

EzLyna (LKKAuto)

From: CHARMAINE KONG <charmainekong@lonpac.com>
Sent: Friday, 14 July 2023 5:20 PM
To: EzLyna (LKKAuto); MT_Claim_SG
Cc: Admin A
Subject: RE: {SEEK MANDATE} / YR REF: 22/23/23/VP05/026988 || Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Lonpac External - General

Lonpac External - General

Hi Ezlyna,

Please proceed but to start LOU from \$50/day.
Total Mandate up to \$3,711.69

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>
Sent: Tuesday, July 4, 2023 10:27 AM
To: CHARMAINE KONG <charmainekong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: {SEEK MANDATE} / YR REF: 22/23/23/VP05/026988 || Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Lonpac External - General

Dear Charmaine,

Your Ref: 22/23/23/VP05/026988

We refer to the above matter and your email below.

ACCIDENT INVOLVING SLC3267U AND SMN7728K ON 14.02.2023

We have highlighted to your good office on 22.02.2023 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

It is an accident under BOLA 27, OI rear ended TP.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **KOMOCO MOTORS Pte Ltd** is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 8,445.08	\$ 3,469.69 (PBP) w/GST
2. Loss of Use (4 days x \$60)	\$ 240.00	\$ 240.00
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 8,687.08	\$ 3,711.69

*4 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 30/06/2023 is only for mandate purpose.

The above is for your approval please.

Thank You.

Best Regards,

Ezlyna Eng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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From: CHARMAINE KONG <charmainekong@lonpac.com>

Sent: Tuesday, May 2, 2023 10:05 AM

To: boonchin.lan@hyundaimotors.com.sg; Admin A <admin-a@lkkauto.com>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Subject: REF: 22/23/23/VP05/026988 || Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Lonpac External - General

Lonpac External - General

Hi Ezlyna/LKK,

LOD FYA please.

Thank you.

Best Regards,
Charmaine Kong
Claims Officer | Lonpac Insurance Bhd
300 Beach Road, #17-04/06 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.268 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>

Sent: Friday, April 28, 2023 5:54 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Subject: RE: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - PAYMENT

Hi,

Please find the attach for payment.

Note that our insured wants to claim the LOU.

Look forward to hear from you.

Please note that a payment notification is required.

Thank you.

Best regards,

Lan Boon Chin

Vehicle Assessor

KOMOCO MOTORS PTE LTD | 253 Alexandra Road #01-01 Singapore 159936

EXT: 68018884 HP: 90700157

<https://hyundai.com.sg>



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From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Monday, April 10, 2023 9:59 AM

To: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>; EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Subject: Re: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - FINALISE

Hi Ariff,

We will be advising our principal a cost of repair P/P \$3,212.68 /- with 04 days of repair before GST, subject to their approval.

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Sent: Wednesday, 15 March 2023 9:31 am

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: RE: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - FINALISE

Hi Rasul,

Above attached for your attention and authorise COR.

Take note that total panel that need to spray is 3 panels.

Thank you.

Best regards,

Amin Nur Ariff bin Azhar Amanullah

Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD

253 Alexandra Road

#01-01 Singapore 159936

Email nur.ariff@hyundaimotors.com.sg

HP (65) 8699 8507

From: Rasul (LKKAuto) <Rasul@lkkauto.com>

Sent: Thursday, March 09, 2023 8:40 AM

To: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: Re: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - Supplementary Item

Hi Ariff,

Kindly proceed

Best Regards,

Rasul | Assessor

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Rasul@lkkauto.com | fax: 6841-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Nur Ariff <nur.ariff@hyundaimotors.com.sg>

Sent: Wednesday, 8 March 2023 10:24 am

To: Rasul (LKKAuto) <Rasul@lkkauto.com>

Cc: Heng Swee Hee <shheng@hyundaimotors.com.sg>; Boon Chin Lan <boonchin.lan@hyundaimotors.com.sg>; Foong Yao Jie (Jack) <Foong.Yao@hyundaimotors.com.sg>

Subject: Hyundai AVANTE 1.6 4DR AUTO "S" - SMN7728K - 3rd Party Claim Against Lonpac Insurance (SLC3267U) - Supplementary Item

Hi Rasul,

Above attached for your attention.

The reverse sensor is not functioning. Can we proceed to replace the part.

Kindly advise.

Thank you.

Best regards,

Amin Nur Ariff bin Azhar Amanullah

Vehicle Assessor Officer, Service

KOMOCO MOTORS PTE LTD

253 Alexandra Road

#01-01 Singapore 159936

Email nur.ariff@hyundaimotors.com.sg

HP (65) 8699 8507

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