

Rajes (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Tuesday, 14 February 2023 9:14 AM
To: Xinya Auto; assignments; Admin A
Subject: RE: OUR REF: SNM23D201115/C02/ GBC4265L/TAYHP & YOUR REF SJM7089L 03.02.2023 06:37 TO CONDUCT PRS

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with XINYA AUTO to conduct survey.

Aside to Xinya;

Please let us have a copy of your client SAS REPORT.

Regards,

Irene Tay
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Xinya Auto <xinyaauto@gmail.com>
Sent: Monday, 13 February 2023 4:41 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Subject: Re: OUR REF: SNM23D201115/C02/ GBC4265L/TAYHP & YOUR REF SJM7089L 03.02.2023 06:37 TO CONDUCT PRS

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi, Irene

Kindly arrange for LKK to pre-inspect the car

thank you
regards
may

On Mon, Feb 13, 2023 at 4:24 PM Irene Tay <irene.tay@sg.cntaiping.com> wrote:

Dear Sirs,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

1. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

- | | | |
|------------------------|-----------------------|-----------------------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) | 11. Mohd Fadhilah Bin Osman (LBS) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) | 12. Stan See Chew Seng (LBS) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) | 13. Anthony Lim Cher Chong (LBS) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) | |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) | |

1. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

1. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

1. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Monday, 13 February 2023 3:46 PM

To: Xinya Auto <xinyaauto@gmail.com>; Irene Tay <irene.tay@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D201115/C02/ GBC4265L/TAYHP & YOUR REF SJM7089L 03.02.2023 06:37 TO CONDUCT PRS

WITHOUT PREJUDICE

via EMAIL ONLY

Dear Irene,

Please refer to the above subject.

Kindly conduct PRS SJM7089L possible.

Please contact our claims department Irene Tay 6389 6192 the officer in charge or 6389 6116 should you require our assistance or clarification.

Kindly quote our claim reference number when replying.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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