

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3
#01-80 SINGAPORE 159723
TEL: 6271 5133/6271 7433 FAX: 6274 5715
GST Regn No: 201113141K

20 April 2023

Allianz Insurance Singapore Pte Ltd
79 Robison Road
#09-01
Singapore 079909

Attn: Motor Claims Department

Dear Sirs,

**ACCIDENT INVOLVING VEHICLE: SKW1854U and SNH5016P on 10.2.2023 Along Open CarPark
Blk 129 Bedok North St2.**

We are the authorized repair workshop for the owner of motor vehicle no: **SKW1854U**, which was involved in the captioned accident with your insured vehicle: **SNH5016P**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

01) Cost Of Repair	\$	2,450.00
02) 8% GST	\$	196.00
03) Loss Of Rental 7 days @ \$120.00	\$	600.00
04) GIA/LTA Search Fee	\$	7.45
05) GIA Third Party Search Fee	\$	31.00
	\$	3,284.45

We enclosed herewith the following documents to support the claims:-

- | | |
|----------------------------|-------------------------------|
| a) GIA report | d) GIA/LTA Enquiry Fee |
| b) Repair Statement AMK946 | e) Car Rental Agreement |
| c) Letter Of Authority | f) GIA Third Party Search Fee |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you
Yours faithfully



Celia Lai
Accord Auto Services Pte Ltd
Tel: 6271 7433 / 6274 0999
Email: avclaims@mycarworkshop.com.sg

LETTER OF AUTHORITY

To Whom It May Concern,

Accident Involving Vehicle: SKW 1854 U and SKH 5016P on 10.2.2023 Along Open Carpark
Blk 129 Bedok North St 2.

I/We, Daniel Por Jia Jun, NRIC No: Sxxxx 5836

Of _____

Owner of motor vehicle no SKW 1854 U do hereby appoint **Accord Auto Services Pte Ltd**

as my/ours authorised representative and _____

as my/ours solicitors to write, to negotiate and settle my/our claim against the other party/parties involved

in the above mentioned accident. I/We, Daniel Por Jia Jun

shall have absolute discretion to settle the matter at the best term.

I/We also confirm and instruct that any agreed settlement sum in respect my/our claims be paid

Accord Auto Services Pte Ltd and such payment will constitute a full and final discharge of my claims.



Signature of owner
(Company Stamp, if Applicable)

EzLyna (LKKAuto)

From: EzLyna (LKKAuto)
Sent: Friday, 12 May 2023 11:26 am
To: Accord Claims(AV)
Cc: Admin A
Subject: RE: E-VOUCHER / REVISED OFFER /Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U *** LKK REF: CC4/AIS23001861/Kya3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,150.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **10-February-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Warmest Regards,
Ezlyna
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>
Sent: Wednesday, May 10, 2023 8:47 PM
To: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: REVISED OFFER /Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U *** LKK REF: CC4/AIS23001861/Kya3

Dear EzLyna,

Agree with your Global sum \$3,150.00.

Kindly let us have the DV.

ACCORD AUTO SERVICES PTE LTD

BLOCK 1009 BUKIT MERAH LANE 3

#01-80 SINGAPORE 159723

TEL: 6271 5133/6271 7433 FAX: 6274 5715

Co/GST Regn No: 201113141K

Date : 20 Apr 2023

Allianz Insurance Singapore Pte Ltd
79 Robinson Road
#09-01
Singapore 079909

Our Ref No : AMK946
Insured : Daniel Por Jia Jun
Insured NRIC : Sxxxx583G
Make & Model : Hyundai Veloster 1.6 A
DOA : 10.2.2023
Claim Type : Third Party

REPAIR BILL

Re: Vehicle Registration No:

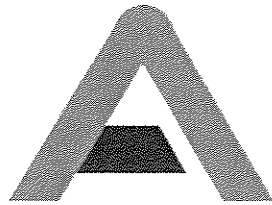
SKW1854U

Cost Of Repair	\$	2,450.00
8% GST	\$	196.00

\$	2,646.00
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Accord Auto Services Pte Ltd





www.MyCarWorkshop.com.sg

Accord Rent-A-Car Pte. Ltd.

