# Mei Kwan (LKKAuto)

**From:** Auwyang, Jiahong <Jiahong.Auwyang@aig.com>

**Sent:** Friday, February 17, 2023 11:11 AM

**To:** assignments; Admin A

**Cc:** Lim, Kok-Chong; Chu, Hui Yen; Noor Amran, Noor Yussyuhaila

**Subject:** aigencrypt PRE-REPAIR INSPECTION REQUEST – SNF7312G vs GBE8173G (OI) on D.O.A.:

15/2/2023

Attachments: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE

GBE8173G AND SNF7312G ON 15/2/2023; SNF7312G TP GIA.pdf

Follow Up Flag: Follow up Flag Status: Flagged

Categories: HMK, SUR

Hi LKK,

Please refer to the enclosed request from John Law Chambers LLC.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any gueries/concerns, please let us know.

Thanks & Regards, Auw Yang Jia Hong AIG

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FNOL Adjuster Claims | AIG Asia Pacific Insurance Pte Ltd 78 Shenton Way #10-16 Singapore 079120 Tel +(65) 68307871

Jiahong.Auwyang@aig.com | www.aig.sg

From: Auwyang, Jiahong

Sent: Friday, February 17, 2023 11:07 AM

To: Ganesh <executive@johnlawchambers.com>

**Cc:** Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chu, Hui Yen <Huiyen.Chu@aig.com>; Noor Amran, Noor Yussyuhaila <Yussyuhaila.Amran@aig.com>; 'MS Car Auto' <mscarautopl@gmail.com>; 'Anna Er' <admin@johnlawchambers.com>; 'Larve Mogan' <larvemogan@johnlawchambers.com>

Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBE8173G AND SNF7312G

ON 15/2/2023

Without Prejudice

Your Reference: JLC.2022.5180.PD

Our Reference: GBE8173G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We agree to appoint LKK Auto Consultants Pte Ltd as a single joint expert.

Thanks & Regards,
Auw Yang Jia Hong
AIG
FNOL Adjuster
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
Jiahong.Auwyang@aig.com | www.aig.sg

From: Ganesh <executive@johnlawchambers.com>

Sent: Thursday, February 16, 2023 3:22 PM

To: Auwyang, Jiahong < <u>Jiahong.Auwyang@aig.com</u>>

**Cc:** Lim, Kok-Chong < <a href="mailto:Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com">Kok-Chong.Lim@aig.com</a>; Chu, Hui Yen < <a href="mailto:Huiyen.Chu@aig.com">Huiyen.Chu@aig.com</a>; Noor Amran, Noor Yussyuhaila < <a href="mailto:Yussyuhaila.Amran@aig.com">Yussyuhaila.Amran@aig.com</a>; 'Anna Er' < <a href="mailto:admin@johnlawchambers.com">admin@johnlawchambers.com</a>; 'Larve Mogan' < <a href="mailto:Arvemogan@johnlawchambers.com">Arvemogan@johnlawchambers.com</a>; 'Larve Mogan' < <a href="mailto:Arvemogan@johnlawchambers.com">Arvemogan@johnlawchambers.com</a>; 'Anna Er' < <a href="mailto:Arvemogan@johnlawchambers.com">Arvemogan@johnlawchambers.com</a>; 'Larve Mogan' < <a href="mailto:Arvemogan@johnlawchambers.com">Arvemogan@johnlawchambers.com</a>; 'Anna Er' < <a href="mailto:Arvemogan@johnlawchambers.com">Arvemogan@johnlawchambers.com</a>)

**Subject:** [EXTERNAL] RE: PRI - OUR VEH: SNF7312G OUR REF: JLC.2022.5180.PD YR REF: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE GBE8173G AND SNF7312G ON 15/2/2023

This message is from an external sender; be cautious with links and attachments.

## WITHOUT PREJUDICE

Dear Sir/Madam,

We have our client's instructions to reject your proposal on your Single Joint Expert.

We propose to use the motor surveyor(s) named in the list below to conduct the joint pre-repair survey as a Single Joint Expert:

#### · LKK Auto Consultants

Kindly let us hear from you within 2 working days as per the new NIMA protocol failing which we will proceed with the necessary.

Thank you.

With Regards,

GANESH.V

JOHN LAW CHAMBERS LLC UEN/GST REG NO. 201938836C

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

#### SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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## Without Prejudice

Your Reference: JLC.2022.5180.PD

Our Reference: GBE8173G

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

## Kindly assist to provide your client's GIA report for our further action.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
You Jin Feng	Formteam Adjusters Pte Ltd
Li Lewei	Formteam Adjusters Pte Ltd
Henry Ng	Formteam Adjusters Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,
Auw Yang Jia Hong

#### AIG

FNOL Adjuster
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #10-16 Singapore 079120
Tel +(65) 68307871
Jiahong.Auwyang@aig.com | www.aig.sg

From: Ganesh < Executive@johnlawchambers.com >

Sent: Thursday, 16 February 2023 1:48 pm

To: 'AIGSGP ClaimsSurvey@aig.com' <AIGSGP ClaimsSurvey@aig.com>

Cc: 'MS Car Auto' < mscarautopl@gmail.com >; 'Anna Er' < admin@johnlawchambers.com >; 'Larve Mogan'

(larvemogan@johnlawchambers.com) < larvemogan@johnlawchambers.com>

Subject: PRI - OUR VEH: SNF7312G OUR REF: JLC.2022.5180.PD YR REF: TO BE ADVISED YR VEH: GBE8173G

OUR REF: JLC.2022.5180.PD YR REF: TO BE ADVISED OUR VEH: SNF7312G

YR VEH: GBE8173G

DOA: 15.02.2023 @ 0900 HRS

LOC: JLN JURONG KECHIL TOWARDS BEFORE TOH YI DRIVE

16.02.2023

AIG ASIA PACIFIC INSURANCE PTE. LTD 78 SHENTON WAY #07-16 SINGAPORE 079120. **BY EMAIL** 

# ACCIDENT INVOLVING MOTOR VEHICLES SNF7312G AND GBE8173G ALONG JLN JURONG KECHIL TOWARDS BEFORE TOH YI DRIVE ON 15.02.2023

Dear Sir/Madam,

We act for the owner of vehicle no. SNF7312G.

We are instructed to claim damages against you in connection with the above accident.

Pursuant to NIMA protocol, we hereby give you notice to conduct a pre-repair inspection of our client's motor vehicle at the under-stated workshop:-

### MS CAR AUTO PTE LTD

8 KAKI BUKIT AVE 4 #01-07

PREMIER @ KAKI BUKIT

SINGAPORE 415875.

CONTACT PERSON: DESMOND NG

TELEPHONE: 6385-1838

TAKE NOTICE that you are required to respond to us within **2 working days** (excluding Saturday, Sunday, and Public holidays) of receipt of this notice as to whether you wish to carry out or waive a pre-repair inspection. If we do not hear from you in this regard by the stipulated time, we shall construe your silence as a waiver of the requirement for a pre-repair inspection and our client's repairers shall proceed to repair our client's vehicle.

Please contact us at **6592 6983** or email us at <u>executive@johnlawchambers.com</u> / admin@johnlawchambers.com for future correspondences.

Thank you.

With Regards,



JOHN LAW CHAMBERS LLC UEN/GST REG NO. 201938836C

133 NEW BRIDGE ROAD,

#17-09, CHINATOWN POINT

SINGAPORE 059413.

TEL: 65926983 DID: 88201591 FAX: 65926985

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