

247 Alexandra Road S(159934)



LETTER OF DEMAND

Your Ref: SLJ 98034

Our Ref: SMW 17824

To: ALLIANZ

Dear Sirs,

ACCIDENT INVOLVING SMW 17824 & SLJ 98034 ON 9/2/2023

We are claiming on behalf of our client MAK RA WING

owner of vehicle number SMW 17824 involved in accident on 9/2/2023

with vehicle SLJ 98034 along/at MCE - EXIT FOR 7 RD

Description of claims:

Cost of Repairs	\$ <u>4,382.92</u> (incl <u>8</u> % GST)
Loss of Use/Rental	\$ <u>120.00</u> X <u>3</u> Days = \$ <u>360.03</u> (incl <u>8</u> % GST)
Search Fee	\$ <u>2.00</u> (incl <u>8</u> % GST)
Miscellaneous Fee	\$ <u>-</u> (incl <u>8</u> % GST)
TOTAL	\$ <u>4,744.95</u> (incl <u>8</u> % GST)

We are claiming in full and final settlement of \$ 4,744.95 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to christopher.anthonidas@vw.com.sg.

Dated this 16/5/2023



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMW 1782U and SLJ 93037 on 9/2/2023
along MCE - EXIT FORT RD, SINGAPORE
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, MAT RA WING
642F
Name of Policy Holder & IC / Passport number
of _____ owner of Vehicle Registration

Number SMW 1782U hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 10th of the month
March Year 2023.

Signed & Delivered By:


Policy Holder

Witness By:

Chris Anthonidas
Insurance Advisor
Tel: 6305 7299 Ext: 218
Mobile: 8511 2203

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



ŠKODA

Commercial Vehicles

Tax invoice

Page 1/2

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Ms.
MAK
KA WING
SINGAPORE

Document no. 12033304434
Document date 10-03-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023005802/ 1
Job order date 01-03-2023
Service Advisor Dass Anthonidas
Christopher

License plate	Model code	First registration	VIN	Model	Mileage
SMW1782U	5E33MDA1	06-11-2020	TMBBC7NE2L0045801	Octavia Amb 1.4 I TSI 110kW MY20	46,592

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
5E5807421G	Cover For REAR BUMPER	1	pcs.	1,656.46	10.00% #6	1,490.81	1,610.07
5Q0919133 9B9	Seal Ring Satin Black	4	pcs.	1.53	10.00% #6	5.51	5.95
5E5919485A	Sensor Bracket	1	pcs.	12.39	10.00% #6	11.15	12.04
5E5919485	Sensor Bracket	2	pcs.	12.39	10.00% #6	22.30	24.08
5E5919486A	Sensor Bracket	1	pcs.	12.39	10.00% #6	11.15	12.04
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	84.64	10.00% #6	76.18	82.27
D 822150A1	Bonding Agent For Plastic	1	pcs.	74.37	10.00% #6	66.93	72.28
5E5807521	Spoiler	1	pcs.	162.65	10.00% #6	146.39	158.10
4F0973703	Flat Contact Housing With (SCK) AO 8/3/2023	2	pcs.	10.93	10.00% #6	19.67	21.24
000979940	Butt Connector Watertight	6	pcs.	8.92	10.00% #6	48.17	52.02
	LABOUR	1	pcs.	720.00	#6	720.00	777.60
	SPRAY PAINTING	1	pcs.	680.00	#6	680.00	734.40
	ALLIANZ DIRECT						
	DOA:09/02/2023						
	TP VEH NO:SLJ9303Y						
	SURVEY BY: MR RASUL						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#6	760.00	3,298.26	210.92	8%	324.66	210.92	4,058.26	4,382.92
Total	760.00	3,298.26	210.92		324.66	210.92	4,058.26	4,382.92

Customer

Service Advisor



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12033304434
Document date	10-03-2023
Customer no.	5211052769
Customer GST-ID	201903913C
Dealer	30001
Job order number	2023005802/ 1
Job order date	01-03-2023
Service Advisor	Dass Anthonidas Christopher

Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Ms.
MAK
KA WING
SINGAPORE

License plate	Model code	First registration	VIN	Model	Mileage
SMW1782U	5E33MDA1	06-11-2020	TMBBC7NE2L0045801	Octavia Amb 1.4 I TSI 110kW MY20	46,592

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
 Bukit Merah Branch:
 Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
 Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
 Tel: (65) 6476 3333 Fax: (65) 6270 8314
 24 Hours Breakdown Service: (65) 9799 8888
 Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
 Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 16968

Website: www.mova.com.sg
 Co. Reg. No.: 198904033G

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Octavia	Vehicle No:	5309	Singapore	Malaysia	Signature
Date/Time Out:	8/3/23			S\$ 2500.00	S\$	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	10/3/23			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:		3 Days @ \$ 111.12	Per Day	\$ 333.36
KM Out:		KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount %			
Name:	MAK Ka Wing		Rental Charges			
Address:	44 Figaro Street S(458362)		CDW @ \$	per day / week / month		
			PAI @ \$	per day / week / month		
			Petrol Top-Up			
			Misc Charges			
Identity Card No:	S8069642P		GST		\$ 26.64	
Date of Birth:	15/05/1980		Total			
Driving License:	S8069642P		\$ 360.00			
Country of Issue:	SG		VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS		
Tel:	(HP) 83329108 (O)		Pre-Payment			
Nationality:	PR		Downpayment and Deposit			
Effective Date:	12/09/2014		Amount Refunded/ Due			
			Signature of Refund			
Additional Hirer			Remarks:			
Name:			Perlyn			
Address:			VW-AUX - SMW 17820			
			Invoice No:	Ref. No:		
			Checked Out By:	Checked In By:	Checked By:	
Identity Card No:						
Date of Birth:						
Driving License:			Sales-In Charge:			
Country of Issue:			Michelle			
Tel:	(HP) (O)		Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:						
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Ms MAK KA WING

