

Meng Yan (LKK Auto)

From: Josephine Wong <josephine.wong@eqinsurance.com.sg>
Sent: Friday, 17 February 2023 5:38 PM
To: assignments; Admin A
Cc: 'litigation@bonniekwok.com'
Subject: FW: FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBD7091X; Our Ref: SinFooHing-SLZ4078X; Accident Involving SLZ 4078 X & GBD 7091 X on 16 February 2023

Without Prejudice

Dear LKK

Kindly arrange third party survey immediately .

Details of survey as mentioned below .

Announcement

In line with the Safe Re-opening measures, our operation remains “Business As Usual” – except most of us are on a Work-From-Home arrangement -reachable by phone or email or an arranged video call meeting.

Our Customer Care Counter will remain closed until further notice. Any onsite customer care service, including meetings in the EQI premises can only be conducted on a prior agreed appointment basis.

Regards,

Josephine Wong
Senior Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower
Block MND Complex Singapore
069110

did 65 6496 9032 | fax 65

62243903 |

www.eqinsurance.com.sg



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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Friday, 17 February 2023 5:19 PM

To: Josephine Wong <josephine.wong@eqinsurance.com.sg>

Cc: thenwsa01@gmail.com

Subject: Re: FW: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBD7091X; Our Ref: SinFooHing-SLZ4078X; Accident Involving SLZ 4078 X & GBD 7091 X on 16 February 2023

Dear Sirs,

Our client rejects your list of surveyors below.

We have been instructed to propose the following list of surveyors for the Single Joint Expert: -

1. Ng Kong Beng Patrick;
2. Richard Wong Ah Kow;
3. Fong Kok Heng Stanley;
4. Lim Yong Tian;

5. Louis S C Ng Cae Amimi;
6. Matthew Ng;
7. Philip Foo;
8. Ong Hock Leng;
9. Sim Siak Tong; and
10. Tan Chin Suan.

Kindly contact the repairers, M/s Sin Foo Hing Battery Service at 9733 6031 for pre-repair inspection arrangements.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors

101A Upper Cross Street

#08-12 People's Park Centre

Singapore 058358

TEL: 6536 6026

FAX: 6536 2279

email : litigation@bonniekwok.com

UEN No.: 201203547Z

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On Fri, 17 Feb 2023 at 15:30, Josephine Wong <josephine.wong@eqinsurance.com.sg> wrote:

Without Prejudice

Dear ST

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) LBS Automotive Appraisal Pte Ltd L.B.S. Auto Consultants Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace
3) RT Appraisal Pte Ltd Tel: 67486076 Fax: 67480361 Contact Person: Elson/Elgene	4) Priority Services Tel: 62934822 Fax: 62963283 Contact Person: Sharon
5) Formteam Adjusters Pte Ltd	6) LKK Auto Consultants Pte Ltd

Tel: 65091788 Fax: 65096221	Tel: 6256-3561 Fax: 6741-4108
7) Appraisals Associates Pte Ltd Tel : 67472822 Fax: 67470070	8) Infiniti Appraisal Service Tel : 96684818/90099001 Fax: 64587432
9) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Contact Person: Sophia	

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

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Regards,

Josephine Wong

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From: bonnie kwok <litigation@bonniekwok.com>

Sent: Friday, 17 February 2023 2:09 PM

To: motor claims <motorclaims@eqinsurance.com.sg>

Subject: Urgent: Pre-Repair Inspection: Your Insured Vehicle: GBD7091X; Our Ref: SinFooHing-SLZ4078X; Accident Involving SLZ 4078 X & GBD 7091 X on 16 February 2023

Urgent

Dear Sirs,

We refer to the above matter.

We hereby give you 2 days' notice to conduct a pre-repair inspection of vehicle SLZ 4078 X at M/s Sin Foo Hing Battery Service, 27A Jurong Port Road #01-30 Singapore 619101.

Regards,
ST

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BONNIE KWOK LLC

Advocates & Solicitors

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