# EzLyna (LKKAuto)

From: Hsiao Tong (LKKAuto)

Sent: Thursday, 23 February 2023 10:13 AM

To: peggy; EzLyna (LKKAuto)

Cc: Admin A

**Subject:** FW: ACCD INLVG SMV5762G AND GBH4314C ON 14/12/2022

**Attachments:** SKMBT\_C224e23022109550.pdf

WITHOUT PREJUDICE

Dear Sirs,

Thank you for your email.

Hi Lyna,

Pls assist.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: <a href="mailto:chewht@lkkauto.com">chewht@lkkauto.com</a> |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Peggy <nphauto@pacific.net.sg> Sent: Tuesday, February 21, 2023 10:04 AM To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

**Subject:** ACCD INLVG SMV5762G AND GBH4314C ON 14/12/2022

Dear Hsiao Tong

We refer to the above matter and claiming against you as follows:

Cost of repair \$3,888.00 Loss of use 5 days @\$100 per day 500.00 Search fee 2.00

Total \$4,390.00 ======= Attach documents and please let us have your reply soon.

# REGARDS

PEGGY FOO NPH AUTO SERVICE

TEL: 67840663

EMAIL: peggy@nphauto.com

# LETTER OF AUTHORISATION

ACCIDEN	TON		4 Dec	2023	).	
AT		e _ To	esurgu	St 4:	3	
INVOLVIN	IG VEHICLE NO LIM KWEE				3BH 4314G	
Of	OTHE PARK	10010				
hereby author behalf concessaid firm.	orise M/s NPH Auto	Service, m	y repairers, to h, all future c	give all fur orresponden	ther instructions on my ce should be addressed to	
My repairer	is further authorised	l to received	on my behal	f monies cla	ims, correspondence and to comey and to sign any im on my behalf and for me.	
I confirm that insurers (if or	t in the event of upo	ucessful cla	im against th	e negligent p	party and/or my own	
	Dated th	is 16	day of	12	20.22	
Witness by		)	S	ignature	A de	
Name			F	ull Name	: Um quee mono	
NRIC No	P		N	RIC No	SXXXX320G	
		Company Stamp (if applicable)				

# MOTOR CLAIMS DISCHARGE VOUCHER

Policy No: DMCVSNW00054122201 Claim No: SNM22D209061/C02/ GBH4314C/LEWLC

Claimant : LIM HWEE MENG

Amount : \$\$4.190.00

SINGAPORE DOLLARS FOUR THOUSAND ONE HUNDRED NINETY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMV5762G Insured Vehicle No. : GBH4314C

Date of Loss : 14/12/2022 Place of Accident : TAMPINES ST 43

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : KOUFU PTE LTD Driver Name : LIM BOON ENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1)	General Damages		S\$	
(2)	Cost of Repair/ <del>Excess</del>		S\$	3,888.00
(3) (4)	Loss of Use/ <del>Rental/Earning</del> CIA/Police Reports/		\$\$	300.00
(2)	Investigation Results/Search	Fees	S\$	2.00
(5)	Medical Reports/Expenses		S\$	
(6)	Survey Fees/P.T. Fees/Towing		8\$	
(7)	Cost including Disbursement		S\$	
	TOTAL	888	. 8\$	4,190.00
	17			

Claimant Name: CIM HWEE MENG

NRIC No : XXX 320G

Date : 13/5/23



Block 9005 Tampines Street 93 #01-246/254 Singapore 528839 Tel: 67840663 (8 Lines) Fax: 67840692 GST Reg No: MX-0869103-NO: Business Reg No: 394773/00D E-mail: nphauto@pacific.net.sg



Our Ref :TP0073/12/22 TAX INVOICE NO.:06848

Date of

Accident Date :14/12/2022

Policy Number :MP39127

Model : HONDA FREED

Veh Reg No :SMV5762G

Date :21/02/2023

# LABOUR CHARGES

DEAR SIR

LIM HWEE MENG

SINGAPORE 529498

#04-496

THIS IS TO CERTIFY THAT WE HEREBY AGREED TO REPAIR THE ABOVE VEHICLE AT:

LUM SUM \$3,600.00

Nett Total Before GST

BLK 498M TAMPINES STREET 45

Add GST @ 🗫

Nett Total After GST

\$3,600.00

\$2**88.**00

\$3,8.8.800

(Three Thousand and Eight Hundred Fifty Two Only)

NPH AUTO SERVICE (MANAGER) INSURER ENQUIRY

insurer

Vehicle reg. no.

GBH4314C

Date of Accident

14/12/2022

Reset

# % RESULT & RECEIPT

# **TP Insurer Enquiry**

Period of Insurance \_\_\_\_\_\_\_ 28/05/2022 - 27/05/2023

Requested By \_\_\_\_\_\_ PEGGY FOO (NPH AUTO SERVI...

