accident dated 17/02/2023.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the list below to conduct the joint pre-repair survey as a single joint expert.

Pre-Repair Survey

	Motor Surveyor	Surveyor
	FormTeam Consultancy	Frankie Pang
		Chow BoXiong
	LKK Auto Consultants	Adrian Ling (East)
		Marcus Chua (East)
		Kenneth Kong (North)
	Priority Services	Jimmy Lee
	Raleigh Services	Andrew Ow Yong

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

[Working From Home with effect from 06 April 2020]

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555

For motor claims survey request, please email to motorsurvey@sompo.com.sg



Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #03-03 Singapore Land Tower, Singapore 048623

Website: www.sompo.com.sg | **Facebook:** www.facebook.com/SompoSG

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From: fajaliza@mycar.com.sg <fajaliza@mycar.com.sg>

Sent: Friday, February 17, 2023 4:44 PM

To: claimsreport <claimsreport@sompo.com.sg>

Subject: FW: REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1212E / SNF394R DOA 16.02.2023

CAUTION: This Email is from an EXTERNAL source. Ensure you trust this sender (Email) before replying or clicking on any links and open attachments.

Dear Sompo,

We refer to the above captioned matter.

Our Client: SNF394R Honda Vezel

Your Insured: EP1212E

DOA: 16/2/2023

A copy of our client's Singapore Accident Statement has been attached herewith for your necessary action.

Password: SNF394R7842D

Kindly let us have your list of surveyors for the Pre-repair inspection.

Location of vehicle SNF394R:

Currently with owner but the inspection will be at:

MYCAR PARTNER PTE LTD

10, Ang Mo Kio Ind Park 2A

#03-18 AMK AutoPoint

Singapore 568047

Hoping to get a timing for the survey as well

Thank you

Faja Jasni

Mycar Partners Pte Ltd

Hp:97898985

From: fajaliza@mycar.com.sg <fajaliza@mycar.com.sg>

Sent: Friday, 17 February 2023 4:43 PM

To: 'claimsreport@sompo.com.sg' <claimsreport@sompo.com.sg>

Subject: REQUESTING OF SURVEYOR FOR PRI ACCIDENT INVOLVING EP1212E / SNF394R DOA 16.02.2023

Dear Sompo,

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Your Insured: EP1212E

DOA: 16/2/2023

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MYCAR PARTNER PTE LTD

10, Ang Mo Kio Ind Park 2A

#03-18 AMK AutoPoint

Singapore 568047

Hoping to get a timing for the survey as well

Thank you

Faja Jasni

Mycar Partners Pte Ltd

Hp:97898985