

Date:

M/s:

KOMOCO MOTORS PTE LTD

253 ALEXANDRA RD #01-01

Singapore 159936

Attn: Motor Claims Department

Dear Sir/ Madam,

Accident involving vehicle SMN7728K and SLC3267U on 14/02/2023

I am the owner of vehicle no SMN7728K which was involved in an accident with your insured vehicle no SLC3267U.

The accident was caused solely by your insured's negligence. I am therefore, seeking compensation from you for my financial loss as itemised below:

a)	Repair Cost/ Excess	S\$ 3,469.69
b)	Loss of Use/ Rental of vehicles for <u>4</u> day(s) @ S\$ <u>60.00</u> per day	S\$ 240.00
c)	LTA / GIA Search Fees	S\$ 2.00
d)	Administrative Charges	S\$
e)	Others	S\$
TOTAL		S\$ 3,711.69

I enclose herewith copy of the following: (please tick the appropriate boxes)

<input type="checkbox"/>	Repair Invoice	<input type="checkbox"/>	LTA/ GIA Search Receipt
<input type="checkbox"/>	Policy Excess Invoice	<input type="checkbox"/>	NRIC/ Driving License
<input type="checkbox"/>	Rental Invoice	<input type="checkbox"/>	GIA Report
<input type="checkbox"/>	Certificate of Insurance	<input type="checkbox"/>	Survey Report

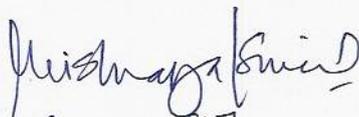
All payment should be made in my favour and the said payment as full and final settlement of my claim.

Please acknowledge receipt and let me have your favourable reply soon.

Sincerely

Name of Insured:

NRIC:


50130018J

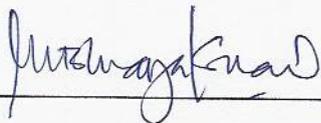
AUTHORIZATION TO ACT

I, Mislimaya Bte Ismail ("the third party claimant") of BK 150 #07-60 Tampines St 12 (S211) (address), owner of SMN 7738K (vehicle no.) hereby authorize Komoco Motors Pte Ltd to act for me with respect to my claim for repair costs and/or rental and/ or loss of use ("claim) for my vehicle no. SMN 7738K that was damaged pursuant to the accident which occurred on 14/2/23 (date) along Simei Ave (towards Tampines Ave 8) (location) involving vehicle no. SLC 32674 ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement on my claim with payment cheque/s being made in favor of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the drive/owner/insurers of the other vehicle/s is concerned.

Date this 6th day of March (month) 20 23 (year)



Signed by "third party claimant"



Signed by "the workshop"



LONPAC INSURANCE BHD

CLAIM NO : 22/23/23/VP05/026988
DATE : 19th July 2023

DISCHARGE VOUCHER

I/We, MISLIMAYA BTE ISMAIL confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of SMN7728K the sum of Singapore Dollar Three Thousand Six Hundred Seventy One and Cents Sixty Nine Only (**\$3,671.69**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SMN7728K and SLC3267U on 14/02/2023 along/at SIMEI AVENUE TOWARDS TAMPINES DIRECTION.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / TAN YEW HWEE**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to “**KOMOCO MOTORS PTE LTD**”.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 21 July 2023
.....
Signature of vehicle owner/Date

Mislimaya Bte Ismail 21 July 2023
.....
Name of vehicle owner /Date

**KOMOCO MOTORS PTE. LTD.**

KOMOCO SERVICE CENTRE
253 Alexandra Road
#01-01 Singapore 159936
T (65) 6473 5588
www.hyundai.com.sg

KEMBANGAN SERVICE CENTRE
460 Changi Road
Singapore 419883
T (65) 6440 1131

THOMSON SERVICE CENTRE
551 Upper Thomson Road
Singapore 574415
T (65) 6844 8811

GST Ref No MR-8500364-4
Co Reg 199609283R
Page No 1
Date 28/04/2023

To : LONPAC INSURANCE BHD
100 BEACH ROAD
#17-04/07 THE CONCOURSE
SINGAPORE 199555

Tel : 6250 7388

Email : geraldph@lonpac.com

Attn:

Tax Invoice

Invoice No : CGI-ASC-2023002680
Invoice Date : 28/04/2023
Repair Date : 06/03/2023
Our Ref : WSR-ALX-2023005412
Mileage : 119997
Term : 0 Days
Mode :
Service Advisor : AMIN NUR ARIFF BIN AZHAR
AMANULLAH
Your Ref : SMN7728K

