

Mei Kwan (LKKAuto)

From: Leonard <leonard@cosmoautomobiles.com.sg>
Sent: Wednesday, 22 February 2023 11:42 AM
To: Mei Kwan (LKKAuto)
Cc: Hsiao Tong (LKKAuto); Admin A
Subject: Re: ACCIDENT INVOLVING SLZ8040C & SME485D ON 21/10/2022 16:30 ALONG/AT ORCHARD BOULEVARD

Hi Hsiao Tong,

as spoken on the phone earlier, the above mention vehicle: SLZ8040C was sold since 2021. So pls kindly check on this.

Best Regards

Leonard

On 2023-02-20 18:40, Mei Kwan (LKKAuto) wrote:

> ATTN : VOITURE LEASING PTE LTD

>

> Dear Sir,

>

> OUR REF : CC4/AIS23001855/pa3

> YOUR REF : SLZ 8040C

> ACCIDENT INVOLVING SLZ8040C & SME485D ON 21/10/2022 16:30 ALONG/AT

> ORCHARD BOULEVARD

>

> We write to inform you that we are the appointed loss adjuster by your

> motor insurer, Allianz Insurance Singapore Pte. Ltd. to deal with the

> third-party claim against your motor policy.

>

> We have received a third-party claim(s) from SME 485D against your

> motor insurance policy.

>

> Please be informed that your No Claim Discount (NCD) may be affected

> as a result of the claim against your policy.

>

> We highlight that this accident has not been reported to your insurer.

> Under the Motor Claims Framework (MCF), you are required to report any

> accident with the accident vehicle (whether damaged or not) within 24

> hours or by the next working day after the accident. The primary

> purpose of this reporting is to provide your version of the accident

> to Allianz. Omission to report the accident will result in a loss of

> your No Claim Discount (NCD) upon renewal of your policy and will

> prejudice any claim(s) by or against you. We would appreciate it if

> you could urgently file a report at our approved reporting centre.

>

> The report has to be lodged at any of Allianz Authorised Workshops or

> reporting centres (subject to your policy). For the list of Allianz

> Authorised Workshops conveniently located throughout Singapore, please

> refer to the back of your Certificate of Insurance or the accompanying

> folder or visit <https://www.allianz.sg>.

>

> Your full co-operation in the handling of the claim is required and

> kindly submit the following to

> chewht@lkkauto.com<mailto:chewht@lkkauto.com> within 7 days from the

> date of this letter if not provided at our reporting centre. The list

> below is not all inclusive and further document may be required:

>

> * Police report, Police Investigation result, appeal against the

> Traffic Police offence and status (if any)

> * Driver's driving license or foreign driving license (if any)

> * Coloured photographs of accident scene (if any)

> * Coloured photographs of damage to all vehicles involved (If any)

> * Copy of the letter of authorization

> * Video footage of accident (if any)

> * Statement and/or police report from independent witness(es) (if

> any)

> * If you or your passenger(s) are filing a claim against any of

> the involved Third Party(s), you are to keep us informed of your legal

> representative(s) and the status of the claim.

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> To protect your interest(s) in the handling of this claim, please do

> not discuss liability with any of the Third Party(s) and/or their

> legal representatives or make any compromise or settlement without our

> prior knowledge and consent. If you receive any correspondence or

> legal document such as a Writ of Summons in connection with this

> accident, please forward it to us immediately. You may email it to

> customerservice@allianz.com.sg<mailto:customerservice@allianz.com.sg>.

>

>

> You should also IMMEDIATELY forward us by hand any letters or Courts

> Summons received from the other party involved in the accident. You

> should not negotiate, admit liability or offer payment to them.

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> We would like to bring to your attention that under Policy Condition,

> your insurer shall have full discretion in the process and settlement

> of the said third party claim subject to the merits of the case and

> according to the rights afforded under the policy.

>

> To enable us to look into the matter immediately, please let us hear

> from you within seven (7) days from date of this letter. In accordance

> with the policy conditions, your insurer reserve the right to

> repudiate the said claim to you should you not give proper notice to

> us of any occurrence which may give rise to it.

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> If you need any clarification, please do not hesitate to contact as at

> 6742 3197 or chewht@lkkauto.com<mailto:chewht@lkkauto.com>. Please

> quote our claim reference when you contact us that we can assist you

> more effectively.

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> Yours sincerely,

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> Chew Hsiao Tong

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> CC : ALLIANZ INSURANCE SINGAPORE PTE LTD

> Motor Claim Department