

Our Ref: PTE/GBK5943P/230207/TP-AL
Date: 10.04.2023



ALLIANZ INSURANCE SINGAPORE PTE LTD

ComfortDelGro Engineering Pte Ltd

Attn : Motor Claims Department

Without Prejudice

Corporate Office
205 Braddell Road Singapore 579701
Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

Company Registration No: I99506048W

ACCIDENT ON 07.02.2023 INVOLVING GBK5943P & SJJ8705B ALONG HOUGANG AVE 2

Car Care Centres

We are the authorised repair workshop for the owner of vehicle No, GBK5943P, which was involved in the captioned accident with your insured vehicle No, SJJ8705B.

Braddell
205 Braddell Road
Singapore 579701
Tel 6383 8110

The vehicle owner has requested and authorised us to assist in presenting his/her claims against the party responsible for all applicable matters arising from the damage of the vehicle.

Loyang
59 Loyang Drive
Singapore 508969
Tel 6214 8300

As the vehicle was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the the owner/driver/claimant.

Pandan
45 Pandan Road
Singapore 609286
Tel 6338 8778

1. Cost of Repairs / Excess		S\$	4,320.00
2. Car Rental	days x S\$ 0.00	S\$	0.00
3. Loss of Use	6 days x S\$ 80.00	S\$	480.00
4. Survey Report Fee		S\$	0.00
5. LTA Search Fee		S\$	0.00
6. GIA / Police Report Fee		S\$	2.00
7. Medical Expenses		S\$	0.00
8. Others [1]		S\$	0.00
9. Others [2]		S\$	0.00

Senoko
24 Senoko Loop
Singapore 758156
Tel 6757 8760

Sin Ming
383 Sin Ming Drive
Singapore 575717
Tel 6553 0400

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791
Tel 6369 7369

Ubi
320 Ubi Road 3
Singapore 408649
Tel 6848 5721

[E&OE] **Total Claims** **S\$ 4,802.00**

www.SPARKcarcare.com

A copy each of the following supporting documents is enclosed:

- | | |
|---|---|
| <input checked="" type="checkbox"/> Original Repair/ Excess Bill | <input checked="" type="checkbox"/> Insurance Certificate |
| <input type="checkbox"/> Survey Report / Bill | <input checked="" type="checkbox"/> Power of Attorney |
| <input type="checkbox"/> Coloured Photographs | <input type="checkbox"/> Car Rental Bill |
| <input checked="" type="checkbox"/> GIA/Police Report(s) | <input type="checkbox"/> Medical Bill |
| <input checked="" type="checkbox"/> GIA/TP Search | <input type="checkbox"/> Witness Statement |
| <input type="checkbox"/> Others: _____ | |

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/driver/claimant.

Yours sincerely,

Alice Lau

CDGE Claims Department

DID:62148307

FAX: -

Email:alicelau@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

COMFORTDELGRO ENGINEERING PTE LTD

A member of COMFORTDELGRO

POWER OF ATTORNEY

ACCIDENT INVOLVING (Owner's Vehicle No.) G1BK 5943P and (Third Party's Vehicle No.)
STJ 8705B on 7/2/23 along Selegie Ave 2

Policy Nos: _____

BY THIS POWER OF ATTORNEY, *I/We, Singapore Telecommunications Ltd *NRIC/Passport
No. 199201624D (Address)* _____

_____ / _____ a company

incorporate in Singapore and having its registered office at (Address)* _____

_____ owner of Vehicle Registered No. G1BK 5943P

_____ hereby irrevocably appoint ComfortDelGro Engineering Pte Ltd (CDGE), a
company incorporated in Singapore and having its registered office at _____

its agents or any person authorized by CDGE to be *my/our Attorney and in *my/our name(s) and on *my/our behalf
to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy No. _____ taken up by *me/us in respect of the cost of repairs, loss of use and at all other costs and expenses, etc. suffered by *me/us arising from the Accident (loss and damage).
2. For the purpose of such claim(s) as aforesaid, to appoint solicitors on *my/our behalf as * my/our Attorney **shall in his absolute discretion, deem fit.**
3. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of cheque in favor of ComfortDelGro Engineering Pte Ltd , CDGE and to give a valid receipt and discharge therefor.
4. For any of the purposes aforesaid, **to execute, sign, seal and deliver all documents whatsoever in relation thereto.**
5. Generally **do all such acts as it shall deem necessary for the purpose of settling such claim(s) and**
6. **To agree to any settlement at the absolute discretion of CDGE.**

*I/We hereby declare that all acts, instruments and documents done by virtue of this Power of Attorney on *my/our behalf by the Attorney, its agents or any person authorized by CDGE in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/We hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that **the powers and authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by CDGE of the settlement amount in respect of such constitute the full discharge of my/our claim(s) in respect of such loss and damage.

