

Meng Yan (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Monday, 20 February 2023 8:45 AM
To: ConvergenceAutomotive; admin-d; Admin A; Mei Kwan (LKKAuto)
Cc: 'Admin'
Subject: RE: ERGO REF. CDMCG23000351 - PRE-REPAIR INSPECTION// ACCIDENT ON12/02/2023 INVOLVING VEHICLE SMC1625X AND GBH6212A

Hi LKK

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ConvergenceAutomotive <operations@convergenceauto.com.sg>

Sent: Friday, 17 February 2023 6:09 pm

To: Pauline Soh <pauline.soh@ergo.com.sg>

Subject: RE: ERGO REF. CDMCG23000351 - PRE-REPAIR INSPECTION// ACCIDENT ON12/02/2023 INVOLVING VEHICLE SMC1625X AND GBH6212A

Dear Pauline ,

We would like to appoint LKK to survey the vehicle.

Thanks.

Warmest Regards,

Kaelynn | Admin Executive

CONVERGENCE AUTOMOTIVE (PTE. LTD.)

Co. Reg. No. 201820703D

39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856

Tel: (65) 6993 2080 | Email: operations@convergenceauto.com.sg

www.convergenceauto.com.sg



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From: [Pauline Soh](#)

Sent: Friday, February 17, 2023 4:23 PM

To: operations@convergenceauto.com.sg

Subject: ERGO REF. CDMCG23000351 - PRE-REPAIR INSPECTION// ACCIDENT ON12/02/2023 INVOLVING VEHICLE SMC1625X AND GBH6212A

Dear Kaelynn

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: ConvergenceAutomotive <operations@convergenceauto.com.sg>
Sent: Tuesday, 14 February 2023 4:51 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Subject: PRE-REPAIR INSPECTION// ACCIDENT ON 12/02/2023 INVOLVING VEHICLE SMC1625X AND GBH6212A

Dear sir/ madam ,

We are instructed by CHEN WAI SAN to notify you of a road traffic accident on 12/02/2023 at about 22:00HRS at along BLK 124 TOA PAYOH LOR 1 involving our client's vehicle registration number SMC1625X and vehicle registration number GBH6212A driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle.

You may contact me @ 6993 2080 / 9888 8119 should you require more information.

Survey Address: 39 Woodlands Close, MEGA@Woodlands #01-24, Singapore 737856

Warmest Regards,
Kaelynn | Admin Executive

CONVERGENCE AUTOMOTIVE (PTE. LTD.)

Co. Reg. No. 201820703D
39 Woodlands Close, MEGA@Woodlands #01-24 Singapore 737856
Tel: (65) 6993 2080 | Email: operations@convergenceauto.com.sg
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