

Xin Yu (LKK Auto)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Sent: Monday, April 17, 2023 4:39 PM
To: Xin Yu (LKK Auto)
Subject: RE: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

CDMCG23000377

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: Xin Yu (LKK Auto) <xinyu@lkkauto.com>
Sent: Monday, 17 April 2023 3:35 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: SUR <sur@lkkauto.com>
Subject: RE: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

Dear Pauline,

Please provide us with your claim reference number. Thank you.

Best Regards,

Xin Yu | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | fax: 6256-4315 | email: xinyu@lkkauto.com / sur@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Sent: Thursday, February 16, 2023 5:30 PM
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Admin' <support@insurlogic.net>
Subject: RE: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

Dear Pauline,

Thank you for the assignment.

Repairer arrange on 17.2.23.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, 16 February 2023 4:05 PM

To: info@catherinelimllc.com; Admin A <admin-a@lkkauto.com>; admin-d <admin-d@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: 'Admin' <support@insurlogic.net>

Subject: FW: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

Hi LKK,

*** Insured has not report.

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg

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From: info <info@catherinelimllc.com>

Sent: Thursday, 16 February 2023 3:33 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: RE: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

Dear Pauline (Without Prejudice)

Our client is agreeable to LKK. We shall forward our client's report once ready.

Location: JC Motor Consultancy
1 Kaki Bukit Ave 6 #02-47
Autobay @Kaki Bukit
Singapore 417883

Contact: Ah Hock 82857623

Please arrange. Thank you.

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Thursday, 16 February 2023 2:03 pm

To: info <info@catherinelimllc.com>

Subject: RE: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

Dear Sally

*** Please provide us TP accident report **ASAP** for case registration.

We would like to conduct a PRI survey, please refer to our list of surveyors :

Survey Company	Surveyor Name
Genesis	Roy
Perfect Automobile	Gary Chuah
LKK	Byran / Andrew Ling
Precise Appraiser	Anthony Lim

Warmest Regards,
Pauline Soh
Executive

ERGO Insurance Pte. Ltd.

8 Temasek Boulevard #04-01 | Suntec Tower Three | Singapore 038988
DID.: +65 6829 9194

pauline.soh@ergo.com.sg | www.ergo.com.sg



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From: info <info@catherinelimllc.com>

Sent: Thursday, 16 February 2023 1:33 pm

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Subject: PRI FOR SLA 3344R ACCIDENT INVOLVING XD 5499G ON 16.2.2023 OUR REF: CL/230241/T/NNJ

Dear Sirs / Mdm

RE: NOTICE TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION PROTOCOL FOR NON-INJURY MOTOR ACCIDENT CLAIMS (NIMA)

ACCIDENT INVOLVING SLA 3344R / XD 5499G ON 16.2.2023 ALONG UPPER CHANGI ROAD EAST LAMPOST 80

We are instructed by ONG KANG HWEE to notify you of a road traffic accident involving our client's vehicle No. SLA 3344R and vehicle No. XD 5499G driven by your insured at the material time.

As a result of the accident, our client's motor vehicle has been damaged. Before our client proceed to repair the damaged motor vehicle, please let us know within 2 working days of your receipt of this notice whether you/your insurer would like to conduct a pre-repair survey of the motor vehicle. If we do not receive any reply from you/your insurer within the stipulated timeline, our client shall proceed to repair the vehicle without further reference to you.

Please let us know your appointed surveyor.

Venue: tba

Contact:

Regards
Sally Goh
(For and on behalf of Catherine Lim)
Catherine Lim LLC
(Advocates & Solicitors)
12 Eu Tong Sen Street
#05-172 The Central (SOHO 2)
Singapore 059819
Tel: 6438 5500
(UEN No. 201310922K & GST Registration No: 201310922K)

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