Mei Kwan (LKKAuto)

From: Rajes (LKK Auto)

Sent: Friday, February 17, 2023 4:40 PM **To:** Assessment Dept; Admin A; assignments

Cc: Claims Dept; Claims Dept; Joseph Koh; Ms Lim; Claims Dept

Subject: RE: PRS for our client's vehicle SHB 3580 S and your insured's vehicle SNC 3109 U D.O.A

: 17.02.2023

Categories: HMK

Dear Mr Yee,

Thank you for the assignment.

Best Regards,

Rajes | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Assessment Dept <assessment_ltc@bifrostauto.com>

Sent: Friday, February 17, 2023 4:08 PM

To: Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept <claims_ltr@bifrostauto.com>; Claims Dept <claims_lts@bifrostauto.com>; Joseph Koh

<claims@bifrostauto.com>; Ms Lim <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>

Subject: PRS for our client's vehicle SHB 3580 S and your insured's vehicle SNC 3109 U D.O.A: 17.02.2023

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, Abdol Rahim B Selamat, to notify you of the aforesaid accident involving our client's vehicle SHB 3580 S and your insured's vehicle SNC 3109 UX on 17.02.2023.

Please find enclosed our client's accident video footage and LTA Search. We will follow up with the GIA Report once avail.

This serves as a **NOTICE** that we are claiming against SNC 3109 U for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: Blk 9 Sector C #01-42, Sin Ming Industrial Estate, Singapore 575644 **Contact Person**: Ms Lim / Ms Lee / Mr Yee

Contact Email: claims claims ltv@bifrostauto.com/ ltv@bifrosta

VEH IN (Date & Time) : 17.02.2023

PRS ARRANGEMENT (Date & Time) : AS SOON AS POSSIBLE

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

Thank you.

You can protect our environment. Think before you print.

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Best Regards
Mr Yee
Assessment Dept
BIFROST AUTO PTE LTD

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