*IN WITNESS WHEREOF. *I/We have hereunto to set *my/our hand and seal this day 20 of the month of 02, Year Two Thousand - (20²³)

Signed, Sealed & Delivered By
 Ibrahim Ahmad Singtel

Customers Name: SINGAPORE TELECOMMUNICATIONS LIMITED
NRIC No.: 199201624D
Co's rubber Stamp

ComfortDelGro Engineering Pte Ltd

Corporate Office
 205 Braddell Road
 Singapore 579701
 Mainline + 65 6383 6280
 Facsimile + 65 6280 9755
 www.cedge.com.sg

Car Care Centres
 205 Braddell Road Singapore 579701
 59 Loyang Drive Singapore 508969
 45 Pandan Road Singapore 609286
 383 Sin Ming Drive Singapore 575717
 7 Sungei Kadut Way Singapore 728791
 320 Ubi Road 3 Singapore 408649
 www.SPARKcarcare.com

Tel: 6383 8110
 Tel: 6214 8300
 Tel: 6338 8778
 Tel: 6553 0400
 Tel: 6369 7369
 Tel: 6848 5721



COMPANY REG. NO.: 199506048W
 ComfortDelGro Engineering
 Page: 1

GST REG. NO. M2-8921817-3

TAX INVOICE

8010002

Company ALLIANZ INSURANCE SINGAPORE PTE LTD

79 ROBINSON ROAD #09-01
 SINGAPORE 068897

CONTACT NO: 63953857

VEHICLE NO
 GBK5943P

NO/DATE
 93644024 31.03.2023

MAKE
 RENAULT

JOB NO.
 305546407

MODEL
 KANGOO

ODOMETER READING

DATE OF REG

CHASSIS CODE

JOB TYPE

Description : TP - GE - ALLIANZ

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt		4,000.00
Add GST @	8.000 %	320.00
Total Invoice amount		4,320.00

Issued by : SIEWHWA 03.04.2023 11:12:37
 Repair Type : CESO/52/ST
 Payment Type/Term : /Credit 30 days

WHILE TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY GIVE NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS, OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
 205 Braddell Road
 Block C Ext 1 Level 2
 Singapore 579701

Attention: Finance Department

Please kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SJJ8705B

Date of Accident

07/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Allianz Insurance Singapore P...**

Period of Insurance **26/09/2022 - 25/09/2023**

Requested By **Kristy Tay (ComfortDelGro En...**

Requested Date **09/02/2023 16:10**

Payment details

Request Amount: **S\$1.85**

GST Amount: **S\$0.15**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Alice Lau Lay Koon <alichelau@cdge.com.sg>
Sent: Wednesday, 12 April 2023 4:36 PM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: Re: [offer accepted] - Accident on 07.02.2023 involving GBK5943P & SJJ8705B (against Allianz)

WITHOUT PREJUDICE

Your Ref: CC4/AIS23001758/Kpa3
Our Ref: PTE/ GBK5943P/ 230207/ TP-AL

Dear Madam,

Solely for quick amicable settlement, we / our client agreed with your settlement sum at \$4,722.00 for property damage only.
The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

We look forward receiving your payment in favour of ComfortDelGro Engineering Pte Ltd soon.

BANK DETAILS

The bank details is as follows :-

Account Name : ComfortDelGro Engineering Pte Ltd
Bank Name : DBS Bank Ltd
Bank Address : 12 Marina Boulevard
#46-00, DBS Asia Central
MBFC Tower 3, Singapore 018982.
Account Number : 001-069544-4
Bank Code : 7171
Branch Name : MBFC Branch
Branch Code : 001
Swift Code : DBSSSGSG (Overseas Remittance)

Best Regards,
Alice Lau
Claims Department / ComfortDelGro Engineering Pte Ltd
DID: 6214 8307

Do you really need to print?
Go Digital! Go Paperless!



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Wednesday, 12 April 2023 9:47 am
To: Alice Lau Lay Koon <alichelau@cdge.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: LOD (against Allianz) - Accident on 07.02.2023 involving GBK5943P & SJJ8705B

CAUTION : This email originated from an **external** party outside ComfortDelGro. Do not click on links or open attachment unless you know the sender.

Without Prejudice

Dear Sirs,

We refer to the above matter.

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,320.00
2. Loss of Use (5days x \$80.00)	\$ 400.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,722.00

Please confirm acceptance.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Alice Lau Lay Koon <alicelau@cdge.com.sg>

Sent: Tuesday, April 11, 2023 4:36 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>

Subject: LOD (against Allianz) - Accident on 07.02.2023 involving GBK5943P & SJJ8705B

WITHOUT PREJUDICE

Your Ref: CC4/AIS23001758/Kpa3

Our Ref: PTE/ GBK5943P/ 230207/ TP-AL

Dear Sir/ Madam,

Our email for the above matter refers.

Please find attached our LOD dated 10.04.2023 and relevant document for your attention.

We look forward receiving your early settlement.

Best Regards,

Alice Lau

Claims Department / ComfortDelGro Engineering Pte Ltd

Do you really need to print?
Go Digital! Go Paperless!



This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to print this only if necessary.

ComfortDelGro Engineering Pte Ltd [Registration No. 199506048W]

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 February 2023 5:35 PM
To: Jaytay198724@gmail.com; Huili.zero@gmail.com
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SJJ8705B(ALLIANZ) AND GBK5943P AT/ALONG ANG MO KIO AVE 3 ON 07/02/2023

LIM KIM HONG
DRIVER: TENG HUI LI

[By Email Only]

Dear Sir/Madam,

You Ref: SJJ8705B
Our Ref: CC4/AIS23001758/pa3
ACCIDENT INVOLVING SJJ8705B(ALLIANZ) AND GBK5943P AT/ALONG ANG MO KIO AVE 3 ON 07/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from GBK5943P against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |
S(408933)