

Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Thursday, 16 February 2023 2:53 PM
To: Mdm Lim ; SUR; assignments
Subject: RE: OUR REF: SNM23D200480/C02/PC4995Y/LEWC & YOUR REF SMM 3713 J
12.01.2023 14:45 TO CONDUCT PRS

Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mdm Lim <kumchew1@singnet.com.sg>
Sent: Thursday, February 16, 2023 2:44 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200480/C02/PC4995Y/LEWC & YOUR REF SMM 3713 J 12.01.2023 14:45 TO CONDUCT PRS

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Dear Ms Jenny,

Refer to your email today.

Please appoint LKK Mr Kenneth to pre-repair inspection our client vehicle SMM 3713 J.

We look forward to hear from you soon.

Thank you.

Best regards,

Mdm Lim

KUM CHEW MOTOR WORKSHOP

160 Sin Ming Drive #05-08

Sin Ming AutoCity Singapore 575722

Tel :64563715 Fax : 64557754

On Thu Feb 16 2023 14:14:02 GMT+0800 (Singapore Standard Time) Jenny Lew <jenny.lew@sg.cntaiping.com> wrote:

----- Original Message -----

Without Prejudice

Our reference:

SNM23D200480/C02/PC4995Y/LEWC

Your reference: SMM3713J

Dear Sirs / Madam,

ACCIDENT INVOLVING PC4995Y & SMM3713J on 12/01/2023.

We refer to your email of 15/02/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | | |
|-------------------------------------|--------------------|------------------------|
| Marcus Chua Kang Seng (LKK) | Ben Chua (FTA) | Mohd Fadhilah Bin Osm |
| Kenneth Kong Seng Cheong (LKK) | Li Lewei (FTA) | Stan See Chew Seng (LB |
| Alex Yu Lek Keong (LKK) | Gary Soon (FTA) | Anthony Lim Cher Chong |
| Mohammed Rasul Bin Mohd Yunus (LKK) | Ng You Han (FTA) | |
| Mohamad Taufikh Bin Hamid (LKK) | You Jin Feng (FTA) | |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

Jenny Lew
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Thursday, February 16, 2023 1:53 PM
To: Mdm Lim <kumchewl@singnet.com.sg>; Jenny Lew <jenny.lew@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D200480/C02/ PC4995Y/LEWC & YOUR REF SMM 3713 J
12.01.2023 14:45 TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS SMM 3713 J possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

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