

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Wednesday, 8 March 2023 11:55 AM  
**To:** JENOH08@SINGNET.COM.SG  
**Subject:** ACCIDENT INVOLVING SMX1572D(AIG) AND SHD6269L AT/ALONG KIM SENG ROAD & HAVELOCK ROAD ON 18/02/2023

OH HUI HONG JENNY

[By Email Only]

Dear Sir/Madam,

**You Ref: SMX1572D**

**Our Ref: CC3/AIG23001862/Kpa3**

**ACCIDENT INVOLVING SMX1572D(AIG) AND SHD6269L AT/ALONG KIM SENG ROAD & HAVELOCK ROAD ON 18/02/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD6269L against your insurance policy.

Both parties involved have given conflict of version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

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