

## EzLyna (LKKAuto)

---

**From:** EzLyna (LKKAuto)  
**Sent:** Friday, 12 May 2023 11:26 am  
**To:** Accord Claims(AV)  
**Cc:** Admin A  
**Subject:** RE: E-VOUCHER / REVISED OFFER /Claim No: TP / 202332005316 Our Ref: AMK946  
SKW1854U \*\*\* LKK REF: CC4/AIS23001861/Kya3

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$3,150.00** (all in) in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

If the above offer is accepted, kindly confirm settlement by providing a copy of the **Letter of Authorization / Warrant to Act** and your **Bank details** for us to process payment.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **10-February-2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Warmest Regards,  
Ezlyna  
LKK Auto Consultants Pte Ltd

is intended only for the named recipients and may contain confidential and / or privileged information. If you are not the intended recipient, please do not read, copy, use or disclose the contents of this communication to others and notify the sender immediately. Then please delete the e-mail and any copies of it. Thank you

---

**From:** Accord Claims(AV) <avclaims@mycarworkshop.com.sg>  
**Sent:** Wednesday, May 10, 2023 8:47 PM  
**To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** Re: REVISED OFFER /Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U \*\*\* LKK REF: CC4/AIS23001861/Kya3

Dear EzLyna,

Agree with your Global sum \$3,150.00.

Kindly let us have the DV.

Thank you.

Kind regards,  
Celia Lai  
Accord Auto Services Pte Ltd  
Blk 1009 Bukit Merah Lane 3  
#01-80  
Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Tue, May 9, 2023 at 4:08 PM EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

Dear Celia,

We refer to your email below.

Can we compromise to close @Global Sum \$3,150.00. Kindly consider.

Please confirm acceptance & E-Voucher should follow shortly. Thank you.

With warmest regards,

Ezlyna

---

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Sunday, May 7, 2023 12:31 PM

**To:** EzLyna (LKKAUTO) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Re: OFFER /Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U \*\*\* LKK REF: CC4/AIS23001861/Kya3

Dear Lyna,

We refer to your offer as below.

We regret to inform you that we did not agree to offer a global sum amount of \$3k. We counter propose \$3,180.00 (all in).

Kindly advise with thanks.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999

Tel : (65) 6271 7433

Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.

On Wed, May 3, 2023 at 3:24 PM EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

We have our principal's instruction to offer Global Sum \$3,000.00 (All In) for an amicable settlement.

Please confirm acceptance and E-voucher will follow shortly. Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

**Ezlyna Eng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Friday, April 21, 2023 12:14 PM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>; Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>; EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U \*\*\* LKK REF: CC4/AIS23001861/Kya3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Lyna,**

|

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Sent:** Thursday, April 20, 2023 11:08 PM

**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** admin-d <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>; Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Subject:** FW: Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U

Internal

Dear LKK

For your necessary action

Best regards,

Shanti.R

Claims Service

Claims & Performance Management

Allianz Insurance Singapore Pte.Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

Phone: +65 63958973 | [www.allianz.sg](http://www.allianz.sg)

---

**From:** Accord Claims(AV) <[avclaims@mycarworkshop.com.sg](mailto:avclaims@mycarworkshop.com.sg)>

**Sent:** Thursday, April 20, 2023 5:47 PM

**To:** Motor Claims (Allianz Insurance Singapore) <[claims@allianz.com.sg](mailto:claims@allianz.com.sg)>

**Subject:** [EXT] Claim No: TP / 202332005316 Our Ref: AMK946 SKW1854U

Dear Officer In Charge,

Kindly refer to our repair bill as mentioned above for your action.

Thank you.

Kind regards,  
Celia Lai

Accord Auto Services Pte Ltd

Blk 1009 Bukit Merah Lane 3

#01-80

Singapore 159723

Mobile: (65) 9274 0999  
Tel : (65) 6271 7433  
Fax : (65) 6274 5715

This email is confidential and privileged. If you are not the intended recipient, you must not view, disseminate, use or copy this email. Kindly notify the sender immediately, and delete this email from your system. Thank you.