

# Erofia Motor Trading Pte Ltd (201202259N)

1 Kaki Bukit Avenue 6 #02-62  
AutoBay @ Kaki Bukit  
Singapore 417883  
Tel: 67527740 Fax: 67528669  
E-Mail: erofia@singnet.com.sg

Ref: EMT2155/23/lt/FBS9978X

WITHOUT PREJUDICE

Your reference: TO BE ADVISED

BY HAND TO LKK

21 February 2023

AIG Asia Pacific Insurance Pte Ltd  
78 Shenton Way #07-16  
AIG Building  
Singapore 079120

Attn: Officer-In-Charge (Motor Claims Department)

Dear Sir

Re: **ACCIDENT INVOLVING SMK5036C AND FBS9978X ON 11 FEBRUARY 2023**

We are instructed by our client Abdul Hadi Bin Abdul Aziz to claim damages against your insured SMK5036C in connection with a road traffic accident on 11 February 2023 at about 19.00hrs along Havelock Road with our client's motorcycle registration number FBA9978X

As a result of the accident, our client's motor bike was damaged and our client has been put to loss and expenses, particulars of which are as follows:

- |    |   |              |
|----|---|--------------|
| 1. | Final part by part repair cost as per Surveyor's recommendation | S\$ 3,148.80 |
| 2. | Loss of Use (05 days X S\$20.00/day) Repair Day + PRI           | S\$ 100.00   |
| 3. | To provide towing service (receipt attached)                    | S\$ 70.00    |

Total to Claim	S\$ 3,318.80
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Attached towing receipt and final repair bill for your early process of our claim

Kindly revert soonest

Thank you

Yours faithfully  
Erofia Motor Trading Pte Ltd

Teo Hwa Heng

# Erofia Motor Trading Pte Ltd

1 Kaki Bukit Avenue 6 #02-62

AutoBay @ Kaki Bukit

Singapore 417883

Tel: 67527740 Fax: 67528669

Co Registration No: 201202259N

## AUTHORISATION TO ACT

I/We, Abdul Hadi Bin Abdul Aziz ("the third party claimant") of  
B1K 41 Telok Blangah Rise #07-265 S 090041 (address), owner of  
~~SMK~~ FBS9978X (vehicle no.) hereby authorize Erofia Motor Trading Pte Ltd ("the  
workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of  
use ("claim") for my vehicle no. FBS9978X That was damaged pursuant to the  
accident which occurred on 11 02 2023 (date)  
along Havelock Road A (location) involving vehicle no/s  
SMK 5036C ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they  
deemed fit and the workshop is further authorized to receive payment further to settlement of my  
claim with payment cheque/s being made in favour of the workshop - **EROFIA MOTOR  
TRADING PTE LTD**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the  
other vehicle/s is concerned.

Dated this 13 (day) of 02 (month) 20 23 (year)

hk  
Signed by "the third party claimant"

(With company stamp if applicable)

[Signature]  
Signed by "the workshop"

(With company stamp)

Provide always that this discharge of my  
claim for damages relating to the damage to  
my vehicle shall not prejudice or affect or  
preclude me from making a further claim for  
general and special damages for my personal  
injuries sustained in the same accident.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, EROFIA MOTOR TRADING PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$3,270.00 (Global Sum) for vehicle no. FBS 9978X that was damaged pursuant to the accident which occurred on 11/02/2023 (date) along HAVELOCK ROCK A (FOUR POINTS BY (location) involving vehicle no/s SMK 5036C.

This is pursuant to the inspection conducted on 15/02/2023 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner ABDUL HADI BIN ABDUL AZIZ (the third party claimant") of vehicle no. FBS 9978X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to FBS 9978X (vehicle no.) as a result of the accident.

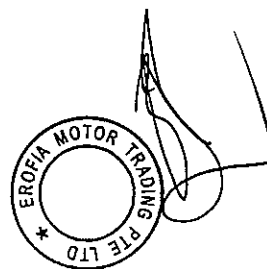
We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 22 (day) of JUNE (month) 2023 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident.

