Veron Chen (LKKAuto)

From: Bryan Ang (LKKAuto)

Sent: Thursday, 23 February 2023 5:12 PM

To: Veron Chen (LKKAuto)

Subject: RE: OUR REF: CM128 SJV2019A TOTAL LOSS REQUEST DISMANTLE OF FRONT

STRUT & REAR BRACE

Dear Lynn

The parts that owner wants to remove is the underbrace bar and front strut bar. Removing these 2 parts will not affect the value and integrity of the vehicle. These are additionally fitted parts and hence owner does not need to replace these parts with any original parts.

Best Regards,

Bryan Ang

LKK Auto Consultants Pte Ltd

phone: 6256-3561 | email: bryanang@lkkauto.com

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Sent: Thursday, 23 February 2023 5:07 pm

To: Bryan Ang (LKKAuto) <bryanang@lkkauto.com>

Subject: FW: OUR REF: CM128 SJV2019A TOTAL LOSS REQUEST DISMANTLE OF FRONT STRUT & REAR BRACE

Dear Bryan,

Kindly assist--CS/CTI23001630/Tvp3e2

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Marvyn Chua < <u>Marvyn.Chua@autoinsure.com.sg</u>>

Sent: Thursday, 23 February 2023 4:57 PM

To: Veron Chen (LKKAuto) < veronchen@lkkauto.com>

Cc: AutoInsure <claims@autoinsure.com.sg>

Subject: OUR REF: CM128 SJV2019A TOTAL LOSS REQUEST DISMANTLE OF FRONT STRUT & REAR BRACE

Dear Veron,

We refer to the above matter.

Our insured would like us to remove the parts he has installed on to his vehicle.

We attach herewith photos of the parts the customer requested to remove.

We seek your advice to proceed on this matter.

Thank You.

Regards Marvyn

did: (65) 3157 2624 / 3157 2628

mobile: (65) 9743 6363

e: marvyn.chua@autoinsure.com.sg

Auto Insure Pte. Ltd. 192800002R 6 Marsiling Lane S739145