

## EzLyna (LKKAuto)

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**From:** Liew Si Ming <LiewSiMing@goldbell.com.sg>  
**Sent:** Wednesday, 5 April 2023 5:42 pm  
**To:** EzLyna (LKKAuto); GERALD POH WEE BIN; MT\_Claim\_SG  
**Cc:** Catherine Chong Kai Ling; Admin A; CS A Team; Ramesh  
**Subject:** RE: TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3 \*\*\* LKK REF: CC4/LPC23001771/ya3  
**Attachments:** DISCHARGE LETTER.pdf

Hi Ezlyna,

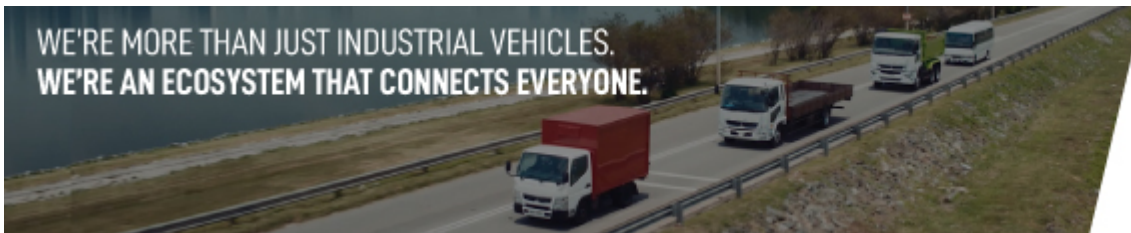
Please kindly note that this vehicle has withdraw from the claim.  
Thank You.



**Liew Si Ming | Assistant, Motor Claims Admin**  
Goldbell Engineering Pte Ltd

t: | m: | f:

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**From:** Ramesh <Ramesh@goldbell.com.sg>  
**Sent:** Friday, 17 February 2023 9:53 am  
**To:** EzLyna (LKKAuto) <ezlyna@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Catherine Chong Kai Ling <CatherineChongKL@goldbell.com.sg>; Liew Si Ming <LiewSiMing@goldbell.com.sg>; Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>  
**Subject:** RE: TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3 \*\*\* LKK REF: CC4/LPC23001771/ya3

Dear Ezlyna Eng,

We noted on Liability in favour to our client.

Kindly allow us some time to arrange bring in our client's vehicle for PRS and direct settlement.  
Our Claim Officer Ms. Si Ming will be in touch with you soon.

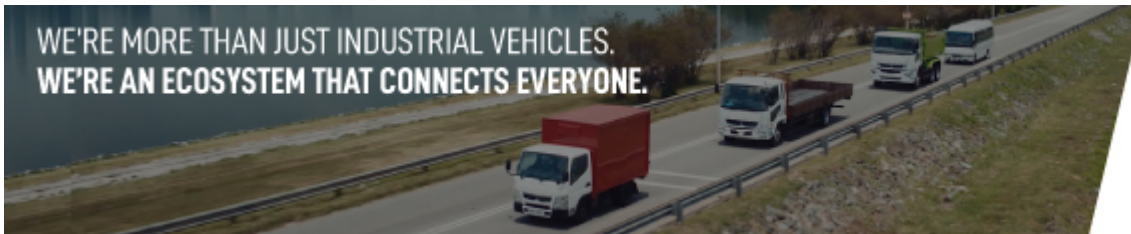
Regards.



**Ramesh | Senior Executive, Motor Claims**  
Goldbell Engineering Pte Ltd

**t:** +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

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**From:** EzLyna (LKKAuto) <[ezlyna@lkkauto.com](mailto:ezlyna@lkkauto.com)>

**Sent:** Thursday, 16 February 2023 5:58 pm

**To:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>; Liew Si Ming <[LiewSiMing@goldbell.com.sg](mailto:LiewSiMing@goldbell.com.sg)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** RE: TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3 \*\*\* LKK REF: CC4/LPC23001771/ya3

**Without Prejudice**

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLU8964M AND XE2860K ON 02.02.2023

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

*\*I am working from home from 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.*

Best Regards,  
Ezlyna Eng | Case Handler  
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: [Ezlyna@lkkauto.com](mailto:Ezlyna@lkkauto.com) |  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, February 16, 2023 5:44 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>

**Subject:** FW: TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3 \*\*\* LKK REF: CC4/LPC23001771/ya3

URGENT

**Hi**

**Kindly assist.**

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>

**Sent:** Wednesday, 15 February 2023 3:41 PM

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3

Dear Gerald,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Wednesday, 15 February 2023 2:45 PM

To: assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

Cc: MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3

**Importance:** High

## Lonpac External - General

Our Ref : 22/23/23/VP05/026929

Dear Meng Yan,

Please proceed to survey and revert DS.

Attached copy of insured report.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/06 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Ramesh <[Ramesh@goldbell.com.sg](mailto:Ramesh@goldbell.com.sg)>

**Sent:** Wednesday, February 15, 2023 2:24 PM

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Catherine Chong Kai Ling <[CatherineChongKL@goldbell.com.sg](mailto:CatherineChongKL@goldbell.com.sg)>; Liew Si Ming <[LiewSiMing@goldbell.com.sg](mailto:LiewSiMing@goldbell.com.sg)>

**Subject:** TP claim - Accident case between XE2860K & SLU8964M (your insured) on 02/02/2023 ALONG TUAS SOUTH AVE 14 TOWARDS TUAS SOUTH AVE 3

**Importance:** High

Dear Officer-in-Charge,

Our customer **SH COGENT LOGISTICS PTE LTD**, had made an accident reporting with us and would like us to handle his 3<sup>rd</sup> party claim against **SLU8964M**.

Attached above is our customer's SAS and kindly advice on quantum of liability.

If the liability is in favor to our customer, we will seek your surveyor attendance at **GOLDBELL TUAS** for PRS and direct settlement.

Note: Vehicle with owner.

Kindly contact Mr. Ramesh @ 81578014.

Thank you.



Industrial Vehicles. Financial Services.  
41,000 Served. And Counting.

**Ramesh | Senior Executive, Motor Claims**

Goldbell Engineering Pte Ltd

**t:** +65 6864 0695 | **m:** +65 8157 8014 | **f:** +65 6863 0425

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