

**RE: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023 SCDF Ref: 2023 - 18**

Gim Chye TAY (SCDF) <TAY\_Gim\_Chye@scdf.gov.sg>

Thu 16/2/2023 10:15 AM

To: admin-d <admin-d@lkkauto.com>; Olivia Lau (LKKAuto) <olivialau@lkkauto.com>

Cc: Kerlyn Ong <kerlyn.ong@cyclecarriage.com.sg>

Dear Olivia and Yan,

The report for

Yours sincerely,

**Ralf Tay Gim Chye**

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

DID : +65 6848 xxxx | Fax : +65 6848 3651

HP : +65 9743 5954



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**From:** Gim Chye TAY (SCDF)

**Sent:** Thursday, 16 February 2023 10:13 am

**To:** 'Kerlyn Ong' <kerlyn.ong@cyclecarriage.com.sg>; 'Yan (LKK Auto)' <admin-d@lkkauto.com>; 'Olivia Lau (LKKAuto)' <olivialau@lkkauto.com>

**Subject:** RE: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023 SCDF Ref: 2023 - 18

Without Prejudice

Dear Kerlyn,

After reviewing the case, the vehicle **EH95A (PV)** moved from a stationary position and stopped for some reasons. Government vehicle, **GBG6584L (GV)** was unable to stop in time and collided into the rear of PV. Based on the Motor Accident Guide (MAG), we are liable to a maximum of 80%, please see the screenshot attracted from the MAG.

# FRONT-TO-REAR COLLISIONS: FACTORS AFFECTING DRIVER Y'S LIABILITY

Factor present	How Driver Y's liability may be affected
Vehicle Y has stopped or slowed down suddenly	Increase liability by 10%.
Vehicle Y, having moved forward from a stationary position, stops suddenly (for example, when entering a major road from a minor/slip road or at a traffic light junction when the light has changed from "red" to "green")	Increase liability by 10% to 20%.

@'Olivia Lau (LKKAUTO) '@'Yan (LKK Auto)', Please liaise with the workshop to conduct survey, thank you.

Yours sincerely,

**Ralf Tay Gim Chye**

Accident Claims Officer

Logistics Department

Singapore Civil Defence Force

91 Ubi Avenue 4, Singapore 408827

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**From:** Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>

**Sent:** Wednesday, 15 February 2023 2:56 pm

**To:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

**Subject:** RE: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023

Hi Ralf,

Sure, will do.

Thank You.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>  
**Sent:** Wednesday, 15 February 2023 2:53 pm  
**To:** Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>  
**Subject:** RE: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023

**This email was sent from outside of your organisation**

Without prejudice

Hi, may I affirm that we will engage LKK as the surveyor. If so, I will ask them to liaise with you to make arrangement for the PRI.

Yours sincerely,

**Ralf Tay Gim Chye**

*Accident Claims Officer*

*Logistics Department*

**Singapore Civil Defence Force**

91 Ubi Avenue 4, Singapore 408827

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**From:** Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>

**Sent:** Wednesday, 15 February 2023 2:49 pm

**To:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

**Subject:** RE: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023

Hi,

This vehicle is back with customer, not able to conduct survey first.

Thank You.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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**From:** Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

**Sent:** Wednesday, 15 February 2023 2:47 pm

**To:** Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>

**Subject:** RE: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023

**This email was sent from outside of your organisation**

WITHOUT PREJUDICE

Dear Sir / Madam,

We would like to conduct a Pre-repair Inspection and will be appointing LKK Auto Consultants Pte Ltd to conduct the survey, please advise whether you are agreeable to it.

Thank you.

Yours sincerely,

Ralf Tay Gim Chye  
Accident Claims Officer  
Logistics Department  
Singapore Civil Defence Force  
91 Ubi Avenue 4, Singapore 408827  
DID : +65 6848 xxxx | Fax : +65 6848 3651  
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-----Original Message-----

From: Kerlyn Ong <[kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg)>

Sent: Wednesday, 15 February 2023 2:28 pm

To: Gim Chye TAY (SCDF) <[TAY\\_Gim\\_Chye@scdf.gov.sg](mailto:TAY_Gim_Chye@scdf.gov.sg)>

Subject: Accident involving motor vehicle nos. EH95A & GBG6584L along HILLVIEW AVENUE, Accident date: 14/02/2023

Dear Officer In-Charge,

This email is with regards to the above accident which has been reported by our customer. We have since been instructed by him/her (motor vehicle number EH95A), to submit a claim on his/her behalf as we are the authorised repair workshop for his/her car.

We note that you are the insurer (3rd party) of the (motor vehicle number GBG6584L) involved. As such we are proposing for a Direct Settlement with regards to the repair costs and other consequential losses.

We appreciate your assistance in this matter and look forward to your agreement on this direct settlement.

I can be reached at [kerlyn.ong@cyclecarriage.com.sg](mailto:kerlyn.ong@cyclecarriage.com.sg).

Thank You.

Your Sincerely,

Kerlyn Ong  
Service Advisor - Body Care & Repair  
Mercedes-Benz Body Care & Repair Center  
Cycle & Carriage Industries Pte Ltd  
188 Pandan Loop Service Center  
Mobile: 91865113 | DID: 67714420 | Fax: 68721272  
Website: [www.mercedes-benz.com.sg](http://www.mercedes-benz.com.sg)

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