

Mei Kwan (LKKAuto)

From: Meng Yan (LKK Auto)
Sent: Thursday, 16 February 2023 5:20 PM
To: Claims Banca (Allianz Insurance Singapore); Admin A
Cc: assignments
Subject: RE: TP DS claim : FW: Accident involving SMS 8746 A & SMZ 1924 L on 12/02/2023 (PRE-REPAIR SURVEY REQUEST)

Categories: HMK

Dear Shanti,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Sent: Wednesday, 15 February 2023 6:14 PM
To: Admin A <admin-a@lkkauto.com>
Cc: admin-d <admin-d@lkkauto.com>
Subject: TP DS claim : FW: Accident involving SMS 8746 A & SMZ 1924 L on 12/02/2023 (PRE-REPAIR SURVEY REQUEST)

Internal

Your Ref: SMS 8746 A

Our Ref: SMZ 1924 L

Dear Sirs,

We hereby appoint our direct settlement partners LKK Auto Consultants Pte Ltd to conduct survey.

Kindly engage with them to arrange for survey.

JANES , 4RENSIC MOTORS PTE LTD , Motor Claims Department , Tel: 88547553

**OI NON REPORTING
WENDY TAN SHU YAO
BLK 330A ANCHORVALE STREET
SGP-540330 Singapore # 11-517**

Thank you.

Best regards,

Shanti. R

Claims Service

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 | Singapore 068897

Phone: +65 6395 3836 | www.allianz.sg



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Thank you.

P Please consider the environment before printing this e-mail.

From: Assessment Department <assessment@4rensic.sg>

Sent: Wednesday, February 15, 2023 5:01 PM

To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: [EXT] Re: FW: Accident involving SMS 8746 A & SMZ 1924 L on 12/02/2023 (PRE-REPAIR SURVEY REQUEST)

WITHOUT PREJUDICE,

Dear Sir / Mdm,

Kindly assign LKK Auto Consultants Pte Ltd to conduct the survey please.

Thank you.

Regards,

JANES

4RENSIC MOTORS PTE LTD

Motor Claims Department

Tel: 88547553

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

On Wed, 15 Feb 2023 at 16:18, Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg> wrote:

Internal

Your Ref: SMS 8746 A

Our Ref: SMZ 1924 L

Dear Sirs

Enclosed is the list of surveyors for your consideration for Single Joint Expert (SJE):-

AJAX Inspection Services Pte Ltd

Form Team Consultancy Pte Ltd

LKK Auto Consultants Pte Ltd

Please let us know who you are agreeable to appoint from the list.

Best regards,

Shanti

Claims & Performance Management Department

Allianz Insurance Singapore Pte. Ltd. | UEN 201903913C

79 Robinson Road #09-01 Singapore 068897

www.allianz.sg



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Please consider the environment before printing this e-mail.

From: Assessment Department <assessment@4rensic.sg>
Sent: Wednesday, February 15, 2023 10:56 AM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>
Cc: CLAIMS@4rensic.sg
Subject: [EXT] Accident involving SMS 8746 A & SMZ 1924 L on 12/02/2023 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, LAI MUN CHUN (LI WEN JUN) to notify you of the aforesaid accident involving our client's vehicle SMS8746A and your insured's vehicle SMZ1924L on 12/02/2023 at 1423HRS along UPPER SERANGOON ROAD AND HOUGANG AVE 3 JUNCTION

This serves as a **NOTICE** that we are claiming against SMZ1924L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

Premises for the Pre-repair inspection: 8 Kaki Bukit Ave 4 #01-50, Premier @ Kaki Bukit Singapore 415875

Contact Person: JANES (8854 7553)

Contact Email: Claims@4rensic.sg

VEH IN (Date & Time) : 15/02/2023

PRS ARRANGEMENT (Date & Time) : 16/02/2023 after 0930hrs

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

JANES

Motor Claims Department

Tel: 8854 7553