

Meng Yan (LKK Auto)

From: Renee Sia (LKK Auto)
Sent: Friday, 17 February 2023 5:39 PM
To: Josephine Wong; assignments
Subject: Fw: Pre-Repair Survey Report & Invoice of Vehicle SKP 8055A Ref: DM22HO01086
Attachments: LKKReport_SKP 8055A.pdf; OI - GBG7270E.pdf; TP SKP8055A.pdf; TP Survey report.pdf

Dear Josephine,

Thank you for your email.

Dear Assignment Team,

Please kindly assist.

Thank you.

Best Regards,

Renee | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Email: report@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #01-25 Singapore 408933

From: motor claims <motorclaims@eqinsurance.com.sg>

Sent: Friday, February 17, 2023 5:30 PM

To: Renee Sia (LKK Auto) <reneesia@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: FW: Pre-Repair Survey Report & Invoice of Vehicle SKP 8055A Ref: DM22HO01086

Dear Renee

Your surveyor has given us the pre repair survey report as no estimate given to us . – refer 1st attachment .

There are still a gap in our offer on the quantum .

Enclose third party's survey report and both GIA report to see damage consistency .

Kindly assist to conduct a paper survey quickly so that we can reassess the amount to offer .

Announcement

In line with the Safe Re-opening measures, our operation remains "Business As Usual" – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong

Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower

Block MND Complex Singapore

069110

did 65 6496 9032 | fax 65

62243903 |

www.eqinsurance.com.sg



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From: Renee Sia (LKK Auto) <reneesia@lkkauto.com>

Sent: Thursday, 19 January 2023 4:23 PM

To: Jaime Tay <jaime.tay@eqinsurance.com.sg>

Cc: EQI PRS <EQIPRS@eqinsurance.com.sg>; motor claims <motorclaims@eqinsurance.com.sg>; SUR <sur@lkkauto.com>

Subject: Pre-Repair Survey Report & Invoice of Vehicle SKP 8055A Ref: DM22H001086/JT

Dear Jaime,

Enclose Pre-Repair Survey Report of SKP 8055A.

Thank you.

Best Regards,

Renee | Reports

LKK Auto Consultants Pte.Ltd.

Phone: 6256-3561 Ext.111 Email: report@lkkauto.com

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