

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 5 July 2023 9:33 AM  
**To:** geraldpo@lonpac.com  
**Cc:** Admin A; MT\_Claim\_SG  
**Subject:** [SEEK MANDATE] - 22/23/23/VC05/026851 - RE: Arrange for Pre Repair Inspection - GBJ7335L \*\*\* LKK REF: CC4/LPC23001652/Kpa3  
**Attachments:** LKK SURVEY REPORT \_ PHOTOS.pdf; LOD GBJ7335L.pdf

Your ref: **22/23/23/VC00/026851**  
Our ref : CC4/LPC23001652/Kpa3q2

Dear Sirs/Mdm,

### **ACCIDENT INVOLVING XE7999L(LONPAC) AND GBJ7335L(TP) ON 13/01/2023**

We refer to the above matter.

We are of the view that liability is not in our driver's favour as he reversed and hit third party.

We seek your approval to offer repairer **"MEGA AUTO PTE LTD"** at **\$2,360.99(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (with 8% GST)	\$ 5,178.60	\$ 1,974.24 (\$1,828.00 + 8% GST)
2. Loss of Use (3days x \$120.00)	\$ 360.00	\$ 360.00 (3days x \$120.00)
3. LTA / GIA SEARCH FEE	\$ 26.75	\$ 26.75
<b>Total</b>	<b>\$ 5,565.35</b>	<b><u>\$ 2,360.99</u></b>

Surveyor recommended 3days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 27/06/2023 is only for mandate purpose.

**Kindly let us have your approval / instruction.**

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Monday, April 24, 2023 5:17 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** OEF: 22/23/23/VC05/026851 - RE: Arrange for Pre Repair Inspection - GBJ7335L \*\*\* LKK REF: CC4/LPC23001652/Kpa3

## Lonpac External - General

## Lonpac External - General

Dear Hsiao Tong,

Attached copy of insured report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, April 24, 2023 5:10 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Andric Tan (LKK Auto) <[andrichtan@lkkauto.com](mailto:andrichtan@lkkauto.com)>  
**Subject:** RE: Arrange for Pre Repair Inspection - GBJ7335L \*\*\* LKK REF: CC4/LPC23001652/Kpa3

Dear Sirs,

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Thanks.

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Monday, February 20, 2023 11:12 AM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Hsiao Tong (LKKAUTO) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Subject:** RE: Arrange for Pre Repair Inspection - GBJ7335L \*\*\* LKK REF: CC4/LPC23001652/Kpa3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly advise whether insured has reported. If so, please let us have a copy of insured's accident report for our necessary action.

Our case handler in-charge is Hsiao Tong.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Meng Yan (LKK Auto) <[mengyan@lkkauto.com](mailto:mengyan@lkkauto.com)>  
**Sent:** Tuesday, 14 February 2023 3:47 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: Arrange for Pre Repair Inspection - GBJ7335L

Dear Gerald,

Thank you for the assignment.

Repairer arrange on 15.2.23.

Best Regards,

**Yan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, 14 February 2023 3:22 PM  
**To:** assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [mtc@mega-auto.com.sg](mailto:mtc@mega-auto.com.sg)  
**Subject:** FW: Arrange for Pre Repair Inspection - GBJ7335L

## Lonpac External - General

Our Ref : TBA

Dear Meng Yan,

FYNA. Insured yet to report.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/06 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** MTC <[mtc@mega-auto.com.sg](mailto:mtc@mega-auto.com.sg)>  
**Sent:** Tuesday, February 14, 2023 2:59 PM  
**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>  
**Subject:** Arrange for Pre Repair Inspection - GBJ7335L

Dear Sirs,

Attached herewith the repair quotation & GIA report for our client vehicle – GBJ7335L

Kindly arrange a PRS for third party claims against your insured – XE7999L

Our Location – 160 Sin Ming Drive #02-01 AutoCity S 575722  
Date/time – 15 FEB 2023 (WEDNESY) , Vehicle already sent in

Please feel free to call our Mr. Meng/ Steven @ 9450 2389 for your further enquiries.

Please note I will be WFH until further notice. for any enquiry, please email me at [mtc@mega-auto.com.sg](mailto:mtc@mega-auto.com.sg)

*Best Regard,*

*Sarah Chan*  
*Mega Auto Pte Ltd*  
*Email : [mtc@mega-auto.com.sg](mailto:mtc@mega-auto.com.sg)*  
*Address : 160 Sin Ming Drive #02-01 AutoCity Singapore 575722*  
*Fax : 6458 5884*

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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