

247 Alexandra Road S(159934)



LETTER OF DEMAND

Your Ref: SLJ 98034

Our Ref: SMW 17824

To: ALLIANZ

Dear Sirs,

ACCIDENT INVOLVING SMW 17824 & SLJ 98034 ON 9/2/2023

We are claiming on behalf of our client MAK RA WING

owner of vehicle number SMW 17824 involved in accident on 9/2/2023

with vehicle SLJ 98034 along/at MCE - EXIT FOR 7 RD

Description of claims:

Cost of Repairs	\$ <u>4,382.92</u> (incl <u>8</u> % GST)
Loss of Use/Rental	\$ <u>120.00</u> X <u>3</u> Days = \$ <u>360.03</u> (incl <u>8</u> % GST)
Search Fee	\$ <u>2.00</u> (incl <u>8</u> % GST)
Miscellaneous Fee	\$ <u>-</u> (incl <u>8</u> % GST)
TOTAL	\$ <u>4,744.95</u> (incl <u>8</u> % GST)

We are claiming in full and final settlement of \$ 4,744.95 payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to christopher.anthonidas@vw.com.sg.

Dated this 16/5/2023

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



ŠKODA

Commercial Vehicles

Tax invoice

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Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Ms.
MAK
KA WING
SINGAPORE

Document no. 12033304434
Document date 10-03-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023005802/ 1
Job order date 01-03-2023
Service Advisor Dass Anthonidas
Christopher

License plate	Model code	First registration	VIN	Model	Mileage
SMW1782U	5E33MDA1	06-11-2020	TMBBC7NE2L0045801	Octavia Amb 1.4 I TSI 110kW MY20	46,592

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT/HARNESS REPAIR				#6	280.00	302.40
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#6	480.00	518.40
5E5807421G	Cover For REAR BUMPER	1	pcs.	1,656.46	10.00% #6	1,490.81	1,610.07
5Q0919133 9B9	Seal Ring Satin Black	4	pcs.	1.53	10.00% #6	5.51	5.95
5E5919485A	Sensor Bracket	1	pcs.	12.39	10.00% #6	11.15	12.04
5E5919485	Sensor Bracket	2	pcs.	12.39	10.00% #6	22.30	24.08
5E5919486A	Sensor Bracket	1	pcs.	12.39	10.00% #6	11.15	12.04
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	84.64	10.00% #6	76.18	82.27
D 822150A1	Bonding Agent For Plastic	1	pcs.	74.37	10.00% #6	66.93	72.28
5E5807521	Spoiler	1	pcs.	162.65	10.00% #6	146.39	158.10
4F0973703	Flat Contact Housing With (SCK) AO 8/3/2023	2	pcs.	10.93	10.00% #6	19.67	21.24
000979940	Butt Connector Watertight	6	pcs.	8.92	10.00% #6	48.17	52.02
	LABOUR	1	pcs.	720.00	#6	720.00	777.60
	SPRAY PAINTING	1	pcs.	680.00	#6	680.00	734.40
	ALLIANZ DIRECT						
	DOA:09/02/2023						
	TP VEH NO:SLJ9303Y						
	SURVEY BY: MR RASUL						

Tax Code	Labour	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#6	760.00	3,298.26	210.92	8%	324.66	210.92	4,058.26	4,382.92
Total	760.00	3,298.26	210.92		324.66	210.92	4,058.26	4,382.92

Customer

Service Advisor



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

Payment in respect of any purchased services, packages inclusive of Prepaid Service Repair Package, or promotional items are strictly non-refundable.

ŠKODA Centre Singapore

26 Leng Kee Rd
Singapore 159104
Biz. Reg. No.: 199101494Z
GST No.: M200985052



ŠKODA

Commercial
Vehicles

Tax invoice

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Company
ALLIANZ
INSURANCE SINGAPORE PTE. LTD.
79 ROBINSON ROAD
#09-01
SINGAPORE 068897

Customer Details:
Ms.
MAK
KA WING
SINGAPORE

Document no. 12033304434
Document date 10-03-2023
Customer no. 5211052769
Customer GST-ID 201903913C
Dealer 30001
Job order number 2023005802/ 1
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SMW1782U	5E33MDA1	06-11-2020	TMBBC7NE2L0045801	Octavia Amb 1.4 I TSI 110kW MY20	46,592

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
 Bukit Merah Branch:
 Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
 Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
 Tel: (65) 6476 3333 Fax: (65) 6270 8314
 24 Hours Breakdown Service: (65) 9799 8888
 Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
 Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 16968