Requested Date \_\_\_\_\_\_\_ 15/12/2022 08:49

Payment details

Request Amount: **\$\$1.87**GST Amount: **\$\$0.13** 

Total Amount Due (GST Inclusive): \$\$2

**General Insurance Association** 

Records Management Centre GST Registration No: **M400017735** 

### EzLyna (LKKAuto)

From: EzLyna (LKKAuto)

Sent: Friday, 17 February 2023 12:17 pm

**To:** steven.lim@koufu.com.sq

Cc: Admin A

Subject: ACCIDENT INVOLVING GBH4314C (CHINA TAIPING) AND SMV5762G AT/ALONG

TAMPINES ST 43 ON 14/12/2022

Our Ref: CC6/CTI23001668/Dya3

Insured Name : KOUFU PTE LTD Insured Driver : Lim Boon Eng

Dear Sir/Madam,

### ACCIDENT INVOLVING GBH4314C (CHINA TAIPING) AND SMV5762G AT/ALONG TAMPINES ST 43 ON 14/12/2022

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, China Taiping Insurance (Singapore) Pte Ltd to deal with the third party claim against your policy.

We have received a claim from **SMV5762G** against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third party claim at best to avoid further litigation, which would escalate to even more cost.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

\*I am working from home from 30<sup>th</sup>~17<sup>th</sup> February 2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

# EzLyna (LKKAuto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

**Sent:** Monday, 8 May 2023 5:57 pm

**To:** EzLyna (LKKAuto)

Cc: Admin A

Subject: RE: {SEEK MANDATE} / YR REF: SNM22D209061/C02/ GBH4314C/LEWLC / RE: Direct

Settlement - Accident Involving GBH4314C (OI: CTI - TBA) and SMV5762G (TP: LKK REF

- CC6/CTI23001668/Dya3) on 14/12/2022

Hi Ezlyna,

Pls proceed.

1. Cost of Repair	\$ 3,888.00 8%/GST (L/Sum)
2. Loss of Use (5 days x \$100)	\$ 300.00 (5 days x \$60)
3. LTA Search fee	\$ 2.00
Total	<u>\$ 4,190.00</u>

Surveyor recommended 5 days for repair.

Regards,

#### Jenny Lew

Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: EzLyna (LKKAuto) <ezlyna@lkkauto.com>

Sent: Monday, May 8, 2023 10:49 AM

To: Jenny Lew <jenny.lew@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE:{SEEK MANDATE} / YR REF: SNM22D209061/C02/ GBH4314C/LEWLC / RE: Direct Settlement - Accident

Involving GBH4314C (OI: CTI - TBA) and SMV5762G (TP: LKK REF - CC6/CTI23001668/Dya3) on 14/12/2022

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Your ref: SNM22D209061/C02/ GBH4314C/LEWLC

LKK ref: CC6/CTI23001668/Dya3

Dear Jenny,

ACCIDENT INVOLVING GBH4314C (CHINA TAIPING) AND SMV5762G (TP) ON 14/12/2022

We refer to the above matter.

It is an accident under BOLA 27. OI rear ended TP. We are of the view that liability is on our driver's.

We seek your approval to offer repairer "NPH Auto Service" at \$4,190.00 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,246.20	\$ 3,888.00 w/GST (L/Sum)
2. Loss of Use (5 days x \$100)	\$ 500.00	\$ 300.00 (5 days x \$60)
3. LTA Search fee	\$ 2.00	\$ 2.00
Total	\$ 7,748.20	\$ 4,190.00

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 11/04/2023 is only for mandate purpose.

Kindly let us have your approval / instruction.

Thank you.

\*I am working from home till 12.05.2023. If you wish to contact me, pls whatsapp call at 80287880 or email.

Best Regards,

Ezlyna Eng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: Ezlyna@lkkauto.com |

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Thursday, February 16, 2023 10:10 AM

To: Mei Kwan (LKKAuto) < <a href="Meikwan@lkkauto.com">Meikwan@lkkauto.com">Meikwan@lkkauto.com</a>; Jenny Lew < <a href="meienge.com">jenny.lew@sg.cntaiping.com</a>>

Cc: EzLyna (LKKAuto) <ezlyna@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: O/R: SNM22D209061/C02/ GBH4314C/LEWLC / RE: Direct Settlement - Accident Involving GBH4314C (OI: CTI-

TBA) and SMV5762G (TP: LKK REF - CC6/CTI23001668/Dya3) on 14/12/2022

Dear all,
Please note that officer in charge for this case is Jenny Lew.
Claim no SNM22D209061/C02/ GBH4314C/LEWLC .
Dear Jenny,
Pls revert LKK.

Thank you
Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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