# Rajes (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Tuesday, 14 February 2023 1:24 PM

To: June Phua (Cheng Hoe Motor); SUR; assignments

Cc: Claims Dept of CTI

**Subject:** RE: OUR REF: SNM23D201029/C02/YN8665J/LEWLC & YOUR REF GBE9009S 07.02.

2023 14:20 TO CONDUCT PRS

## Without Prejudice

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK.

Please arrange and survey the vehicle.

Regards,

### Jenny Lew

Senior Executive Claims Department

#### China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909 DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6224 7175

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From: June Phua ( Cheng Hoe Motor) <chmotor@singnet.com.sg>

**Sent:** Tuesday, February 14, 2023 12:33 PM **To:** Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: OUR REF: SNM23D201029/C02/YN8665J/LEWLC & YOUR REF GBE9009S 07.02. 2023 14:20 TO CONDUCT

**PRS** 

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Hi Jenny,

Our selection as below :-

Kenneth Kong Seng Cheong (LKK)

Kindly assist to arrange.

Thank you.

Rgds June

Cheng Hoe Motor Pte Ltd

Tel : 67556142 Fax : 67557719

Email- <a href="mailto:chmotor@singnet.com.sg">chmotor@singnet.com.sg</a>

From: Jenny Lew

Sent: Monday, February 13, 2023 9:26 AM

**To:** June Phua ( Cheng Hoe Motor)

Cc: Claims Dept of CTI

Subject: RE: OUR REF: SNM23D201029/C02/YN8665J/LEWLC & YOUR REF GBE9009S 07.02. 2023 14:20 TO CONDUCT

PRS

## Without Prejudice

Our reference: SNM23D201029/C02/YN8665J/LEWLC

Your reference: GBE9009S

Dear Sirs / Madam,

## ACCIDENT INVOLVING YN8665J & GBE9009S on 07/02/2023.

We refer to your email of 10/02/2023.

Take Notice that we shall not be accepting any of your surveyors as SJE.

Kindly note the following:-

- 1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
- 2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

Marcus Chua Kang Seng (LKK)	Ben Chua (FTA)	Mohd Fadhilah Bin Osman (LBS)
Kenneth Kong Seng Cheong (LKK)	Li Lewei (FTA	Stan See Chew Seng (LBS)
Alex Yu Lek Keong (LKK)	Gary Soon (FTA)	Anthony Lim Cher Chong (LBS)
Mohammed Rasul Bin Mohd Yunus (LKK)	Ng You Han (FTA)	
Mohamad Taufikh Bin Hamid (LKK)	You Jin Feng (FTA)	

- 3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
- 4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

Regards,

## Jenny Lew

Senior Executive Claims Department

### China Taiping Insurance (Singapore) Pte. Ltd.

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, February 13, 2023 9:21 AM

To: June Phua (Cheng Hoe Motor) < chmotor@singnet.com.sg>; Jenny Lew < jenny.lew@sg.cntaiping.com>

Subject: RE: OUR REF: SNM23D201029/C02/ YN8665J/LEWLC & YOUR REF GBE9009S 07.02. 2023 14:20 TO CONDUCT

**PRS** 

WITHOUT PREJUDICE via EMAIL ONLY

Dear Jenny,

Please refer to the above subject.

Kindly conduct PRS GBE9009S possible.

Please contact our claims department Jenny Lew 6389 6172 the officer in charge or 6389 6116 should you require our assistance or clarification.

\*Kindly quote our claim reference number when replying.\*

Thank you

Chong Boon Sen
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909

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