Hsiao Tong (LKKAuto)

From: Anthonidas Christopher (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>

Sent: Tuesday, 23 May 2023 7:08 PM

To: Hsiao Tong (LKKAuto)

Cc: Admin A; Oh Huiwen (VGS - SG/Singapore); Wong Meiy (VGS - SG/Singapore);

Tang Shushi (VGS - SG/Singapore); Cheong Pearlyn (VGS - SG/Singapore)

Subject: RE: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y

- DOA ON 09/2/2023 *** LKK REF: CC3/AIS23001651/Rpa3

Dear Claims,

Offer accepted. Please forward us DV, if any, and kindly process payment, Thank you.

COMPANY		VOLKSWAGEN GROUP SINGAPORE PTE	
NAME	:	LTD	
		DEUTSCHE BANK AG, SINGAPORE	
BANK NAME	:	BRANCH	
BANK		ONE RAFFLES QUAY #16-00 SOUTH	
ADDRESS	:	TOWER	
		SINGAPORE 048583	
BANK CODE	:	7463	
BRANCH CODE	:	001	
ACCOUNT NO.	:	2528214-002 (SGD)	
SWIFT CODE	:	DEUTSGSG	

Best Regards,

Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

https://www.volkswagen.com.sg/















Internal

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Monday, May 22, 2023 3:20 PM

To: Anthonidas Christopher (VGS - SG/Singapore) <christopher.anthonidas@vw.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Oh Huiwen (VGS - SG/Singapore) <huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 ***

LKK REF: CC3/AIS23001651/Rpa3

WITHOUT PREJUDICE

Dear Sirs,

We propose settlement as follows: -

1. Cost of Repair (w/GST)	\$ 4	4,382.92
2. Loss of Rental (3days x \$100.00)(w/GST)	\$	324.00
3. LTA/GIA Search Fee	\$	2.00
Total		4,708.92

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Thursday, May 18, 2023 11:57 AM

To: Anthonidas Christopher (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg; Hsiao Tong (LKKAuto)

<chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023 *** LKK

REF: CC3/AIS23001651/Rpa3

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi HT,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Motor Claims (Allianz Insurance Singapore) < claims@allianz.com.sg>

Sent: Wednesday, May 17, 2023 7:39 PM **To:** Admin A <a drive sadmin-a@lkkauto.com>

Cc: admin-d <admin-d@lkkauto.com>; Anthonidas Christopher (VGS - SG/Singapore)

<christopher.anthonidas@vw.com.sg>

Subject: FW: LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear LKK

For your necessary action

From: Anthonidas Christopher (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg

Sent: Tuesday, 16 May 2023 7:16 pm

To: Motor Claims (Allianz Insurance Singapore) < claims@allianz.com.sg>

Cc: Oh Huiwen (VGS - SG/Singapore) < huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS -

SG/Singapore) <Pearlyn.cheong@vw.com.sg>

Subject: [EXT] LOD - RE: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear Claims,

Please see attach LOD for your processing.

Thank You

Best Regards,

Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

https://www.volkswagen.com.sg/















Internal

From: Anthonidas Christopher (VGS - SG/Singapore) < christopher.anthonidas@vw.com.sg

Sent: Tuesday, February 14, 2023 3:54 PM

To: Claims Banca (Allianz Insurance Singapore) < claims@allianz.com.sg>; admin-a@lkkauto.com; Meng Yan (LKK

Auto) < mengyan@lkkauto.com>

Cc: Oh Huiwen (VGS - SG/Singapore) < huiwen.oh@vw.com.sg>; Wong Meiy (VGS - SG/Singapore)

<meiy.wong@vw.com.sg>; Tang Shushi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>; Cheong Pearlyn (VGS -

SG/Singapore) < Pearlyn.cheong@vw.com.sg>

Subject: REQUEST DIRECT SETTLEMENT FOR SMW1782U & SLJ9303Y - DOA ON 09/2/2023

Dear Claims,

Please revert on liability & survey arrangement for this claim.

Thank You

Best Regards,

Christopher Dass Insurance Advisor Aftersales

Volkswagen Group Singapore Pte Ltd 247 Alexandra Road Singapore 159934

Direct line: +65 6305 7218 Mobile: +65 85112203 Main Line: +65 6305 7299 Main Fax: +65 6474 364

Email: christopher.anthonidas@vw.com.sg

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