44 FIGARO STREET

Singapore 458362

Tel: 83329108

Tax Invoice

Inv No. : RKL23030152

Date : 08 Mar 2023

Ref : B16968

Currency : SGD

Terms : COD

RA No. : RKLR23030024

Veh No. : SNF5309E

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	RENTAL CHARGE 08/03/2023 TO 11/03/2023) SKODA OCTAVIA AMBITION 1.5 TSI : SNF5309E DRIVEN BY : MAK KA WING YOUR REFERENCE : VW-ALEX-SMW1782U	3.00	DAY	111.12	26.67	GST (SR) (8%)	333.36

Remarks:

VW-ALEX-SMW1782U

MAK KA WING

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal :	S\$ 333.36
Total Tax :	S\$ 26.67
Total :	S\$ 360.03
Paid :	S\$ 360.03
Outstanding :	S\$ 0.00


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SLJ9303Y

Date of Accident

09/02/2023 

Reset

% **RESULT & RECEIPT**

TP Insurer Enquiry

Insurance **Allianz Insurance Singapore P...**Period of Insurance **30/12/2022 - 29/12/2023**Requested By **Christopher Anthonidas (Volk...**Requested Date **14/02/2023 15:27****Payment details**Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 May 2023 8:21 AM
To: Anthonidas Christopher (VGS - SG/Singapore)
Cc: Admin A; Oh Huiwen (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)
Subject: RE: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK REF: CC3/AIS23001651/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,708.92(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **09 FEB 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Tuesday, May 23, 2023 7:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK REF: CC3/AIS23001651/Rpa3

Dear Claims,

Offer accepted. Please forward us DV, if any, and kindly process payment, Thank you.

COMPANY NAME	:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
BANK NAME	:	DEUTSCHE BANK AG, SINGAPORE BRANCH
BANK ADDRESS	:	ONE RAFFLES QUAY #16-00 SOUTH TOWER
		SINGAPORE 048583
BANK CODE	:	7463
BRANCH CODE	:	001
ACCOUNT NO.	:	2528214-002 (SGD)
SWIFT CODE	:	DEUTSGSG

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, May 22, 2023 3:20 PM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 ***
LKK REF: CC3/AIS23001651/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,382.92
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 324.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,708.92

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 18, 2023 11:57 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK
REF: CC3/AIS23001651/Rpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, May 17, 2023 7:39 PM

To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Anthonidas Christopher (VGS - SG/Singapore)
<christopher.anthonidas@vw.com.sg>

Subject: FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Internal

Dear LKK

For your necessary action

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Tuesday, 16 May 2023 7:16 pm

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)
<meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear Claims,

Please see attach LOD for your processing.

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Tuesday, February 14, 2023 3:54 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; admin-a@lkkauto.com; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Thank You

Best Regards,

Christopher Dass

Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Friday, 17 February 2023 5:49 PM
To: TSUNGWEI0214@GMAIL.COM
Subject: CLAIM NOTIFICATION - ACCIDENT INVOLVING SLJ9303Y(ALLIANZ) AND SMW1782U AT/ALONG MCE ON 09/02/2023

LIU TSUNG WEI

[By Email Only]

Dear Sir/Madam,

You Ref: SLJ9303Y

Our Ref: CC3/AIS23001651/pa3

ACCIDENT INVOLVING SLJ9303Y(ALLIANZ) AND SMW1782U AT/ALONG MCE ON 09/02/2023

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, Allianz Insurance Singapore Pte. Ltd to deal with the third party claim against your policy.

We have received a claim from SMW1782U against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. Therefore, we shall proceed to negotiate for an amicable settlement of the third-party claim at best to avoid further litigation, which would escalate to even more cost.

Please be informed that your No Claim Discount (NCD) may be affected as a result of the claim against your policy.

As Insurers, they shall proceed to deal with the claim(s) subject to the merits of the case and according to the rights afforded under the policy. Should you not be seeking the protection of your policy and seek to take conduct of third party claim(s) arising from this incident, at your own cost and defence, please reply to us within 7 days from the date of this letter. Your intent must be formally expressed to Allianz and acknowledged by Allianz.

To protect your interest(s) in the handling of this claim, please do not discuss liability with any of the Third Party(s) and/or their legal representatives, or make any compromise or settlement without our prior knowledge and consent. If you receive any correspondence or legal document such as a Writ of Summons in connection with this accident, please forward it to us immediately. You may email it to customerservice@allianz.com.sg or deliver it by hand to Allianz Customer Care Centre.

This letter should **not** be regarded as a waiver by Allianz of their rights to repudiate any claim because of any breach of policy terms and conditions you and/or your authorised driver may have committed.

In the event of receiving and handling of any third-party injury claim(s), we shall keep you informed of the final indemnity upon conclusion of the matter(s).

If you need any clarification, please do not hesitate to contact as at 6742 3197 or chewht@lkkauto.com.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)