

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 25 May 2023 8:21 AM
To: Anthonidas Christopher (VGS - SG/Singapore)
Cc: Admin A; Oh Huiwen (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore); Tang Shushi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)
Subject: RE: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK REF: CC3/AIS23001651/Rpa3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Dear Sirs

Solely for purposes of amicable settlement, we are agreeable to resolve the matter at **S\$4,708.92(all in)** in full and final settlement of all claims your client has or may have against Allianz Insurance Singapore and/or their insured arising out of this incident.

Please note that your client's receipt of the settlement sum or settlement sums shall constitute a full discharge of liability and waiver of any past, present or future claims your client may have against Allianz Insurance Singapore and/or our insured as a result of the accident on **09 FEB 2023**.

Please note that the clearance of this cheque / settlement sum or receipt of the successful electronic payment or payments constitutes your client's acceptance of payment and full discharge of liability.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Tuesday, May 23, 2023 7:08 PM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: RE: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK REF: CC3/AIS23001651/Rpa3

Dear Claims,

Offer accepted. Please forward us DV, if any, and kindly process payment, Thank you.

COMPANY NAME	:	VOLKSWAGEN GROUP SINGAPORE PTE LTD
BANK NAME	:	DEUTSCHE BANK AG, SINGAPORE BRANCH
BANK ADDRESS	:	ONE RAFFLES QUAY #16-00 SOUTH TOWER
		SINGAPORE 048583
BANK CODE	:	7463
BRANCH CODE	:	001
ACCOUNT NO.	:	2528214-002 (SGD)
SWIFT CODE	:	DEUTSGSG

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, May 22, 2023 3:20 PM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 ***
LKK REF: CC3/AIS23001651/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4,382.92
2. Loss of Rental (3days x \$100.00)(w/GST)	\$ 324.00
3. LTA/GIA Search Fee	\$ 2.00
Total	\$ 4,708.92

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, May 18, 2023 11:57 AM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK
REF: CC3/AIS23001651/Rpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Sent: Wednesday, May 17, 2023 7:39 PM

To: Admin A <admin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Anthonidas Christopher (VGS - SG/Singapore)
<christopher.anthonidas@vw.com.sg>

Subject: FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Internal

Dear LKK

For your necessary action

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Sent: Tuesday, 16 May 2023 7:16 pm

To: Motor Claims (Allianz Insurance Singapore) <claims@allianz.com.sg>

Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)
<meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear Claims,

Please see attach LOD for your processing.

Thank You

Best Regards,

Christopher Dass
Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

Direct line: +65 6305 7218
Mobile: +65 85112203
Main Line : +65 6305 7299
Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
<https://www.volkswagen.com.sg/>



Internal

From: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>
Sent: Tuesday, February 14, 2023 3:54 PM
To: Claims Banca (Allianz Insurance Singapore) <claims@allianz.com.sg>; admin-a@lkkauto.com; Meng Yan (LKK Auto) <mengyan@lkkauto.com>
Cc: Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>
Subject: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Thank You

Best Regards,

Christopher Dass

Insurance Advisor
Aftersales

Volkswagen Group Singapore Pte Ltd
247 Alexandra Road
Singapore 159934

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Mobile: +65 85112203
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Main Fax: +65 6474 364
Email: christopher.anthonidas@vw.com.sg
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Internal