Blk 1009 Bukit Merah Lane 3
#01-80 Alexandra Village Ind'l Est
Singapore 159723
TEL: 97690531
FAX: 6481 9516
Co Reg No.: 201130172G

Invoice #: RC51436

Daniel Por Jia Jun
Customer Vehicle No.: SKW1854U
Replacement Vehicle No.: SLB6876Y
Make & Model: Mazda 3
IU No.: 1126495224

Rental Information:

Date / Time	Start		End		Actual Duration / Charged
	20/02/2023	3:30 PM	25/02/2023	3:20 PM	
					5 Days

Rental Cost

Daily	5	Days	\$120.00	Per day	\$600.00
Weekly		Weekly		Per week	
Monthly		Monthly		Per month	
CDW				Per day	
Others					

Payment Details:

--

Amount Due:

\$600.00

DOA:10.2.2023

This is a computer generated invoice. No signature is required.
Thank you for choosing Accord Rent A Car Pte Ltd

VEHICLE HIRING AGREEMENT

Hirer's Own Vehicle No. SKW1854U

Vehicle No:	SLB6876Y	Vehicle Date OUT:	20.02.2023	Time:	1527	HRS
Make & Model:	Mazda3 4-Door Sedan 1.5L SP 6EAT	Vehicle Date IN:		Time:		HRS
THIRD PARTY INSURANCE NON WAIVER EXCESS:	S\$3,500.00. ←	Rate Per Day:	S\$	No. of Days:		
OWN DAMAGE INSURANCE NON WAIVER EXCESS:	S\$3,500.00. 5	Total Charges:				
HIRER'S PARTICULARS		ADDITIONAL DRIVER'S PARTICULARS				
Name (as in NRIC):	Daniel Por Jia Jun	Name (as in NRIC):	Por Kheng Chye			
NRIC / Passport No:	S9213583G	NRIC / Passport No:	S1508665C			
Date of Birth:	21.04.1992	Date of Birth:	22.08.1961			
Address:	Blk 567 Hougang St 51 #05-67	Address:	Blk 567 Hougang St 51 #05-67			
	Singapore 530567		Singapore 530567			
Employment Details:		Employment Details:				
Driving License Passed Date:	18.07.2012	Driving License Passed Date:	12.01.1983			
Tel: (HP): 81013231	(H):	(O):	Tel: (HP): 93897596	(H):	(O):	



RIGHT



FRONT



LEFT

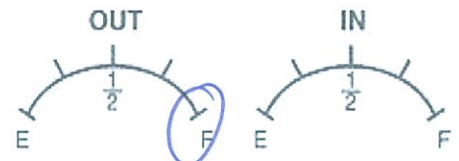


BACK

MILEAGE OUT :

IU No : 1126495224

CONTROL LEVEL (OUT & IN)



EMERGENCY BREAKDOWN AND TOWING SERVICE (24 HOURS) HELPLINE: 6481 9518/6271 5133 HP 9229 9191

IMPORTANT INFORMATION AND DECLARATION

Before signing this agreement you should carefully read and understand the terms and conditions provided with this documents and confirm below whether you consent to receiving information as set out.

- Only persons above 21 & below 65 years of age and signing this agreement may drive the vehicle.
- Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Precursor Investments.
- All vehicles are fitted with anti theft device which will respond to the RF at the Singapore Customs. Hirer will be fully liable for all costs and charges incurred in event that the immobiliser is being activated at the Singapore Customs. There will be no refund of unused rental and the hirer shall bear the costs of the following charges i) S\$300.00 for towing from Singapore Customs ii) S\$150.00 for resetting of immobiliser.
- Use of vehicle for illegal purposes (e.g. In connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.
- In case of accident, the hirer shall report to the rental office immediately. If there are bodily injuries, a police report must be made within 24 hours.
- Punctured tyres, empty petrol tank, flat battery due to negligence, loss of vehicle's key or locked key inside the vehicle, by itself does not constitute to a breakdown and that in the event, the Owner's 24 hours Emergency Service is called upon to respond to such occurrence, the Hirer shall bear the costs of such response at S\$50.00 per trip. Punctured and damaged tyres that cannot be reused will be changed accordingly from S\$80.00 to S\$200.00 per tyre.
- All vehicles are supplied with petrol and should be returned with petrol level likewise. There will be no refund for excess petrol.
- No refund or early return of vehicle (The Hirer shall be liable for excess charges for any late return at rate shown per hour per day). Latest by 6pm.
- Windscreen and windows damages are not covered under insurance (Range from S\$300.00 to S\$1000.00).
- No Smoking, Durians and Transportation of Pets are allowed. Hirer is responsible for a penalty of S\$500.00.

I have read and agree to the terms and conditions on both sides of this agreement as indicated. I consent to pay the final cost of rental and I understand that the cost of rental set out above is an estimate only. I may be liable to further charges as set out in Clauses 6 and which include, but are not limited to, my liability as owner of the vehicle for charges for traffic or parking violations, during the currency of this agreement. All information I have provided Precursor Investments in connection with this agreement is true.

Signature/Company Stamp (If Applicable)

Customer name: Por Kheng Chye

Date (dd/mm/yyyy) : 20.02.2023



RECORD MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

9 Temasek Boulevard, Suntec City Tower Two #42-01B
Singapore 038989
E-mail: gears-support@shift-technology.com
GST Registration: M400017735

TAX INVOICE

Date of Request: 15/02/2023

Your Ref No: 93897596

Dear Sir/Madam,

Date of Accident: 10/02/2023 00:00 (SGT)

Vehicle No: SKW1854U

Place of Accident: 129 Bedok North Street 2, Singapore 460129

With reference to your application for the accident report, we have attached the following accident report as requested:

DOCUMENTS	ACCIDENT LOCATION	PER DOC (S\$)	QTY	AMOUNT (S\$)
SNH5016P	129 Bedok North Street 2, Singapore 460129	(31.00)	1	(28.70)
GST Amount				(2.30)
Total Amount Due (GST Inclusive)				(31.00)

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

Thank you.

