

## Meng Yan (LKK Auto)

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**From:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Sent:** Wednesday, 15 February 2023 2:27 PM  
**To:** jefferytan@motorimage.net; Admin A; admin-d; Mei Kwan (LKKAuto)  
**Cc:** 'Admin'  
**Subject:** ERGO REF. CDMPG23000362 - Own Damage Claims SJR803P, DOA:11.02.2023  
**Attachments:** Certificate\_Of\_Insurance\_DMPG22013676\_SJR8033P.pdf.pdf; Full\_accident\_report\_8884680\_14-02-2023\_153058.pdf

Hi LKK,

Kindly input our [Claims ref no.](#) in Merimen upon case submission.

Please conduct this survey request.

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,  
Pauline Soh  
Executive

**ERGO Insurance Pte. Ltd.**

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**From:** Jeffery Tan <jefferytan@motorimage.net>  
**Sent:** Wednesday, 15 February 2023 11:27 am  
**To:** ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>  
**Cc:** Dennis Leong <dennisleong@motorimage.net>; Mohamad Fadzlee <pekak@motorimage.net>; Seloshinah Sinivasagam <seloshinah@motorimage.net>  
**Subject:** Own Damage Claims SJR803P, DOA:11.02.2023

You don't often get email from jefferytan@motorimage.net. [Learn why this is important](#)

Dear all,

Our customer was involved in an accident on 11<sup>th</sup> Feb 2023.

Attached a copy of the GIA report for your reference. We will be forwarding the estimate once available.  
PW: SJR8033P9566B

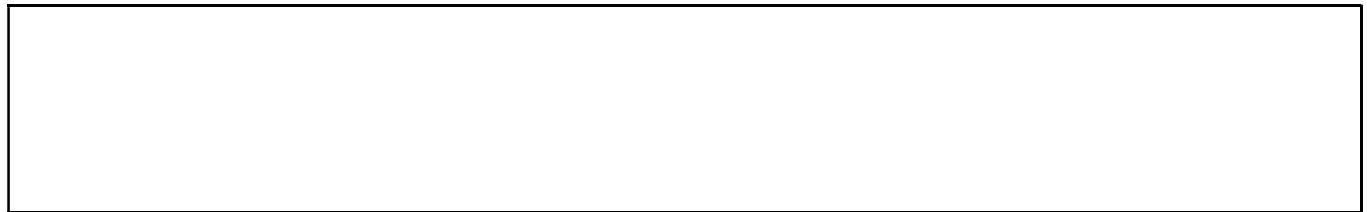
Customer asking survey to be carry out on 22/02/2023 @ 10:30am here in our premises, 25 Leng Kee Road S159097.  
Owner will be waiting while the survey is being carry out.

Kindly confirm survey arrangement

Best Regards,

Jeffery Tan  
Customer Service - Assistant Manager

**Motor Image Enterprises Pte Ltd**  
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