Website: www.mova.com.sg
 Co. Reg. No.: 198904033G

RENTAL DETAILS			INSURANCE EXCESS AMOUNT			
Vehicle Make/Model:	Octavia	Vehicle No:	5309	Singapore	Malaysia	Signature
Date/Time Out:	8/3/23			S\$ 2500.00	S\$	
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Per Accident	Per Accident	
Date/ Time In:	10/3/23			Charges		
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F			Months @ \$	Per Month	
Change Over 1:	Date:	Initial:		Weeks @ \$	Per Week	
Change Over 2:	Date:	Initial:		3 Days @ \$ 111.12	Per Day	\$ 333.36
KM Out:		KM In:		Hours @ \$	Per Hour	
HIRER DETAILS			Sub-Total			
Named Hirer			Less Discount %			
Name:	Ma K Ka Wing		Rental Charges			
Address:	44 Figard Street S(458362)		CDW @ \$ per day / week / month			
			PAI @ \$ per day / week / month			
			Petrol Top-Up			
			Misc Charges			
Identity Card No:	S8069642P		GST			
Date of Birth:	15/05/1980		Total			
Driving License:	S8069642P		\$ 26.64			
Country of Issue:	SG		\$ 360.00			
Tel:	(HP) 83329108 (O)		VISA / MASTER CARD / AMEX CASH / COMPANY BILLING / OTHERS			
Nationality:	PR		Pre-Payment			
Effective Date:	12/09/2014		Downpayment and Deposit			
			Amount Refunded/ Due			
			Signature of Refund			
Additional Hirer			Remarks:			
Name:			Perlyn			
Address:			vw-avx - smw 17820			
			Invoice No:			
			Ref. No:			
Identity Card No:			Checked Out By:			
Date of Birth:			Checked In By:			
Driving License:			Checked By:			
Country of Issue:			Sales-In Charge:			
Tel:	(HP) (O)		Past 3 years accidents YES <input type="checkbox"/> NO <input type="checkbox"/>			
Nationality:			Michelle			
Effective Date:						

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Ms MAK KA WING

44 FIGARO STREET

Singapore 458362

Tel: 83329108

Tax Invoice

Inv No. : RKL23030152

Date : 08 Mar 2023

Ref : B16968

Currency : SGD

Terms : COD

RA No. : RKLR23030024

Veh No. : SNF5309E

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Tax Amt	Tax Type	Taxable Amt
1	RENTAL CHARGE 08/03/2023 TO 11/03/2023) SKODA OCTAVIA AMBITION 1.5 TSI : SNF5309E DRIVEN BY : MAK KA WING YOUR REFERENCE : VW-ALEX-SMW1782U	3.00	DAY	111.12	26.67	GST (SR) (8%)	333.36

Remarks:

VW-ALEX-SMW1782U

MAK KA WING

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.

Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal : S\$ 333.36

Total Tax : S\$ 26.67

Total : S\$ 360.03

Paid : S\$ 360.03

Outstanding : S\$ 0.00


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLJ9303Y

Date of Accident

09/02/2023 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance Allianz Insurance Singapore P...

Period of Insurance 30/12/2022 - 29/12/2023

Requested By Christopher Anthonidas (Volk...

Requested Date 14/02/2023 15:27

Payment details

Request Amount: **S\$1.85**GST Amount: **S\$0.15**Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



LETTER OF AUTHORITY

ACCIDENT INVOLVING SMW 1782U and SLJ 93037 on 9/2/2023
along MCE - EXIT FORT RD, SINGAPORE
Own vehicle's number Other vehicle's number Date of accident
Accident location

BY THE LETTER OF AUTHORITY, I/we, MAT RA WING
642F
Name of Policy Holder & IC / Passport number
of _____ owner of Vehicle Registration

Number SMW 1782U hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

*I/We hereby further declare that the **letter of authority hereby conferred shall remain irrevocable.**

*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this 10th of the month
March Year 2023.

Signed & Delivered By:


Policy Holder

Witness By:

Chris Anthonidas
Insurance Advisor
Tel: 6305 7299 Ext: 218
Mobile: 8511 2203



DISCHARGE VOUCHER


I / We MAK RA WING (Passport No. 642A) the
owner of vehicle number SMW 17824 hereby accept from
ALLIANZ (Insurance Company) the sum of
_____ (total repair cost) in full and final settlement for the cost of repairs
arising from the loss damage of property as a result of the accident involving
SMW 17824 & SLJ 93034 along MCE - EX17 FORN RD
on 9/2/2023.

Please pay to Volkswagen Group Singapore Pte Ltd who is authorized to receive
only on the total cost of repair on my/our behalf.

The lost of use (transport allowance / rental receipts) to be payable to

VOLKSWAGEN GROUP SINGAPORE PTE LTD.

Dated this on 10 / 3 / 2023 (DD/MM/YYYY)


(Signature of owner / Company stamp)

Name :

NRIC No. :

Date :