This is a computer generated document and requires no signature.



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 17 Feb 2023 / 11:12:10

Receipt Date/Time : 17 Feb 2023 / 11:12:10

Tax Invoice/Receipt

Receipt No. : ITNET-00000-230217-001244

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SNH5016P				
As at 10 Feb 2023/14:00:00				
Insurance Co: ALLIANZ INSURANCE SINGAPORE PTE. LTD.				
1	Insurance Enquiry - SNH5016P			
	Enquiry Fee	24.77	1.98	26.75
	20230217111010388015			
	Sub-Total	24.77	1.98	26.75
	Total Before Rounding	24.77	1.98	26.75
	Rounding Difference			0.00
	Total Amount Payable			26.75
Paid By				
	558860XXXXXX5538	eNETS Credit Card		26.75
	Total			26.75
	Cash Change			0.00
	Tendered Amount			26.75
	Excess Refundable Amount			0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

EzLyna (LKKAUTO)

From: EzLyna (LKKAUTO)
Sent: Tuesday, 28 February 2023 10:49 am
To: Nicole Tan
Cc: Admin A
Subject: RE: ACCIDENT INVOLVING SNH5016P (ALLIANZ) AND SKW1854U AT/ALONG 129 BEDOK NORTH STREET 2 CARPARK ON 10/02/2023

Dear Nicole,

Thank you for your reply.

As per our previous tele conversation. Based on Third Party's video footage, Third Party was not speeding, he was travelling straight towards exit of the carpark.

Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Thank you.

With warmest regards,
Ezlyna

From: Nicole Tan <tannicole555@gmail.com>
Sent: Friday, 24 February 2023 7:59 AM
To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SNH5016P (ALLIANZ) AND SKW1854U AT/ALONG 129 BEDOK NORTH STREET 2 CARPARK ON 10/02/2023

Hi Ezlyna,

The other driver was speeding in a car park and I had no time to react. He needs to take responsibility too. He said sorry as he was rushing to pick his son up from the airport.

Sincerely,
Nicole

On 23 Feb 2023, at 3:27 PM, EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Nicole Tan Kim Eng,

You Ref: SNH5016P

Our Ref: CC4/AIS23001861/Kya3

ACCIDENT INVOLVING SNH5016P (ALLIANZ) AND SKW1854U AT/ALONG 129 BEDOK NORTH STREET 2 CARPARK ON 10/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy. We have received a claim from **SKW1854U** against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy. As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should not be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to me.

Thank you.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Thank you.

Kind regards,
Celia Lai
Accord Auto Services Pte Ltd
Blk 1009 Bukit Merah Lane 3
#01-80
Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

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On Tue, May 9, 2023 at 4:08 PM EzLyna (LKKAUTO) <ezlyna@lkkauto.com> wrote:

Dear Celia,

We refer to your email below.

Can we compromise to close @Global Sum \$3,150.00. Kindly consider.

Please confirm acceptance & E-Voucher should follow shortly. Thank you.

With warmest regards,

Ezlyna

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Sunday, May 7, 2023 12:31 PM

To: EzLyna (LKKAUTO) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: OFFER /Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U *** LKK REF: CC4/AIS23001861/Kya3

Dear Lyna,

We refer to your offer as below.

We regret to inform you that we did not agree to offer a global sum amount of \$3k. We counter propose \$3,180.00 (all in).

Kindly advise with thanks.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

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On Wed, May 3, 2023 at 3:24 PM EzLyna (LKKAuto) <ezlyna@lkkauto.com> wrote:

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal's instruction to offer Global Sum \$3,000.00 (All In) for an amicable settlement.

Please confirm acceptance and E-voucher will follow shortly. Thank you.

*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, April 21, 2023 12:14 PM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>; Accord Claims(AV) <avclaims@mycarworkshop.com.sg>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U *** LKK REF: CC4/AIS23001861/Kya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Lyna,

|

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Thursday, April 20, 2023 11:08 PM

To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Subject: FW: Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U

Internal

Dear LKK

For your necessary action

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | www.allianz.sg

From: Accord Claims(AV) <avclaims@mycarworkshop.com.sg>

Sent: Thursday, April 20, 2023 5:47 PM

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U

Dear Officer In Charge,

Kindly refer to our repair bill as mentioned above for your action.

Thank you.

Kind regards,
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999
Tel : (65) 6271 7433
Fax : (65) 6274 5715

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