Item	Description	Quantity	UOM	Discount (%)	Unit Price SGD	GST	Amount SGD
1	TO CARRY OUT ACCIDENT BODY REPAIRS	1		0.00	840.00	STD	840.00
2	TO SPRAY PAINT ON DAMAGED PORTIONS - REAR BUMPER, REAR BUMPER LOWER AND TRUNK LID	1		0.00	1,020.00	STD	1,020.00
3	TO INSTALL AND SUPPLY REAR BUMBER PLATE	1		0.00	40.00	STD	40.00
4	TO CHECK ELECTRICAL SYSTEM FOR PROPER FUNCTIONING	1		0.00	180.00	STD	180.00
5	SUNDRIES	1		0.00	20.00	STD	20.00
6	TO SUPPLY & INSTALL 'S' LOGO	1		0.00	35.00	STD	35.00
7	TO SUPPLY & REPLACE REVERSE SENSOR	1		0.00	264.00	STD	264.00
8	CLIP	10	UNIT	20.00	1.20	STD	12.00
9	COVER ASSY-RR BUMPER UPR	1	UNIT	20.00	500.10	STD	500.10
10	COVER-RR BUMPER LWR	1	UNIT	20.00	353.50	STD	353.50
11	MOULDING-L/PLATE REAR BUMPER	1	UNIT	20.00	27.80	STD	27.80
12	EMBLEM-AVANTE	1	UNIT	20.00	31.20	STD	31.20
13	WEATHER STRIP-TRUNK LID	1	UNIT	20.00	92.50	STD	92.50
Sub Total							3,416.10
Discount Amount							(203.42)
Total							3,212.68
Goods and Service Tax							257.01
8% GST (Tax on SGD 257.01@1.0000000 = SGD257.01)							
Total Amount with GST							3,469.69



KOMOCO MOTORS PTE. LTD.

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Singapore 574415
T (65) 6844 8811

GST Ref No MR-8500364-4
Co Reg 199609283R
Page No 2
Date 28/04/2023

Remark : THIRD PARTY CLAIM - LONPAC D V SIGN
INCIDENT DATE: 14/02/2023
POLICY NOS: A 300658552 AH1

Amount : SGD THREE THOUSAND, FOUR HUNDRED SIXTY-NINE AND SIXTY-NINE CENTS ONLY

Confidential

E. & O. E.

Komoco Motors Pte Ltd

Created By: KOTP1765 28/04/2023 2:29PM

RIGHT HERE, RIGHT CARE

Printed By: KOTP1765 28/04/2023 02:33 PM

INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLC3267U

Date of Accident

14/02/2023 

Reset

% RESULT & RECEIPT**TP Insurer Enquiry**Insurance **Lonpac Insurance Bhd**Period of Insurance **24/07/2022 - 23/07/2023**Requested By **AMIN NUR ARIFF BIN AZHAR A...**Requested Date **16/02/2023 17:48****Payment details**Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

EzLyna (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 14 July 2023 5:20 PM
To: EzLyna (LKKAuto); MT_Claim_SG
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: 22/23/23/VP05/026988 || Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Lonpac External - General

Lonpac External - General

Hi Ezlyna,

Please proceed but to start LOU from \$50/day.
Total Mandate up to \$3,711.69

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Tuesday, July 4, 2023 10:27 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: 22/23/23/VP05/026988 || Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Lonpac External - General

Dear Charmaine,

Your Ref: 22/23/23/VP05/026988

We refer to the above matter and your email below.

ACCIDENT INVOLVING SLC3267U AND SMN7728K ON 14.02.2023

We have highlighted to your good office on 22.02.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **KOMOCO MOTORS Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,445.08	\$ 3,469.69 (PBP) w/GST
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,687.08	<u>\$ 3,711.69</u>

*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, May 2, 2023 10:05 AM

To: boonchin.lan@hyundaimotors.com.sg; Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Subject: REF: 22/23/23/VP05/026988 || Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Lonpac External - General

Lonpac External - General

Hi Ezlyna/LKK,

LOD FYA please.

Thank you.

Best Regards,

Charmaine Kong

Claims Officer | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>

Sent: Friday, April 28, 2023 5:54 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Subject: RE: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Hi,

Please find the attach for payment.

Note that our insured wants to claim the LOU.

Look forward to hear from you.

Please note that a payment notification is required.

Thank you.

Best regards,

Lan Boon Chin

Vehicle Assessor

KOMOCO MOTORS PTE LTD | 253 Alexandra Road #01-01 Singapore 159936

EXT: 68018884 HP: 90700157

<https://hyundai.com.sg>



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Monday, April 10, 2023 9:59 AM

To: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Re: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - FINALISE

Hi Ariff,

We will be advising our principal a cost of repair P/P \$3,212.68 /- with 04 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Sent: Wednesday, 15 March 2023 9:31 am

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: RE: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - FINALISE

Hi Rasul,

Above attached for your attention and authorise COR.

Take note that total panel that need to spray is 3 panels.

Thank you.

Best regards,

Amin Nur Ariff bin Azhar Amanullah

Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD

253 Alexandra Road

#01-01 Singapore 159936

Email nur.ariff@hyundaimotors.com.sg

HP (65) 8699 8507

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Thursday, March 09, 2023 8:40 AM

To: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: Re: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - Supplementary Item

Hi Ariff,

Kindly proceed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Sent: Wednesday, 8 March 2023 10:24 am

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - Supplementary Item

Hi Rasul,

Above attached for your attention.

The reverse sensor is not functioning. Can we proceed to replace the part.

Kindly advise.

Thank you.

Best regards,

Amin Nur Ariff bin Azhar Amanullah

Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD

253 Alexandra Road

#01-01 Singapore 159936

Email nur.ariff@hyundaimotors.com.sg

HP (65) 8699 8507

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