

Rajes (LKK Auto)

From: Lynn Khong <lynn.khong@sg.cntaiping.com>
Sent: Wednesday, 15 February 2023 5:05 PM
To: Claims; SUR; assignments
Subject: OUR REF: SNM23D201058/C02/ YP7391U/KHONGLH & YOUR REF SMS 5153 E
09.02.2023 08:22 | SJE LKK

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Siew Chin,

We will be appointing **M/s LKK Auto Consultants Pte Ltd** to conduct the pre-repair survey (PRS) on your client's vehicle. We seek your cooperation to arrange the vehicle readily for dismantling with repair estimates during the pre-repair survey.

Meanwhile, unable to advise liability as we are pending clarification with our insured.

Thank you

Hi LKK,

Please assist to arrange SJE PRS - Marcus Chua.

Thank you

Regards,

Lynn Khong
Senior Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims <claims@procarcare.com.sg>
Sent: Wednesday, February 15, 2023 4:52 PM
To: Lynn Khong <lynn.khong@sg.cntaiping.com>
Cc: Claims <claims@procarcare.com.sg>
Subject: RE: OUR REF: SNM23D201058/C02/ YP7391U/KHONGLH & YOUR REF SMS 5153 E 09.02.2023 08:22 | SUR LIST FOLLOW UP

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Lynn

LKK – Marcus Chua

Regards,

Lily LIM

Claims Advisory

Progressive Car Care Pte Ltd

Blk 3022A Ubi Road 1 #01-45/46 Singapore 408716

T: +65 6741 5336 | F: +65 6741 7208

E: claims@procarcare.com.sg

W: www.procarcare.com.sg



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From: Lynn Khong <lynn.khong@sg.cntaiping.com>

Sent: Wednesday, February 15, 2023 4:50 PM

To: Claims <claims@procarcare.com.sg>

Subject: OUR REF: SNM23D201058/C02/ YP7391U/KHONGLH & YOUR REF SMS 5153 E 09.02.2023 08:22 | SUR LIST FOLLOW UP

'WITHOUT PREJUDICE'

SAVE AS TO COSTS

Hi Siew Chin,

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909
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From: Lynn Khong
Sent: Tuesday, February 14, 2023 4:47 PM
To: Claims <claims@procarcare.com.sg>
Subject: RE: OUR REF: SNM23D201058/C02/ YP7391U/KHONGLH & YOUR REF SMS 5153 E 09.02.2023 08:22 TO CONDUCT PRS

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sir/Madam,

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA)	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Regards,

Lynn Khong
Senior Executive
Claims Department

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, February 14, 2023 4:31 PM
To: Claims <claims@procarcare.com.sg>; Lynn Khong <lynn.khong@sg.cntaiping.com>
Subject: RE: OUR REF: SNM23D201058/C02/ YP7391U/KHONGLH & YOUR REF SMS 5153 E 09.02.2023 08:22 TO CONDUCT PRS

WITHOUT PREJUDICE
via EMAIL ONLY

Dear Lynn,

Please refer to the above subject.

Kindly conduct PRS SMS 5153 E possible.

Please contact our claims department Lynn Khong 6389 6156 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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