

Xin Yu (LKK Auto)

From: Xin Yu (LKK Auto)
Sent: Monday, February 27, 2023 10:30 AM
To: : Auwyang, Jiahong; Chu, Hui Yen; Noor Amran, Noor Yussyuhaila
Cc: SUR
Subject: FW: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

Dear Sir/Madam,

We have conducted the TP WP of SKH 6013B.

Please be informed that there is BI involved.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, 21 February 2023 5:40 PM

To: Auwyang, Jiahong <Jiahong.Auwyang@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chu, Hui Yen <Huiyen.Chu@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>

Subject: RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

Hi Jia Hong,

Kindly assist to reopen case in Merimen.

...CLAIM SUBFOLDER...(Closed)

Claim Audit		Activity Log			Documents		
CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	(Not Notified)		20 Feb 2023 20:26				Closed (Cancelled)

Main	Reference	Claim Details	Documents
CLAIM SUBFOLDER DETAILS			[Created by adjuster]
Insured:			
Main Claimant:	ZURAIIDY BIN JUPRI , ID : SXXXX571G		
Vehicle Reg. No.:	SKH6013B	Date of Loss :	21/01/2023 01:00 - 01:59
Claim Type:	TP	Policy/Cover Note No. :	
Vehicle Reg. No. (Insured):	SKX3366T	Policy No. (Claimant):	-
		Excess:	
Repairer:	Tropical Tech Automobile Services (HQ) BLK 5032 ANG MO KIO AVENUE 3, #01-303 INDUSTRIAL PARK 2, 569535 Ang Mo Kio - Tel: 64817773/64811403		
Handling Insurer:	AIG Asia Pacific Insurance Pte. Ltd. (Express) - Tel: 65-6419-3000		
Claimant's Insurer:	Income Insurance Limited (HQ) - Tel: 6788 1777		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 01/03/2023]		

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auwyang, Jiahong <Jiahong.Auwyang@aig.com>

Sent: Tuesday, 21 February 2023 5:09 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Chu, Hui Yen <Huiyen.Chu@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

Hi Mei Kwan,

Kindly be informed that we received confirmation that TP changed workshop from Mova Automotive to Tropical Tech Automobile Services.

Thanks & Regards,

Auw Yang Jia Hong

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Jiahong.Auwyang@aig.com | www.aig.sg

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Tuesday, February 21, 2023 4:06 PM

To: Auwyang, Jiahong <Jiahong.Auwyang@aig.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chu, Hui Yen <Huiyen.Chu@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>

Subject: [EXTERNAL] RE: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

This message is from an external sender; be cautious with links and attachments.

Hi Jia Hong,

This case ald registered in Merimen. Repairer: Mova. Please confirm.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Auwyang, Jiahong <Jiahong.Auwyang@aig.com>

Sent: Tuesday, 21 February 2023 3:56 PM

To: assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chu, Hui Yen <Huiyen.Chu@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

Hi LKK,

Kindly assist with the attached PRI request.

Thanks & Regards,
Auw Yang Jia Hong
AIG

FNOL Adjuster
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
Jiahong.Auwyang@aig.com | www.aig.sg

From: Auwyang, Jiahong
Sent: Tuesday, February 21, 2023 3:45 PM
To: tsac303@singnet.com.sg
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chu, Hui Yen <Huiyen.Chu@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

Without Prejudice

Your Reference : SKH6013B
Our Reference : 5845305067SG-003

Dear Sir/Madam,

We agree to appoint LKK Auto Consultants Pte Ltd as a single joint expert

Thanks & Regards,
Auw Yang Jia Hong
AIG

FNOL Adjuster
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
Jiahong.Auwyang@aig.com | www.aig.sg

From: tsac303@singnet.com.sg <tsac303@singnet.com.sg>
Sent: Tuesday, February 21, 2023 3:35 PM
To: Auwyang, Jiahong <Jiahong.Auwyang@aig.com>
Subject: [EXTERNAL] RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

This message is from an external sender; be cautious with links and attachments.

Dear Jiahong

Can we propose LKK Auto Consultants to be our joint surveyor for PRI?

regards

Calvin

From: Auwyang, Jiahong
Sent: Tue, 21 Feb 2023 07:19:53 +0000
To: Tropical Success
Cc: Lim, Kok-Chong, Chu, Hui Yen, Noor Amran, Noor Yussyuhaila
Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SKX3366T AND SKH6013B ON 21/01/2023

Without Prejudice

-

Your Reference : SKH6013B

Our Reference : 5845305067SG-003

Dear Calvin,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Auw Yang Jia Hong

AIG

FNOL Adjuster

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #10-16 Singapore 079120

Tel +(65) 68307871

Jiahong.Auwyang@aig.com | www.aig.sg

From: Tropical Success <tsac303@singnet.com.sg>

Sent: Tuesday, February 21, 2023 2:57 PM

To: ClaimsDocManagement <ClaimsDocManagement@aig.com>

Subject: [EXTERNAL] 3rd party claim SKH6013B/SKX3366T DOA: 21.01.2023

This message is from an external sender; be cautious with links and attachments.

Dear AIG motor claim

Please assign PRI for vehicle SKH6013B at my workshop. Your insured is SKX3366T.

Regards

Calvin

Tropical Tech Automobile Services

Blk 5032 Ang Mo Kio Ind Pk 2

#01-303 S(569535)

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