# EROFIA MOTOR TRADING PTE LTD (201202259N)

No 1 Kaki Bukit Avenue 6 #02-62 AutoBay @ Kaki Bukit Singapore 417883

Tel : 67527740 Fax : 67528669

E-mail: erofia@singnet.com.sg

## INVOICE

Number  
FBS9978X

Date  
21-Feb-23

Page  
1

**YOUR REF:**

**VEHICLE NO:** FBS9978X

**MAKE/MODEL:** YAMAHA T155

**NAME:** AIG ASIA PACIFIC INSURANCE PTE LTD

**ADDRESS:** 78 SHENTON WAY #07-16

AIG BUILDING

SINGAPORE 079120

### ACCIDENT INVOLVING SMK5036C AND FBS9978X ON 11 FEBRUARY 2023

<u>Qty</u>	<u>Description List Items</u>	<u>Amount S(\$)</u>
2	Front fork tube assy	\$ 580.00
1	Fork under bracket	\$ 185.00
1	Front rim	\$ 300.00
1	Front rim bearing	\$ 60.00
1	Front rim shaft	\$ 62.00
1	Front inner cover (key side)	\$ 145.00
1	Front lower cover	\$ 125.00
1	Lower headlamp (LED)	\$ 820.00
1	Front cover - matt	\$ 150.00
1	Fairing assy (1 set)	\$ 500.00
1	Basket	\$ 105.00
		<hr/>
		\$ 3,032.00
	Less 10%	\$ 303.20
		<hr/>
		\$ 2,728.80
	<b><u>Special Net Items</u></b>	
1	Steering cone (1 set)	\$ 60.00
1	Sticker (1 set)	\$ 80.00
		<hr/>
		\$ 140.00
<b><u>S/No.</u></b>	<b><u>Labour</u></b>	
1	To provide labour	\$ 280.00
		<hr/>
		\$ 280.00
		<hr/>
	<b>Grand Total</b>	<b>\$ 3,148.80</b>

Singapore Dollars: Three Thousand One Hundred Forty-Eight and Cents: Eighty only

  
EROFIA MOTOR TRADING PTE LTD

**BIKE RECOVERY SERVICE**

HP: 8298 6622

Business Reg. No: 201216510M

CASH SALE

NO: 02732

Date: 12/2/23

Particular: \_\_\_\_\_

Vehicle No: FB5 9978 X

Model No: SNIPER

From: 382 HAVELOCK RD

To: KAN Fook Sent TO ERD FIA

Time: (Day/Night): \_\_\_\_\_

Others: \_\_\_\_\_

CASH \$: 70/-

NOTE: Vehicle is towed at owner's risk. The Company accepts no responsibility for damages or others misdemeanour to your vehicle while being towed.

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 14 March 2023 3:06 PM  
**To:** DEREKTANHT72@GMAIL.COM  
**Subject:** ACCIDENT INVOLVING SMK5036C(AIG) AND FBS9978X AT/ALONG HAVELOCK ROAD ON 11/02/2023

**TAN HONG TECK DEREK** [By Email Only]

Dear Sir/Madam,

**Our Ref: CC6/AIG23001685/Upa3**

**You Ref: SMK5036C**

**ACCIDENT INVOLVING SMK5036C(AIG) AND FBS9978X AT/ALONG HAVELOCK ROAD ON 11/02/2023**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received third party claim from FBS9978X against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best term.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)



Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	15 Feb 2023 14:29	Clm Dtl Modified	Claimant's Name: -> ABDUL HADI BIN ABDUL AZIZ. Claimant's ID: -> S9021118H.	[A] HOW MEI KWAN
2	15 Feb 2023 14:29	Clm Veh Model Changed	(207335) YAMAHA T155 155cc.	[A] HOW MEI KWAN
3	15 Feb 2023 14:29	Clm Created	Reg No: FBS9978X. Acct Date: 2023/02/11. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: Income Insurance Limited (HQ). Workshop: Erofia Motor Trading Pte Ltd - (kaki Bukit) (HQ)	[A] HOW MEI KWAN
4	15 Feb 2023 14:29	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	15 Feb 2023 14:29	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/24	[A] HOW MEI KWAN
6	15 Feb 2023 14:29	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	15 Feb 2023 14:29	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	15 Feb 2023 14:29	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	15 Feb 2023 14:30	Label Added	(19):Fastlane.	[A] HOW MEI KWAN
10	15 Feb 2023 14:30	Adj Adjuster Assigned	[None] -> MARCUS CHUA	[A] HOW MEI KWAN
11	20 Feb 2023 09:00	Clm Registration Modified	Acct Time:19:00:00->19:15:00.	[I] AIG OneClaim Integration User
12	22 May 2023 11:35	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
13	22 May 2023 11:35	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
14	22 May 2023 11:35	Clm Dtl Modified	JPJ Reg. Date: -> 2021/10/06.	[A] JOANNE LEE KHANG MIN
15	22 May 2023 11:35	Clm Details Notified		[A] JOANNE LEE KHANG MIN
16	31 May 2023 09:09	Adj Mandate Request	Cur.Req:3298.80:Liability: 100%( OI MADE RIGHT TURN AND COLLIDED WITH TP WHO WAS RIDING STRAIGHT ON THE OPPOSITE DIRECTION) *Quantum: \$3,298.80 (all-in). Please refer to adjuster report for details. *For your approval please.	[A] CHEW HSIAO TONG
17	14 Jun 2023 09:16	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2023/02/24	[I] MdNoor, Norsiah
18	14 Jun 2023 09:16	Adj Mandate Set	Approved:3298.80.	[I] MdNoor, Norsiah

Date From



Date To



Audit Type

None

Go

ACTIVITY
No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2915930	15 Feb 2023 14:36:02	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	FBS9978X	SMK5036C	11.00
2967508	22 May 2023 11:35:59	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	FBS9978X	SMK5036C	11.00